

AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, AUGUST 23, 2023



"Your Workforce Resource"

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of California™



PATRICIA VIRGEN
EXECUTIVE DIRECTOR

NICOLE SNYDER
DEPUTY DIRECTOR
TINA LaBOUNTY
DEPUTY DIRECTOR



COUNTY OF SAN JOAQUIN
EMPLOYMENT AND ECONOMIC DEVELOPMENT DEPARTMENT

AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, AUGUST 23, 2023

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, August 23, 2023, meeting of the Workforce Development Board (WDB).

The meeting will be held:

DATE: Wednesday, August 23, 2023
TIME: 7:30 a.m.
PLACE: WorkNet Building
6221 West Lane, Suite #105
Stockton, CA

If you have any questions, please call me at 468-2245.

Sincerely,

A handwritten signature in blue ink that reads "Patricia Virgen".

PATRICIA VIRGEN
EXECUTIVE DIRECTOR



A proud partner of the [America's JobCenter](#) network
of California™

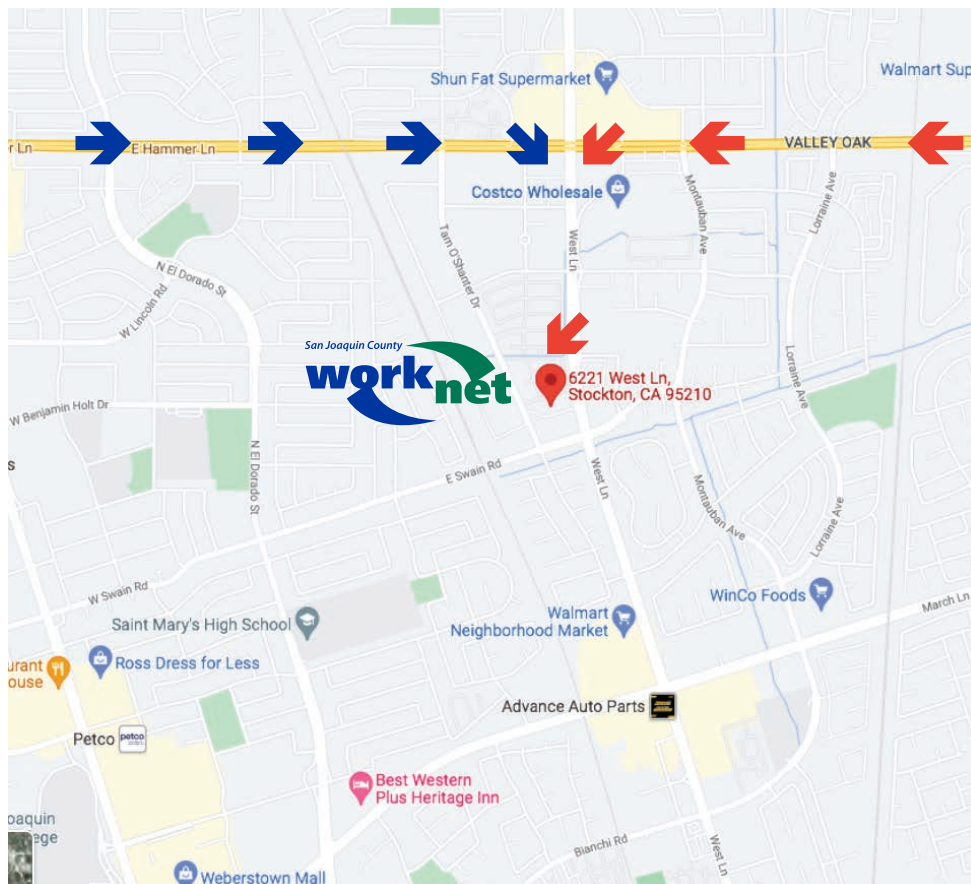
From HWY 99

From **Highway 99**, take the **Hammer Lane West** exit. Head **westbound on Hammer Lane** and prepare to turn **LEFT** on West Ln from Hammer Lane (Next main intersection after Montebaun), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5

From **Interstate 5**, take the **Hammer Lane West** exit. Head **eastbound on Hammer Lane** and prepare to turn **RIGHT** on West Ln from Hammer Lane (Next main intersection after Tam O'Shanter), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5



From HWY 99

AGENDA
WORKFORCE DEVELOPMENT BOARD

August 23, 2023 - 7:30 a.m.
Stockton WorkNet Center
6221 West Lane, Suite 105
Stockton, CA 95210

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

- A-1 Approval of Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2023-24
- A-2 Modification of Workforce Development Board Meeting Schedule

PRESENTATION

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- I-3 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

***** PUBLIC COMMENT *****

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. **Please no personal attacks.**

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Annette Lovato at (209) 468-3524 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting pending approval is scheduled for Wednesday, October 11, 2023.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Annette Lovato (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or [1-800-735-2922](tel:1-800-735-2922) (English) [1-800-855-3000](tel:1-800-855-3000) (Spanish).

APPROVAL OF MINUTES

**MINUTES
OF THE
WORKFORCE DEVELOPMENT BOARD**

June 28, 2023

WorkNet

6221 West Lane, Suite 105, Stockton, CA 95210

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil, Chair

Gene Acevedo
Lachelle Adams
Troy Brown
Les Fong
Terry Givens
Mahalia Gotico
Robert Gutierrez
Jose Hernandez

Raul Hernandez
Dr. Lisa Aguilera Lawrenson
Foung Ly
Michael Mark
Tony Mannor
Robin Sanborn
Greg Vincelet
Linda Wilcox

MEMBERS ABSENT

Lisa Craig
Myra Cuevas
Jose Dominguez
Jeff Dundas
Gorgina Halaufia

Henry Peralta
Sylvia Sanchez
Julian Sepulveda
Chris Woods

GUESTS/STAFF PRESENT

Patricia Virgen, Employment & Economic Development Dept.
Tina LaBounty, Employment & Economic Development Dept.
Nicole Snyder, Employment & Economic Development Dept.
Andrea Moccia, Employment & Economic Development Dept.
Belinda Petate-Chan, Employment & Economic Development Dept.
Alek Francovich, Employment & Economic Development Dept.
Douglas Francovich, Employment & Economic Development Dept.
Ellron Yancey, Employment & Economic Development Dept.
Marina Juarez, Employment & Economic Development Dept.

Guests who did not identify themselves may not be listed.

ROLL CALL

Chair Vigil called the meeting to order at 7:30 a.m. Roll call was taken, and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Raul Hernandez asked that the first initial be added to both his and Mr. Jose Hernandez when they are mentioned in the minutes so that it is clear who is being referred to.

Mr. Raul Hernandez moved, and Mr. Jose Hernandez seconded to approve the April 12, 2023, Workforce Development Board meeting minutes.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

None.

ACTION ITEMS

A-1 Approval of Agreement with Fresno Regional Workforce Development Board to Accept Funding to Support the Creation of Structured Pathways to State-Approved Apprenticeship Programs for the Period of July 1, 2023, Through March 31, 2026, in the Amount of \$1,308,188

Ms. Virgen informed the board that San Joaquin County has been selected to receive money for apprenticeship programs through the Fresno Workforce Development Board. She mentioned that we had a previous allotment from them for the same purpose in the total of \$27,356 and that we will be receiving a much larger sum this time due to the good work we completed with the first allotment. This is in partnership with the BTC of many different counties, including San Joaquin.

MOTION

Ms. Wilcox moved, and Mr. Jose Hernandez seconded to approve the agreement with Fresno Regional Workforce Development Board to accept funding to support the creation of structured pathways to state-approved apprenticeship programs for the period of July 1, 2023, through March 31, 2026, in the amount of \$1,308,166.

M/S/C unanimously. Mr. Mark and Mr. Raul Hernandez abstained.

A-2 Approval of Extended Agreement with Beaudette Consulting Inc., to provide America's Job Centers of California "One-Stop Operator" Services for the Period July 1, 2023, Through June 30,2025, totaling \$26,250

Ms. Virgen presented the extension of the contract with Beaudette Consulting Inc. to act as San Joaquin County's One-Stop Operator. Beaudette Consulting would continue act as the One-Stop Operator for the Local Workforce Development Boards of the San Joaquin Valley Sub Region, made up of Kings, San Joaquin, Madera, Merced, and Stanislaus Counties. Madera County negotiated the extension on behalf of the Sub-Region through June 30, 2025.

Mr. Jose Hernandez asked if they have contracts with the other Workforce Development Boards in our Region and what services they provide. Ms. Virgen responded that they do have agreements with the other counties that have in house services and that their primary service was as a convener of all required partners. Ms. Adams asked if the amount listed was per county or the total cost and Ms. Virgen replied that it was the per county cost.

MOTION

Mr. Fount moved, and Mr. Jose Hernandez seconded to approve the extended agreement with Beaudette Consulting Inc., to provide America's Job Centers of California "One-Stop Operator" services for the period July 1, 2023, through June 30, 2025, totaling \$26,250.

M/S/C – unanimously.

PRESENTATION

None.

COMMITTEE REPORTS

Mr. Jose Hernandez informed the board the youth committee had met recently to discuss their concern with current performance and how to rectify the issue. One idea that the committee had formed was that in the next round of contracts there could be an included clause that penalizes or rewards youth providers for under-delivering or over-delivering on their youth participant numbers.

Mr. Raul Hernandez of the Apprenticeship committee made note of how far the apprenticeship program has come. Since its inception we have started 50 individuals in apprenticeships. He wanted to note to the board how much of a difference these apprenticeships can make both to the individual and to the community as a whole.

INFORMATION ITEMS

I-1 WorkNet Center Customer Service Survey

I-2 Success Stories

I-3 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

Ms. Virgen introduced Nicole Snyder as the new Deputy Director of Workforce and Economic Development for the Employment and Economic Development. She also informed the board that she has offered the position of Administrative Deputy Director to Tina LaBounty.

Ms. Virgen informed the board of the board retreat, to be facilitated by David Shinder, scheduled for 9 a.m. to 12 p.m. on August 9, 2023. She encouraged board members to attend and discuss what we can do as a board to help move the program along, form committees, and empower the Workforce Development Board.

BOARD MEMBERS QUESTIONS AND COMMENTS

None

ADJOURNMENT

MOTION

Mr. Mark moved, and Mr. Raul Hernandez seconded to adjourn the meeting at 8:06 a.m.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ITEM #1

**APPROVAL OF WORKFORCE INNOVATION AND OPPORTUNITY
ACT FORMULA FUND BUDGET FOR PROGRAM YEAR 2023-24**

DATE: August 23, 2023

ACTION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: APPROVAL OF WORKFORCE INNOVATION AND OPPORTUNITY ACT
FORMULA FUND BUDGET FOR PROGRAM YEAR 2023-24

IT IS RECOMMENDED:

That the San Joaquin County Workforce Development Board (WDB):

1. Approve the attached Workforce Innovation and Opportunity Act (WIOA) Formula Fund Budget for Program Year (PY) 2023-24: and,
2. Authorize the Chair of the WDB to sign all documents related to this action.

Background:

Under Section 107 (12)(A) of the WIOA, each local Workforce Board is required to approve an annual budget for the use of formula Adult, Dislocated Worker and Youth funds. Formula WIOA funds provided to local Workforce Boards are based on allocations determined by the U.S. Department of Labor (DOL) and the State of California. Allocations to the States and U.S. Territories were established through Training and Employment Guidance Letter (TEGL) 15-22, dated April 21, 2023. From the federal allocation California, the State Employment Development Department (EDD) allocated formula funding to local Workforce Boards in accordance with the Workforce Services Information Notice (WSIN) 22-46, dated May 18, 2023.

Approval of this recommendation by the WDB and the San Joaquin County Board of Supervisors will allow the Employment and Economic Development Department (EEDD) to utilize the PY 2023-24 formula WIOA fund allocations to serve Adults, Dislocated Workers, and Youth. For PY 2023-24, San Joaquin County has been allocated a total of \$8,254,005 as follows:

Adults	\$2,953,904
Dislocated Workers	\$2,248,828
Youth	<u>\$3,051,273</u>
Total	\$8,254,005

WIOA Formula Budget for PY 2023-24:

Attached is the proposed budget for PY 2023-24. The budget includes this year's WIOA formula allocations and carry-over funds from PY 2022-23 that facilitate, in part, the provision of services to those participants that carry-over from one program year to the next. A comparison of the PY 2022-23 and PY 2023-24 formula allocations is as follows:

	ADULT	DISLOCATED WORKER	YOUTH	TOTAL
FORMULA ALLOCATIONS				
2022-23 FORMULA FUNDING	\$3,139,880	\$2,595,755	\$3,276,590	\$9,012,225
2023-24 FORMULA FUNDING	\$2,953,904	\$2,248,828	\$3,051,273	\$8,254,005
DIFFERENCE	(\$185,976)	(\$346,927)	(\$225,317)	(\$758,220)
PERCENT CHANGE	(5.9%)	(13.4%)	(6.9%)	(8.4%)

The total PY 2023-24 allocation reflects an 8.4% (\$758,220) decrease in funding from the PY 2022-23 level.

Services Provided with WIOA Formula Funds

System-Wide Services - In San Joaquin County, 15,206 individuals were served in 2022-23 through the San Joaquin County WorkNet Americas Job Centers of California (AJCC) Network. The system-wide services include: conducting job fairs (large and targeted), Rapid Response and Layoff Aversion Activities (part of the Business Engagement Strategy), and Access to the AJCC where individuals have access to computers, copy machines, fax, publications, phone banks, and valuable services provided by the required strategic partners.

Basic Career Services - The San Joaquin County WorkNet AJCC Network served 11,761 individuals in 2022-23, providing Basic Career Services. Basic Career Services are the core services made available to individuals who wish to access the services regardless of program eligibility or official enrollment into one or more of the formula grants. Basic Career Services include but are not limited to the following:

- WIOA Title, I Program Eligibility
- Outreach, Intake, Orientation
- Initial Assessment
- Labor Exchange, Job Search Assistance
- Referrals to One-Stop Partners
- Labor Market Information
- Support Service Information
- Unemployment Insurance Information and Assistance
- Financial Aid Information
- Performance and Cost Information for Training Providers on State's Eligible Training Provider List

Individualized Career Services - Participation in Individualized Career Services is contingent upon eligibility determination of the customer and official enrollment into one or more of the WIOA formula funded grants. In PY 2022-23, 1,006 participants were enrolled into Individualized Career Services. Individualized Career Services include:

- Comprehensive Assessment
- Career Plan, Counseling
- Individual Employment Plan
- Short Term Pre-Vocational Services

- Internships, Work Experience
- Out of Area Job Search
- Financial Literacy
- English Language Acquisition
- Workforce Preparation
- Follow-Up Services

Training Services - Participation in Training Services is contingent upon eligibility determination of the customer and official enrollment into a formula funded grant. In PY 2022-23, 430 participants were enrolled into Training Services. Training Services include:

- Occupational Skills Training
- On-the-Job Training
- Skill Upgrade and Retraining
- Entrepreneurial Training
- Apprenticeship and Pre-Apprenticeship Skills Training
- Customized Training (as defined by WIOA)
- Incumbent Worker Training
- Pay-for-Performance Training
- Job Readiness Training
- Programs that Combine Workplace Training with Related Instruction (including Cooperative Education programs)

Follow-up Services - The WorkNet system will also provide follow-up services as required under the WIOA. The DOL has provided information (TEGL 19-16, dated March 1, 2017) indicating that “local areas must provide follow-up services for adults and dislocated worker participants who are placed in unsubsidized employment, for up to 12 months after the first day of employment.” It is estimated that 485 individuals will be eligible for follow-up services during PY 2023-24. Follow-Up Services include:

- Counseling about the Workplace
- Mentoring
- Crisis Intervention
- Life Skills
- Emergency Support to Sustain Long-term Employment
- Apprenticeship and Pre-Apprenticeship Skills Training
- Additional Career Planning and Counseling
- Information about Additional Educational Opportunities
- Referral to Supportive Services Available in the Community
- Contact with Participant’s Employer
- Assistance with Work Related Problems that may Arise

Planned Participant Service Levels for PY 2023-24:

More than 12,000 individuals are expected to receive Basic Career Services during PY 2023-24. A subset of those individuals will go through an eligibility determination process and be officially enrolled into one or more of the formula grants.

Fiscal Impact:

Approval of the recommendation will result in the utilization of \$8,254,005 in federal formula funds for the operation of WIOA programs in San Joaquin County.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Program Implementation

August 2023

ACTION TAKEN: APPROVED: _____ DISAPPROVED: _____ OTHER: _____

BY: _____ DATE: _____

MOTIONED BY: _____ SECONDED BY: _____

YES: _____

NO: _____

WIOA Local Plan Program Year 2023-24**Title I Budget Plan Summary**

(Adult Worker)

PROGRAM TYPE for PY 2023-24, beginning 07/01/23 through 06/30/24

- ☒ Grant Code 201/202/203/204 WIOA I-Adult
☐ Grant Code 501/502/503/504 WIOA I-Dislocated Worker

FUNDING IDENTIFICATION	AA311036 Subgrant	AA411036 Subgrant
1. Year of Appropriation	2022	2023
2. Formula Allocation	3,139,880	2,953,904
3. Allocation Adjustments - Plus or Minus		
4. Transfers - Plus or Minus	1,550,486	
5. TOTAL FUNDS AVAILABLE (Lines 2 through 4)	4,690,366	2,953,904

TOTAL ALLOCATION COST CATEGORY PLAN		
6. Program Services (Lines 6a through 6c)	4,221,330	2,658,514
a. Career Services (Basic / Individual / Follow-Up Services)	2,952,820	2,019,142
b. Training Services	1,266,399	638,043
c. Other	2,111	1,329
7. Administration	469,036	295,390
8. TOTAL (Lines 6 plus 7)	4,690,366	2,953,904

QUARTERLY TOTAL EXPENDITURE PLAN (cumulative)		
9. September 2022	495,541	0
10. December 2022	661,305	0
11. March 2023	1,146,769	0
12. June 2023	2,415,115	0
13. September 2023	3,796,390	0
14. December 2023	4,690,366	463,529
15. March 2024	4,690,366	1,859,396
16. June 2024	4,690,366	2,953,904
17. September 2024		2,953,904
18. December 2024		2,953,904
19. March 2025		2,953,904
20. June 2025		2,953,904

COST COMPLIANCE PLAN (maximum 10%)		
21. % for Administration Expenditures (Line 7/Line 5)	10.0%	10.0%

San Joaquin County

Local Workforce Development Area

Patricia Virgen, Executive Director

Contact Person, Title

(209) 468-3500

Telephone Number

WIOA Local Plan Program Year 2023-24**Title I Budget Plan Summary**

(Dislocated Worker)

PROGRAM TYPE for PY 2023-24, beginning 07/01/23 through 06/30/24

- ☐ Grant Code 201/202/203/204 WIOA I-Adult
☒ Grant Code 501/502/503/504 WIOA I-Dislocated Worker

FUNDING IDENTIFICATION	AA311036 Subgrant	AA411036 Subgrant
1. Year of Appropriation	2022	2023
2. Formula Allocation	2,595,755	2,248,828
3. Allocation Adjustments - Plus or Minus		
4. Transfers - Plus or Minus	(1,550,486)	
5. TOTAL FUNDS AVAILABLE (Lines 2 through 4)	1,045,269	2,248,828

TOTAL ALLOCATION COST CATEGORY PLAN

6. Program Services (Lines 6a through 6c)	940,743	2,023,946
a. Career Services (Basic / Individual / Follow-Up Services)	653,816	1,406,642
b. Training Services	282,223	607,184
c. Other	4,704	10,120
7. Administration	104,526	224,882
8. TOTAL (Lines 6 plus 7)	1,045,269	2,248,828

QUARTERLY TOTAL EXPENDITURE PLAN (cumulative)

9. September 2022	0	0
10. December 2022	82,670	0
11. March 2023	329,299	0
12. June 2023	646,505	0
13. September 2023	943,711	0
14. December 2023	1,045,269	248,952
15. March 2024	1,045,269	586,528
16. June 2024	1,045,269	969,749
17. September 2024		1,381,862
18. December 2024		1,806,044
19. March 2025		2,248,828
20. June 2025		2,248,828

COST COMPLIANCE PLAN (maximum 10%)

21. % for Administration Expenditures (Line 7/Line 5)	10.0%	10.0%
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San Joaquin County

Local Workforce Development Area

Patricia Virgen, Executive Director

Contact Person, Title

(209) 468-3500

Telephone Number

WIOA Local Plan Program Year 2023-24**Title I Budget Plan Summary**

(Youth)

PROGRAM TYPE for PY 2023-24, beginning 04/01/23 through 06/30/24☒ Grant Code 301/302/303/304 WIOA IB-Youth

FUNDING IDENTIFICATION	AA311036 Subgrant	AA411036 Subgrant
1. Year of Appropriation	2022	2023
2. Formula Allocation	3,276,590	3,051,273
3. Allocation Adjustments - Plus or Minus		
4. TOTAL FUNDS AVAILABLE (Lines 2 through 3)	3,276,590	3,051,273

TOTAL ALLOCATION COST CATEGORY PLAN

5. Program Services (Lines 5a through 5b)	2,948,931	2,746,146
a. In School	589,786	549,229
b. Out-of-School (minimum 75% required)	2,359,145	2,196,917
6. Administration (Line 4 minus 5)	327,659	305,127
7. TOTAL (Lines 5 plus 6)	3,276,590	3,051,273

QUARTERLY TOTAL EXPENDITURE PLAN (cumulative)

8. June 2022	0	0
9. September 2022	0	0
10. December 2022	0	0
11. March 2023	959,123	0
12. June 2023	1,841,820	0
13. September 2023	2,848,085	0
14. December 2023	3,276,590	625,476
15. March 2024	3,276,590	1,688,329
16. June 2024	3,276,590	2,752,273
17. September 2024		3,051,273
18. December 2024		3,051,273
19. March 2025		3,051,273
20. June 2025		3,051,273

COST COMPLIANCE PLAN (maximum 10%)

21. % for Administration Expenditures (Line 6/Line 4)	10.0%	10.0%
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San Joaquin County

Local Workforce Development Area

Patricia Virgen, Executive Director

Contact Person, Title

(209) 468-3500

Telephone Number

ITEM #2

**MODIFICATION OF WORKFORCE DEVELOPMENT
BOARD MEETING SCHEDULE**

DATE: August 23, 2023

ACTION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: MODIFICATION OF WORKFORCE DEVELOPMENT BOARD MEETING
SCHEDULE

IT IS RECOMMENDED:

That the Workforce Development Board (WDB) approve the attached modified 2023 Workforce Development Board Meeting Schedule.

REASONS FOR RECOMMENDATION:

On February 22, 2023, the Workforce Development Board (WDB) approved a meeting schedule of seven meetings during 2023. At that time, it was anticipated that the 2023 WDB meeting schedule would only require six meetings with the critical tasks anticipated and an additional meeting to address potential policies and procedure directives from the U.S. Department of Labor and the State. At the time of approval, it was noted that if additional meetings were needed to meet a specific unexpected deadline imposed by the State, Department of Labor or other funding source, a meeting could be scheduled.

On August 9, 2023, the San Joaquin County WDB met for a Strategic Planning session. The objective of this session was to inform/refresh the WDB members on the role of the WDB and what the WDB must do in accordance with Workforce Innovation and Opportunity Act (WIOA) Legislation, to discuss what the WDB could do and finally to address what the WDB would like to do.

As a follow up to this Strategic Planning session it is recommended that the WDB modify its existing calendar to allow for two follow up meetings to the Strategic Planning session.

It is recommended that the October 25, 2023, meeting be held on October 11, 2023. This meeting would provide the consultant an opportunity to present the board with a summary of the WDB Priorities and Goals as discussed in the Strategic Planning session and to provide recommendations for achieving those priorities.

It is recommended that December 6, 2023, meeting be moved to December 11, 2023. This would give the consultant the time needed to provide the WDB with the Strategic Plan.

Approval of this WDB meeting schedule modification would enable the Consultant sufficient time to compile the information and formulate the Strategic Plan as set forth by the WDB.

FISCAL IMPACT:

There is no fiscal impact for the approval of the 2023 Workforce Development Board Meeting Schedule.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Immediately release and publicize the approved meeting schedule.

ACTION TAKEN: APPROVED: _____ DISAPPROVED: _____ OTHER: _____

BY: _____ DATE: _____

MOTIONED BY: _____ SECONDED BY: _____

YES: _____

NO: _____



PATRICIA VIRGEN
EXECUTIVE DIRECTOR

COUNTY OF SAN JOAQUIN
EMPLOYMENT AND ECONOMIC DEVELOPMENT DEPARTMENT



WORKFORCE DEVELOPMENT BOARD MEETING SCHEDULE 2023

MONTH	SCHEDULED MEETING DATE AND TIME
February	February 22, 2023 @ 7:30 a.m.
March	March 22, 2023 @ 7:30 a.m.
May	May 24, 2023 @ 7:30 a.m.
July	July 26, 2023 @ 7:30 a.m.
August	August 23, 2023 @ 7:30 a.m.
October	October 11, 2023 @ 7:30 a.m.
*November/December	December 11, 2023 @ 7:30 a.m.

*November/December board meeting will be combined.

COMMITTEE REPORTS

Executive Committee
Youth Council
Apprenticeship Committee

INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE: August 23, 2023

INFORMATION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

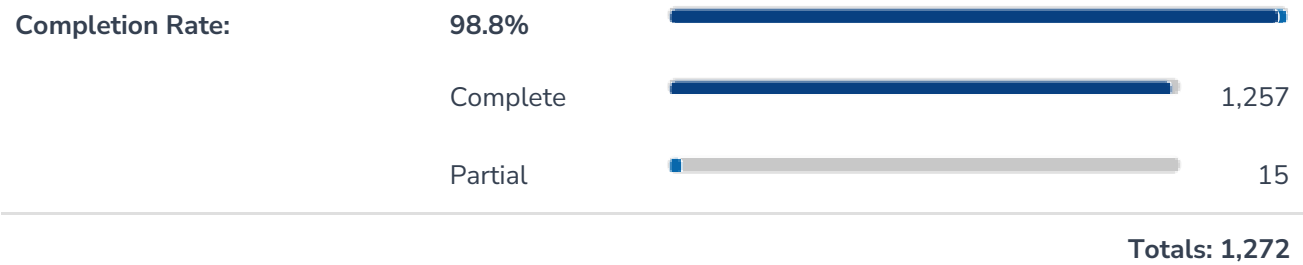
I. SUMMARY: The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

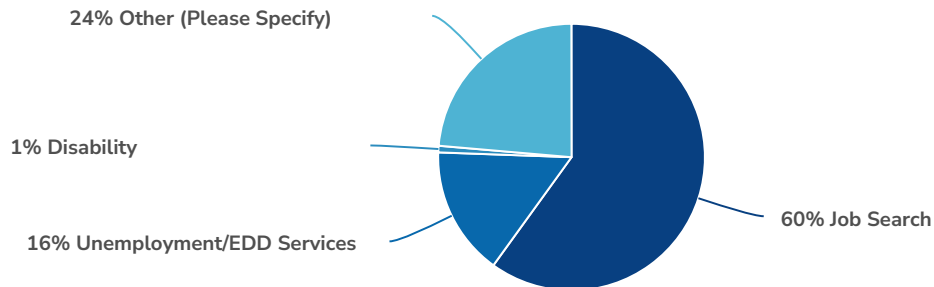
The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

Report for AJCC Customer Satisfaction Survey

Response Counts



1. What is the purpose of your visit to San Joaquin County WorkNet today?

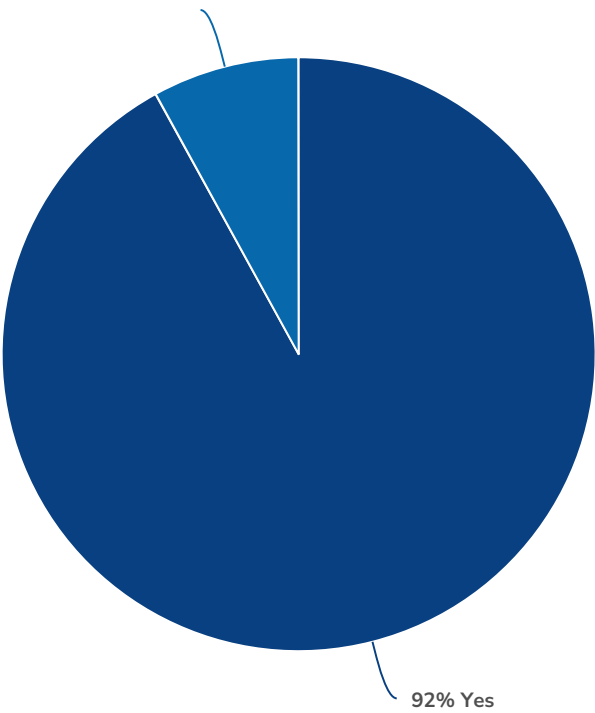


Value	Percent	Responses
Job Search	59.9% <div><div></div></div>	709
Unemployment/EDD Services	15.6% <div><div></div></div>	185
Disability	0.8% <div><div></div></div>	10
Other (Please Specify)	23.6% <div><div></div></div>	279

Totals: 1,183

2. Did you receive the service(s) to meet your needs?

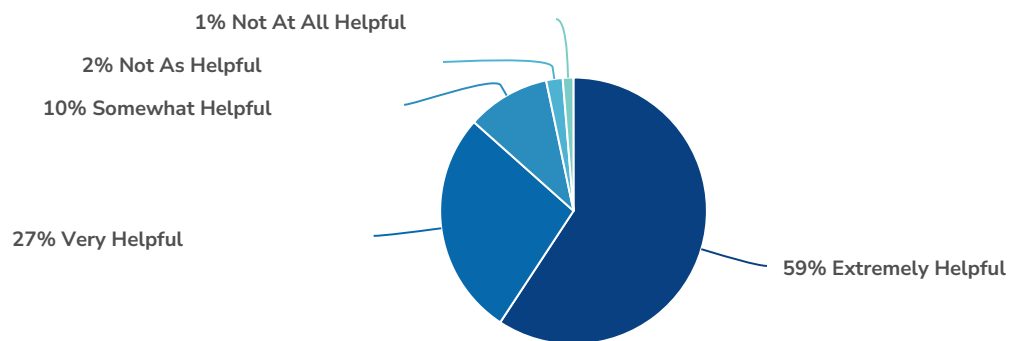
8% If No, why?



Value	Percent	Responses
Yes	92.0%	1,040
If No, why?	8.0%	91

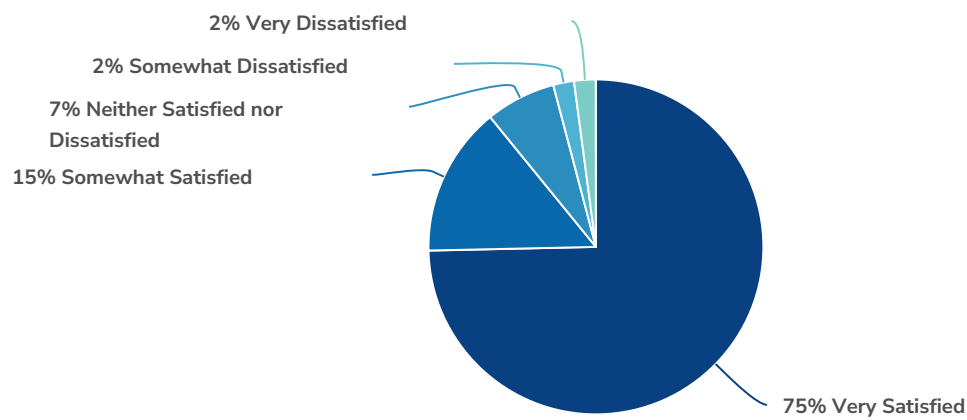
Totals: 1,131

3. How helpful was the America's Job Center/WorkNet Center staff?



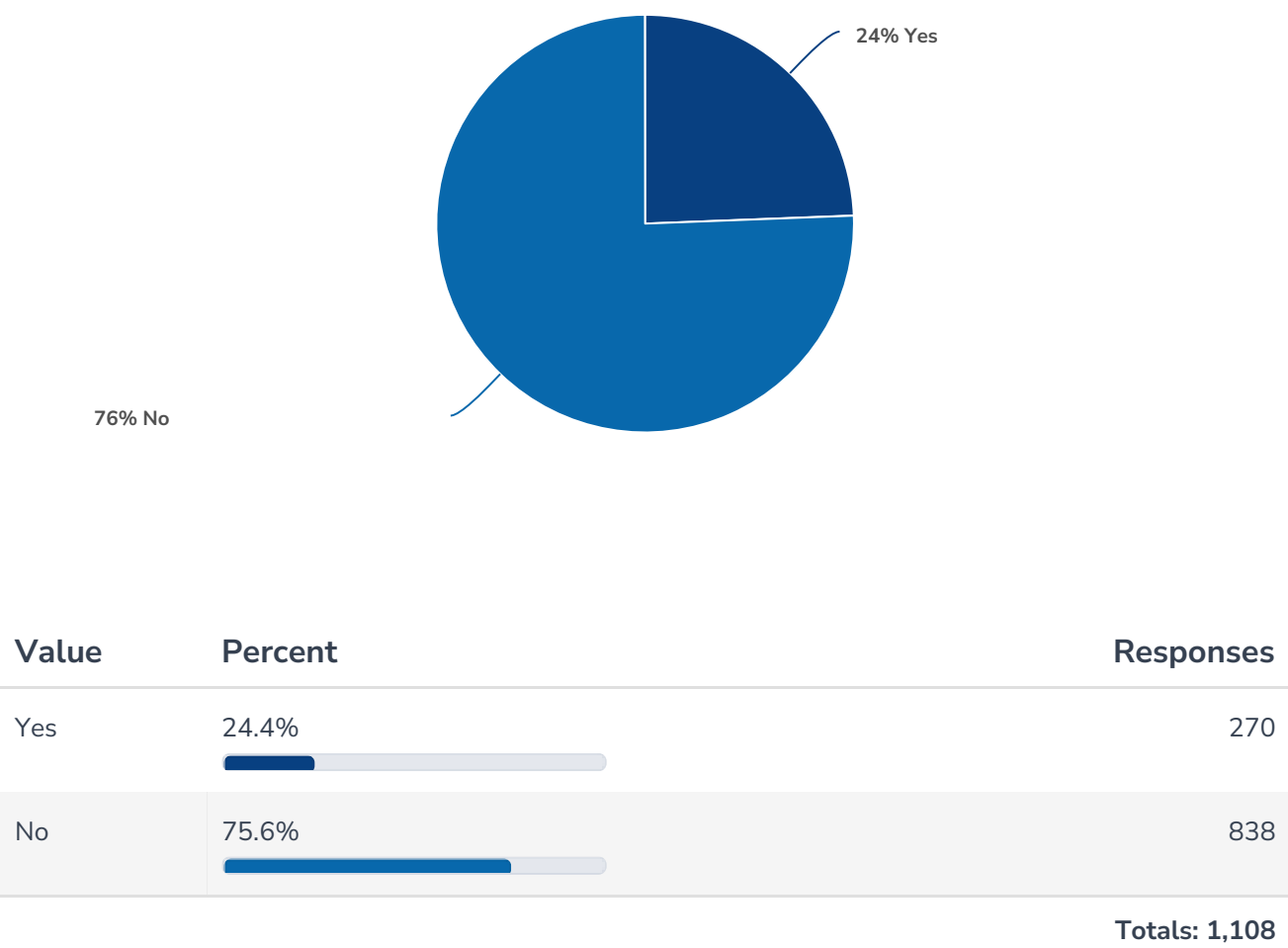
Value	Percent	Responses
Extremely Helpful	59.2% <div><div></div></div>	668
Very Helpful	27.3% <div><div></div></div>	308
Somewhat Helpful	10.1% <div><div></div></div>	114
Not As Helpful	2.0% <div><div></div></div>	23
Not At All Helpful	1.3% <div><div></div></div>	15
Totals: 1,128		

4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?

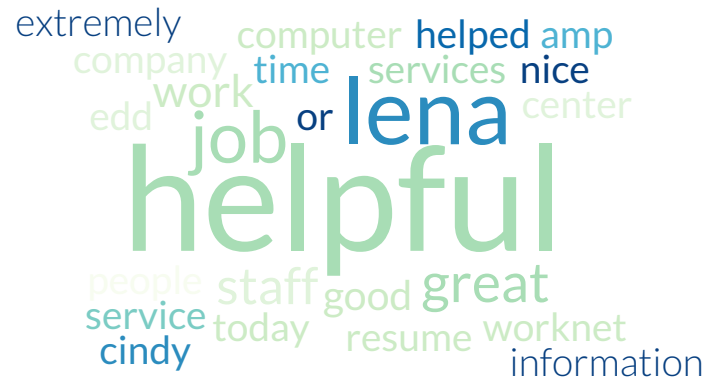


Value	Percent	Responses
Very Satisfied	74.8% <div><div></div></div>	838
Somewhat Satisfied	14.5% <div><div></div></div>	162
Neither Satisfied nor Dissatisfied	6.8% <div><div></div></div>	76
Somewhat Dissatisfied	2.0% <div><div></div></div>	22
Very Dissatisfied	2.1% <div><div></div></div>	23
Totals: 1,121		

6. Would you like to be contacted about your answers?



5. Do you have any other comments, questions, or recommendations on how we can improve our services?



INFORMATION ITEM #2

SUCCESS STORIES

DATE: August 23, 2023

INFORMATION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SUCCESS STORIES

I. SUMMARY: The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Perla Mendoza

Participant's City: Lodi, Ca

	Before Participation	After Participation
Industry/Sector	Janitor	Donation Attendant
Job Category	Small Business	Goodwill Industries
Hourly Wage or Salary	\$13	\$15

1. What were the goals of the participant when entering the program?

Perla came to the program because she was trying to find a job but lacked supportive services due to her relocation from Santa Clara County. Perla has a daughter that requires daycare. Perla bounced between Santa Clara County, Los Angeles County, and Mexico her whole life. Perla did not have a high school diploma and she was finding it hard to get higher paying jobs without it and was forced to take below minimum wage jobs cleaning to make ends meet. Perla had not worked for a long period of time and has major gaps and short-term employment because she moves around a lot. Perla has finally found suitable and stable housing in Lodi, CA but wants more for her and her daughter.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Perla sat with instructor Sara on the first day of EWORKS! class to search different daycare centers in Lodi, so her daughter could be in a stable facility versus relying on family. Perla was also given information about the Come Back Kids program. Sara called Come Back Kids with Perla, and as a result Perla signed up for the Come Back Kids program. Perla had tried getting her diploma many times but given up each time. The ease of the program along with its flexibility will allow her to work and have time for her daughter. Perla also wanted a position that was flexible with scheduling and offered growth opportunities. Perla never had a resume before because she was intimidated by the education section that is located on majority of templates that are online; additionally, she had a hard time identifying her goals. A resume was completed with Perla showcasing how she is a hard worker and had the ability to work in fast paced environments. Perla was informed of Goodwill's advancement policy and how they offer training for their employees to become upper management. Perla's new resume was referred to the recruiter at Goodwill for the Donation Attendant position, this schedule is flexible and will give her enough time to focus on her studies to get her HS diploma. Perla is now excited about the career path that she is on and how she will become a role model for her daughter.

3. Please include a quote from the Participant about his/her experience.

Perla says, "I had no interest in finding work because I was too scared to place my daughter in childcare, but Sara made me feel confident in all that I can do once I found a center that I

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Ariyahn Knowles-Dixon

Participant's City: Stockton

	Before Participation	After Participation
Industry/Sector	Student/Customer Service	Nurse Assistant
Job Category	Home Depot	Creekside Nursing and Rehabilitations Center
Hourly Wage or Salary	Minimum wage	\$20

1. What were the goals of the participant when entering the program?

Ariyahn had just completed her Certified Nursing Position at Delta College and was looking to enter the healthcare field. Client was missing her certification as it was pending her State Test because she did not have the proper identification when she went for the test. Ariyahn was struggling to find work in the field as she did not have her required certification to start working. Client was a single mother to a daughter under 2 years of age that required specialized daycare.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Client was a participant that was enrolled in the EWORKS! (Powered by SJC WorkNet) program by her Welfare to Work Case Manager to practice her job search. EWORKS! is a 4-week Job Search Club run by WorkNet on behalf of HSA. Ariyahn had excellent attendance and worked with instructor Sara Ortega to go over her goals, resume building, cover letter writing, and interviewing skills. Sara identified areas Ariyahn needed improvement to get a Career Job Offer. Sara advised Ariyahn to update and change her resume from a chronological to a functional resume, to highlight her past experiences as transferable skills, and to create a cover letter to compete in a more professional career path. Sara helped Ariyahn create a cover letter to draw more attention to the skills she has that match the Job Description. Client was also advised to attend a job fair as there were employers in the healthcare field in attendance. Client attended the job fair where she met with a healthcare employer and filled out an application. The application resulted in an interview and Ariyahn participated in a Mock Interview prior to actual interview where she was taught how to research the employer and incorporate that in her interview. Client was fully confident entering the interview and felt great afterwards. Ariyahn was offered the position but there was only the option to work Night or Swing shift. Ariyahn with Sara's help was able to find family member's that could help her with her daughter, so she could start work. Client is also a participant of the WIOA program at WorkNet and received selective services with Luisa Alonso (ETS) while she was enrolled in the CNA program at Delta College. Luisa assisted client with getting another test date for her to become certified. The employer that Ariyahn was hired with is going to work with her and once she receives her license she will then be promoted to a Certified Nursing Assistant.

3. Please include a quote from the Participant about his/her experience.

Ariyahn was very thankful for the opportunity in taking the class with Sara, she mentioned that she would never know how to complete a functional resume or thought to research the employer. She states that she never felt as confident entering and exiting her interview after practicing with Sara. Client is still pending her test but is fully confident that she will pass and be promoted. Client still plans on attending school to become a Registered Nurse, but this will bring her one step closer to financial freedom and becoming self-efficient.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: J. Ruiz

Participant's City: Manteca, CA

	Before Participation	After Participation
Industry/Sector	N/A	WIOA Youth Services/WEX
Job Category	N/A	Receptionist
Hourly Wage or Salary	N/A	\$15.50

1. What were the goals of the participant when entering the program?

J. Ruiz enrolled in the Eckerd Connects WIOA Youth program in June 2022. She had graduated high school in May 2021 and did not have any work experience. In working with her Career Coach, she established goals focused on gaining work experience, securing employment, and enrolling in post-secondary education. J. Ruiz expressed to her Career Coach that working would allow her to provide for herself and help her mother with supporting her siblings.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

J. Ruiz completed her career readiness training with Eckerd Connects in June 2022. While working with her Career Coach on steps to complete her goals, J. Ruiz expressed an interest in studying law in college. She wanted to gain work experience while attending classes in college towards earning her degree. J. Ruiz was referred to WorkNet for paid work experience. She was placed at the Law Offices of Eddie Torres in Manteca.

During the 6 months she worked at the Law Offices of Eddie Torres, she received great evaluations from her supervisor. While placed at that jobsite, she was able to gain experience in customer service, computer literacy, and professional communication. In December 2022 she was hired full time as the receptionist working 40 hours a week earning \$15.50 an hour. J. Ruiz is now enrolled in post-secondary education and is now attending UC Davis online part time with a major in Law.

3. Please include a quote from the Participant about his/her experience.

"I appreciate all Eckerd's hard work and patience. Thank you for allowing me to participate in this program and letting me experience firsthand work in a law office."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: T. Watts

Participant's City: Stockton, CA

	Before Participation	After Participation
Industry/Sector	N/A	WIOA Youth/WEX/ Eckerd Success Award
Job Category	N/A	N/A
Hourly Wage or Salary	N/A	N/A

1. What were the goals of the participant when entering the program?

When T. Watts entered the Eckerd Connects Youth program, he was unsure of the path he wanted to pursue. He worked with his Career Coach to establish a plan with clear goals that would lead him to securing employment. He expressed interest in pursuing a career as a licensed cosmetologist/barber. His long-term goal is to be a Barber & Beauty Shop owner.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

T. Watts enrolled in the Eckerd Connects Youth Program in June 2022, as a referral by Parents by Choice. He shared with his Career Coach the struggles he had in the past being in the foster care system. He was excited to work with Parents by Choice to secure housing through the THP (Transitional Housing) program. During his Work Readiness Training and Goal Planning sessions with his Career Coach, he shared his passion for styling hair. During his childhood years in the foster care system, styling hair for friends brought him peace and was enjoyable. Working with his Career Coach, T. Watts established a plan with clear goals that would put him on the pathway to earn a certification as a licensed Cosmetologist.

Due to his financial situation at the time, figuring out how to pay for school was stressful and seemed impossible. His Eckerd Connects Career Coach advocated for T. Watts to be a recipient of the Eckerd Connects Youth Success Award funded by Eckerd Connects Youth Foundation. She felt that because of his perseverance, consistency throughout the program, completing all his necessary workshops and goals he deserved this opportunity. T. Watts Career Coach nominated him for the award, and it was granted! This financial support provided by the scholarship gave him the opportunity to start on his path to becoming a licensed Cosmetologist. He was able to pay the school registration fee, purchase a starter kit, supplies, and begin his training with Inspire Academy of Barbering & Cosmetology. T. Watts began school in October 2022 and continues to thrive. He plans to graduate in October 2023 with the required certifications to become a licensed Cosmetologist.

3. Please include a quote from the Participant about his/her experience.

"I appreciate all the help I have received from Eckerd. Without the Success Award, I wouldn't have been able to start my cosmetology journey. Thank you for your support and continued encouragement."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Judy Noua

Participant's City: Stockton

	Before Participation	After Participation
Industry/Sector	Separated/Long Term Unemployed	Assembly
Job Category		Assembly
Hourly Wage or Salary		\$17.00

1. What were the goals of the participant when entering the program?

When Judy came in to the WorkNet Center she wanted to find employment to support self, and (5) five children under the age of Nine. During the Individual Employment Plan (IEP), Judy discussed with me that she is currently homeless and has separated from her sufficient other due to domestic violence. Judy and children are living at a family shelter.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

As Judy's Case Manager, I assisted Judy in completing the program's process, and requirements to get her enrolled into the WIOA program. Judy and I worked together to develop a Career Pathway. Judy work history was sporadic and short term. I introduced Judy to the Job Developer; Patty Velez and she assisted her with On-The-Job training, for approximately (6) six months. Judy completed her OJT training successfully and working permanent at Inertia Engineering Company. Judy brought herself a car and living in a studio apartment at the present time.

3. Please include a quote from the Participant about his/her experience.

"First, thank you Ms. Thompson for believing in me, and Ms. Velez for giving me the opportunity to provide for my family"

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Craig Stolze

Participant's City: Lodi

	Before Participation	After Participation
Industry/Sector	Building	Trucking
Job Category	Laborer	Truck Driving
Hourly Wage or Salary	20.00	40.00

1. What were the goals of the participant when entering the program?

Craig was looking for a year-round, in demand career that would allow him to be economically self-sufficient. He wanted something that would allow him to travel to different states. He had some barriers that were being a hinderance to him. He came in our center desperate for assistance.

- 2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**
We assisted him in successfully completing the packet while providing an overview of our available programs. He gained an understanding that his obstacles were surmountable and not insurmountable. Together, we explored the array of programs, ultimately identifying the most suitable one. Through dedicated guidance, we helped him navigate past his challenges, enabling him to enroll in and successfully complete the truck driving program, obtaining his Class A license. Presently, he is employed as a driver, earning \$40.00 per hour. He aspires to secure a position with Schneider within the upcoming six months, with the goal of pursuing cross-country driving opportunities.
- 3. Please include a quote from the Participant and his experience**

"I will be forever grateful for the assistance you provided me in meeting my goal" I never thought it would be possible

INFORMATION ITEM #3

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

DATE: August 23, 2023

INFORMATION ITEM: 3

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

I. SUMMARY: The following is a summary of the information item.

Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board to combine four separate reports provided by the California Employment Development Department (EDD).

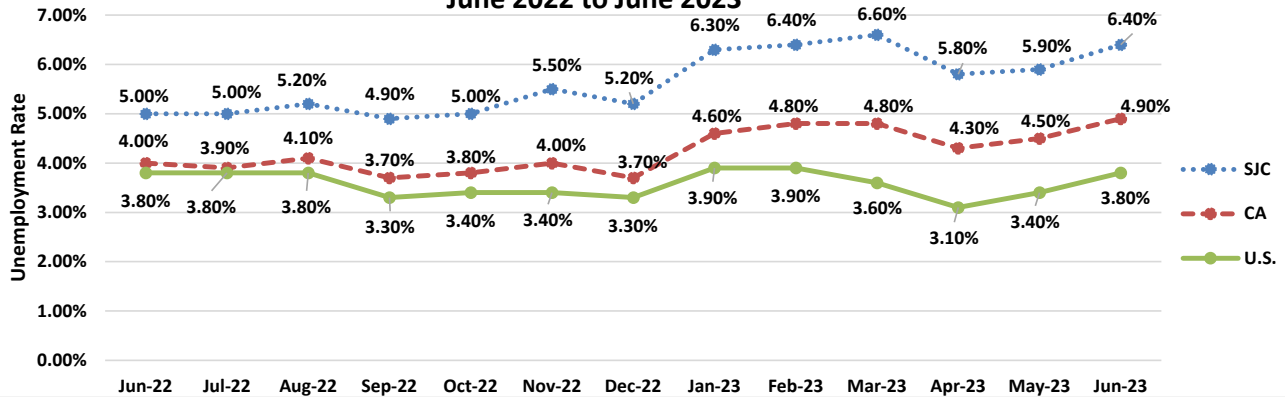
The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for a one-year look-back period starting one month prior. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas – cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior and uses the benchmark from March 2022 as established by EDD.

San Joaquin County LMI Snapshot

A San Joaquin County Labor Market Review - June 2023

Welcome to the San Joaquin County Labor Market Review. The snapshot provides a quick review of labor market information in San Joaquin County for the previous month, the most up-to-date information provided by the California Employment Development Department (EDD). The data and information is provided by the California EDD Labor Market Information Division (LMID). For more information please call (916) 262-2162 or visit the LMID website at <https://www.labormarketinfo.edd.ca.gov/>.

San Joaquin County, California, and the United States Unemployment Rates June 2022 to June 2023

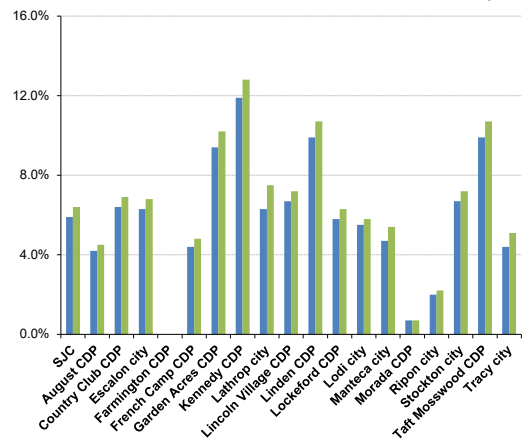


Sub County average unemployment rates for the county, cities, and municipalities.

Area Name	Labor Force	Employment	Unemployment	
			Number	Rate
San Joaquin County	342,900	321,100	21,800	6.4%
August CDP	3,700	3,500	200	4.5%
Country Club CDP	4,400	4,100	300	6.9%
Escalon city	3,400	3,200	200	6.8%
Farmington CDP	100	100	0	0.0%
French Camp CDP	1,000	1,000	100	4.8%
Garden Acres CDP	4,600	4,100	500	10.2%
Kennedy CDP	1,000	900	100	12.8%
Lathrop city	10,500	9,700	800	7.5%
Lincoln Village CDP	1,300	1,200	100	7.2%
Linden CDP	900	800	100	10.7%
Lockeford CDP	1,800	1,700	100	6.3%
Lodi city	31,200	29,400	1,800	5.8%
Manteca city	40,300	38,100	2,200	5.4%
Morada CDP	1,600	1,600	0	0.7%
Ripon city	7,900	7,800	200	2.2%
Stockton city	134,800	125,000	9,700	7.2%
Taft Mosswood CDP	600	500	100	10.7%
Tracy city	46,900	44,500	2,400	5.1%

*CDP - Census Designated Place

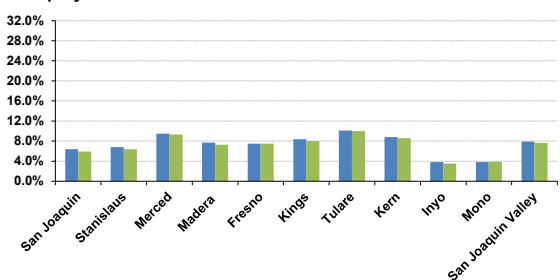
San Joaquin County Community Unemployment



Counties in the San Joaquin Valley Quick Look

County	Rank	Labor Force	Employed	Unemployed	Rate
San Joaquin	45	342,900	321,100	21,800	6.4%
Stanislaus	48	243,300	226,700	16,600	6.8%
Merced	55	116,100	105,100	11,000	9.5%
Madera	52	64,000	59,100	4,900	7.7%
Fresno	50	461,200	426,600	34,500	7.5%
Kings	53	57,300	52,500	4,800	8.4%
Tulare	56	213,000	191,400	21,500	10.1%
Kern	54	395,100	360,200	34,900	8.8%
Inyo	9	8,290	7,980	320	3.8%
Mono	9	8,680	8,350	330	3.8%
San Joaquin Valley		1,909,870	1,759,030	150,650	7.9%

Counties in the San Joaquin Valley Unemployment Rates



San Joaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WIOA Title I-financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

SJC LMI Snapshot

Jun 2023

March 2022 Benchmark

Labor Force and Industrial Employment	Jun 22	Apr 23	May 23	Jun 23	Percent Change	
<i>*Data not seasonally adjusted</i>			Revised	Prelim	Month	Year
Civilian Labor Force (1)	337,800	346,500	349,900	342,900	-2.0%	1.5%
Civilian Employment	320,600	326,300	329,100	321,100	-2.4%	0.2%
Civilian Unemployment	17,100	20,200	20,800	21,800	4.8%	27.5%
Civilian Unemployment Rate	5.1%	5.8%	6.0%	6.4%		
(CA Unemployment Rate)	4.1%	4.3%	4.5%	4.9%		
(U.S. Unemployment Rate)	3.8%	3.1%	3.4%	3.8%		
Total Wage and Salary (2)	283,600	291,300	297,400	292,300	-1.7%	3.1%
Total Farm	13,900	13,200	19,900	16,500	-17.1%	18.7%
Total Nonfarm	269,700	278,100	277,500	275,800	-0.6%	2.3%
Total Private	228,300	233,000	233,300	233,100	-0.1%	2.1%
Goods Producing	37,700	37,600	37,800	38,400	1.6%	1.9%
Mining, Logging and Construction	15,300	14,900	15,200	15,500	2.0%	1.3%
Mining and Logging	0	0	0	0	#DIV/0!	#DIV/0!
Construction	15,300	14,900	15,200	15,500	2.0%	1.3%
Specialty Trade Contractors	11,000	10,700	10,900	11,100	1.8%	0.9%
Manufacturing	22,400	22,700	22,600	22,900	1.3%	2.2%
Durable Goods	10,900	10,800	10,700	10,800	0.9%	-0.9%
Non-Durable Goods	11,500	11,900	11,900	12,100	1.7%	5.2%
Food Manufacturing	5,500	5,900	5,900	6,100	3.4%	10.9%
Service-Providing	232,000	240,500	239,700	237,400	-1.0%	2.3%
Private Service Providing	190,600	195,400	195,500	194,700	-0.4%	2.2%
Trade, Transportation, and Utilities	85,700	87,000	87,000	86,400	-0.7%	0.8%
Wholesale Trade	11,400	11,400	11,400	11,300	-0.9%	-0.9%
Retail Trade	26,700	26,700	26,700	26,700	0.0%	0.0%
General Merchandise Retailers	6,700	6,900	7,000	6,900	-1.4%	3.0%
Department Stores	1,400	1,400	1,400	1,400	0.0%	0.0%
Clothing, Clothing Accessories, Shoe, and Jewelry Retailers	1,700	1,700	1,700	1,700	0.0%	0.0%
Transportation, Warehousing, and Utilities	47,600	48,900	48,900	48,400	-1.0%	1.7%
Transportation and Warehousing	45,900	47,200	47,300	46,700	-1.3%	1.7%
Truck Transportation	8,300	8,600	8,600	8,500	-1.2%	2.4%
Warehousing and Storage	29,900	29,800	29,900	29,500	-1.3%	-1.3%
Information	1,200	1,200	1,200	1,200	0.0%	0.0%
Financial Activities	8,200	7,900	7,900	7,800	-1.3%	-4.9%
Finance and Insurance	4,600	4,400	4,400	4,400	0.0%	-4.3%
Credit Intermediation and Related Activities including Monetary A	1,800	1,800	1,800	1,700	-5.6%	-5.6%
Professional and Business Services	23,600	22,800	23,200	23,600	1.7%	0.0%
Administrative and Support and Waste Management and Remediat	15,600	15,500	15,800	16,200	2.5%	3.8%
Private Education and Health Services	38,800	42,000	42,000	40,900	-2.6%	5.4%
Private Educational Services	3,700	4,700	4,700	4,300	-8.5%	16.2%
Health Care and Social Assistance	35,100	37,300	37,300	36,600	-1.9%	4.3%
Leisure and Hospitality	25,000	26,300	25,900	26,600	2.7%	6.4%
Arts, Entertainment, and Recreation	2,500	2,900	3,200	3,200	0.0%	28.0%
Accommodation and Food Services	22,500	23,400	22,700	23,400	3.1%	4.0%
Food Services and Drinking Places	20,500	21,400	20,800	21,400	2.9%	4.4%
Restaurants and Other Eating Places	19,800	20,700	20,100	20,700	3.0%	4.5%
Other Services	8,100	8,200	8,300	8,200	-1.2%	1.2%
Government	41,400	45,100	44,200	42,700	-3.4%	3.1%
Federal Government	3,100	3,100	3,100	3,100	0.0%	0.0%
Federal Government excluding Department of Defense	1,800	1,800	1,800	1,800	0.0%	0.0%
Department of Defense	1,300	1,300	1,300	1,300	0.0%	0.0%
Total State and Local Government	38,300	42,000	41,100	39,600	-3.6%	3.4%
State Government	5,500	5,300	5,300	5,200	-1.9%	-5.5%
Local Government	32,800	36,700	35,800	34,400	-3.9%	4.9%
Local Government Educational Services	19,700	23,900	22,800	21,300	-6.6%	8.1%
Local Government excluding Educational Services	13,100	12,800	13,000	13,100	0.8%	0.0%
County Government	7,800	7,500	7,600	7,600	0.0%	-2.6%
City Government	3,700	3,600	3,700	3,900	5.4%	5.4%
Special Districts plus Tribes	1,600	1,700	1,700	1,600	-5.9%	0.0%

(1) Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

(2) Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.

DIRECTOR'S REPORT

BOARD MEMBER QUESTIONS AND COMMENTS