

AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, DECEMBER 13, 2023



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**AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, DECEMBER 13, 2023**

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, December 13, 2023, meeting of the Workforce Development Board (WDB).

The meeting will be held:

DATE: Wednesday, December 13, 2023
TIME: 7:30 a.m.
PLACE: WorkNet Building
6221 West Lane, Suite #105
Stockton, CA

If you have any questions, please call me at 468-2245.

Sincerely,

A handwritten signature in blue ink that reads "Patricia Virgen".

PATRICIA VIRGEN
EXECUTIVE DIRECTOR



A proud partner of the America's **JobCenter** network
of California™

From HWY 99

From **Highway 99**, take the **Hammer Lane West** exit. Head **westbound on Hammer Lane** and prepare to turn **LEFT** on West Ln from Hammer Lane (Next main intersection after Montebaun), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5

From **Interstate 5**, take the **Hammer Lane West** exit. Head **eastbound on Hammer Lane** and prepare to turn **RIGHT** on West Ln from Hammer Lane (Next main intersection after Tam O'Shanter), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5



From HWY 99

AGENDA
WORKFORCE DEVELOPMENT BOARD

December 13, 2023 - 7:30 a.m.
Stockton WorkNet Center
6221 West Lane, Suite 105
Stockton, CA 95210

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

- A-1 WIOA Youth Programs – Program Year 2024-2025
- A-2 Approval of 2024 Workforce Development Board Meeting Schedule
- A-3 Presentation on and Adoption of San Joaquin County WDB Strategic Goals for Program Year 2023-2024 and 2024-2025

PRESENTATION

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- I-3 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

***** PUBLIC COMMENT *****

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. **Please no personal attacks.**

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Annette Lovato at (209) 468-3524 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting pending approval is scheduled for Wednesday, February 28, 2024.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Annette Lovato (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or [1-800-735-2922](tel:1-800-735-2922) (English) [1-800-855-3000](tel:1-800-855-3000) (Spanish).

APPROVAL OF MINUTES

**MINUTES
OF THE
WORKFORCE DEVELOPMENT BOARD**

August 23, 2023

WorkNet

6221 West Lane, Suite 105, Stockton, CA 95210

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil, Chair

Gene Acevedo

Lachelle Adams

Robert Gutierrez

Raul Hernandez

Dr. Lisa Lawrenson

Michael Mark

Tony Mannor

Robin Sanborn

Julian Sepulveda

Greg Vincelet

Linda Wilcox

Chris Woods

MEMBERS ABSENT

Troy Brown

Mayra Cuevas

Les Fong

Terry Givens

Mahalia Gotico

Jose Hernandez

Henry Peralta

Sylvia Sanchez

Foung Ly

Gorgina Halaufia

GUESTS/STAFF PRESENT

Megan McSwain, Employment & Economic Development Dept.

Douglas Francovich, Employment & Economic Development Dept.

Ellron Yancey, Employment & Economic Development Dept.

John Lutzow, Employment & Economic Development Dept.

Annette Lovato, Employment & Economic Development Dept.

Alek Francovich, Employment & Economic Development Dept.

Marina Juarez, Employment & Economic Development Dept.

Tina LaBounty, Employment & Economic Development Dept.

Jose Parocua, Employment & Economic Development Dept.

Brandy Feliciano, SJCOE WorkStartYes

Kirin Virk, Office of the County Counsel

Nicole Snyder, Employment & Economic Development Dept.

Andrea Moccia, Employment & Economic Development Dept.

Belinda Petate-Chan, Employment & Economic Development Dept.

Guests who did not identify themselves may not be listed.

ROLL CALL

Chair Vigil called the meeting to order at 7:37 a.m. Roll call was taken, and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Acevedo moved, and Ms. Sanborn seconded to approve the June 28, 2023, Workforce Development Board meeting minutes.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

None.

ACTION ITEMS

A-1 Approval of Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2023-24

Madam Chair was informed that page 11, in the first paragraph bottom line, had an error. It says, "with the Workforce Services Information Notice (WSIN) 22-46", but it should be (WSIN) 22-43, dated May 18, 2023.

Ms. LaBounty informed the board that Under Section 107(12)(A) of the WIOA, each local workforce Board is required to approve an annual budget for the use of formula Adult, Dislocated Worker, and Youth funds.

Approval of this recommendation by the WDB and the San Joaquin County Board of Supervisors will allow the Employment and Economic Development Department (EEDD) to utilize the PY 2023-24 formula WIOA fund allocations to Adults, Dislocated Workers, and Youth. For PY 2023-24, San Joaquin County has been allocated a total of \$8,254,005.

Mr. Sepulveda inquired if WorkNet was aware of Yellow Freight closing in Tracy, and how that would affect us. Ms. Petate-Chan explained we were aware and that 80 plus people will be laid off. WorkNet already has a plan to do a rapid response with EED on site as well. There are a lot of truck drivers needing new jobs and some needing training before they get a new job. This will be covered in our current budget. A majority of the 80 plus staff will be able to get direct placement.

Mr. Mark asked if WorkNet can reach out to local teamsters (439). Ms. Petate-Chan responded that we would reach out.

Mr. Acevedo stated that WorkNet is serving 72% of the market share and reaching a lot of people out there. He thanked WorkNet for what we're doing.

MOTION

Mr. Sepulveda moved, and Ms. Sanborn seconded to approve the Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2023-24.

M/S/C unanimously.

A-2 Modification of Workforce Development Board Meeting Schedule

Ms. LaBounty recommended that the October 25, 2023, meeting be held on October 11, 2023. This meeting would provide the consultant with an opportunity to present the board with a summary of the WDB Priorities and Goals as discussed in the Strategic Planning session and to provide recommendations for achieving those priorities. It is recommended that December 6, 2023, meeting be moved to December 13, 2023. This would give the consultant the time needed to provide the WDB with the Strategic Plan. Approval of this WDB meeting schedule modification would enable the Consultant sufficient time to compile the information and formulate the Strategic Plan as set forth by the WDB.

MOTION

Mr. Sepulveda moved, and Mr. Mark seconded to approve Modification of the Workforce Development Board Meeting Schedule.

M/S/C – unanimously.

PRESENTATION

None.

COMMITTEE REPORTS

None.

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- I-3 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

None.

BOARD MEMBERS QUESTIONS AND COMMENTS

Mr. Mark announced IBEW Training Center has their graduation this Friday, August 25, 2023, at 11:00 a.m. at 1531 El Pinal Drive in Stockton.

ADJOURNMENT

MOTION

Mr. Mark moved, and Mr. Sepulveda seconded to adjourn the meeting at 7:53 a.m.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ITEM #1

WIOA YOUTH PROGRAMS - PROGRAM YEAR 2024-2025

DATE: December 13, 2023

ACTION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: WIOA YOUTH PROGRAMS - PROGRAM YEAR 2024-2025

IT IS RECOMMENDED:

That the Workforce Development Board (WDB) approve the recommendation of the Youth Council for San Joaquin County Employment and Economic Development Department (EEDD) to provide WIOA Youth services for Program Year 2024-2025 and to notify current providers of this intent to effectively prepare for a transition of services.

REASONS FOR RECOMMENDATION:

Background

The Workforce Innovation and Opportunity Act (WIOA) of 2014 enacted a comprehensive youth employment program for serving eligible youth, ages 14-24, who face multiple barriers to education, training, and employment. Funds for youth services are allocated annually to states and local areas based on a formula. The WIOA program focuses primarily on out-of-school youth (OSY), requiring local areas to expend a minimum of 75% of WIOA youth funds on OSY. The program includes 14 program elements that are required to be made available to youth participants. WIOA prioritizes work experience activities through a 20% minimum expenditure rate requirement for the work experience program element. Local programs provide youth services in partnership with San Joaquin County Employment and Economic Development Department and under the oversight and direction of the WDB.

On May 26, 2021, the WDB approved a recommendation of the Youth Council to authorize staff to negotiate contracts to provide WIOA formula funded year-round youth program services for the period July 1, 2021, through June 30, 2024. The resulting contracts were with:

1. California Human Development (CHD) for an amount not to exceed \$978,000 (\$326,000 per year) to serve a minimum of 100 youth per year.
2. The San Joaquin County Office of Education (COE) for an amount not to exceed \$2,400,000 (\$800,000 per year) to serve a minimum of 254 youth per year.
3. Eckerd Connects for an amount not to exceed \$1,200,000 (\$400,000 per year) to serve a minimum of 142 youth per year.

Youth Council Meeting

On October 16, 2023, the Youth Council met to discuss the current WIOA Youth Contracts. The council heard an update on the status of youth service provider performance during the final year of the three-year contract. Staff noted a lack of stability and consistency with current providers and identified numerous concerns and made attempts to remediate issues. Additionally, staff have noted a pattern among all three providers to enroll participants with limited apparent regard to previous participation, suitability, or regard for performance. The Youth Council recommended bringing the program in-house at the end of the current contracts and notifying providers to plan for a transition of services.

Enrollments

Enrollment goals were set forth by each Service Provider in their proposal. Providers that have struggled to meet enrollment goals in their contracts are indicated in red in the chart below.

Provider	PY 2021		PY 2022		PY 2023		Total served
	Contracted	Actual	Contracted	Actual	Contracted	Actual*	
CHD	100	81	100	110	100	51	242
COE	254	125	254	186	254	91	402
Eckerd Connects	142	47	142	117	142	97	261

*As of November 30, 2023

Performance

Performance metrics are set by the State yearly. Providers who have struggled with performance goals are shown in Red in the chart below.

Provider	Measure	PY 2021		PY 2022		PY 2023	
		Contracted	Actual	Contracted	Actual	Contracted	Actual*
CHD	Q2 Employment	66%	56.5%	65%	85.7%	65%	60%
	Q4 Employment	71%	67.9%	68%	75%	68%	87.50%
	Q2 Median Earnings	\$3,100	\$4,488	\$3,500	\$6,409	\$3,500	\$3,914
	Credentials	45%	53.8%	50%	60%	50%	100%
	Measurable Skills Gain	55%	71.7%	68%	97.1%	68%	0%

Provider	Measure	PY 2021		PY 2022		PY 2023	
		Contracted	Actual	Contracted	Actual	Contracted	Actual*
COE	Q2 Employment	66%	65.6%	65%	68.1%	65%	53.57%
	Q4 Employment	71%	64.2%	68%	66.7%	68%	33.33%

COE	Q2 Median Earnings	\$3,100	\$3,708	\$3,500	\$2,354	\$3,500	\$3,052
	Credentials	45%	40.6%	50%	73.7%	50%	57.14%
	Measurable Skills Gain	55%	73.7	68%	81.6%	68%	48.6%

Eckerd Connects	Q2 Employment	66%	x	65%	84.6%	65%	66.67%
	Q4 Employment	71%	x	68%	100%	68%	0%
	Q2 Median Earnings	\$3,100	x	\$3,500	\$4,570	\$3,500	\$4,642
	Credentials	45%	x	50%	0%	50%	0%
	Measurable Skills Gain	55%	40.7%	68%	88.1%	68%	6.7%

*As of end of November 30, 2023

Issues Identified

In preparation for State monitoring, staff conducted intensive case file review and identified prevalent and serious case management deficiencies among all three providers over the past year of the current contract, including: lack of contact with participant for more than 30 days, exiting participants without addressing goals, use of incorrect CalJOBS activity codes, lack of case notes to support activity codes being used, performance measures entered without a corresponding training activity, unsigned plans, missing work permits, and a failure to have participants register for Selective Service. Staff has communicated the above issues with contracted agencies. They have provided training and assistance over the period of this contract and issues persist.

New State Requirements

EDD directive WSD22-15, WIOA Data Validation Source Documentation, establishes requirements for data element validation for services provided to WIOA participants. Data validation is a series of quality assurance techniques, which require uploading approved source documentation to the CalJOBS system to verify the accuracy, validity, and reliability of data reported to the Department of Labor (DOL). These requirements will necessitate intensive staff training, highly focused supervision, and constant case review, which would be a profound challenge under the current youth service contract structure. EEDD management has been trained by state staff and have developed a policy and procedures directive and will begin training WIOA staff this month.

Program Development for PY 2024-2025

The purpose of this program is to provide high quality services for youth tailored to the needs of youth in San Joaquin County. It can encompass career exploration and guidance, ongoing support for educational attainment, opportunities for skills training, ultimately leading to meaningful employment along a well-defined career pathway. The commitment extends beyond program completion to include a minimum 12-month follow-up period after program exit.

EEDD currently provides WIOA Adult/Dislocated Worker services. Under the existing contract, EEDD provides work experience and supportive services which are two of the 14 WIOA youth program elements. There are other areas where WIOA Youth Program requirements mirror, or are very similar to, those of the Adult/Dislocated Worker programs, and while some current staff may be assigned to meet this program's needs, we recognize that we would need to increase staff capacity and develop expertise. EEDD is also recruiting a consultant to provide technical assistance in developing aspects of the program unique to youth. With these projected costs, we anticipate the program would be more effective, more compliant and cost less if WIOA Youth services for Program Year 2024-2025 are provided by San Joaquin County Employment and Economic Development Department (EEDD).

FISCAL IMPACT:

If approved, there will be no fiscal impact by this item as funds for the WIOA Youth Program are already allocated to EEDD.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Notify current providers (December 2023)

ACTION TAKEN: APPROVED:_____ DISAPPROVED:_____ OTHER:_____

BY:_____ DATE:_____

MOTIONED BY:_____ SECONDED BY:_____

YES:_____

NO:_____

ITEM #2

**APPROVAL OF 2024 WORKFORCE DEVELOPMENT BOARD
MEETING SCHEDULE**

DATE: December 13, 2023

ACTION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: APPROVAL OF 2024 WORKFORCE DEVELOPMENT BOARD
MEETING SCHEDULE

IT IS RECOMMENDED:

That the Workforce Development Board (WDB) approve the attached 2024 Workforce Development Board Meeting Schedule.

REASONS FOR RECOMMENDATION:

Historically, the Workforce Development Board (WDB) approved an 11 meetings per year schedule that reflected monthly meetings through October with a combined November/December meeting. This provided flexibility, allowing the WDB to take appropriate action on time-sensitive agenda items as required by the State, however many meetings were canceled due to lack of actionable items. In 2016, the Board recognized that monthly meetings were not necessary, and a more strategic schedule was developed to coincide with specific activities required of the Local WDB.

For the first six months of 2019, there were a number of specific activities required of the Local WDB that were time-sensitive and required WDB and San Joaquin County Board of Supervisors approval with a relatively short turn-around time. The scheduling of WDB meetings to facilitate the timely completion of critical components required under the Workforce Innovation and Opportunity Act (WIOA) will ensure the WDB's compliance with State and federal requirements.

Program year 2024 marks the eighth year of WIOA implementation. Although the WIOA implementation carried a heavy agenda, WDB meeting activity in 2024 is not anticipated to be as demanding as it was during PY 2016 through PY 2019. The 2024 WDB meeting schedule will only require six (6) meetings with the critical tasks anticipated. However, policies and procedure directives from the U.S. Department of Labor and the State WDB may require the scheduling of additional meetings. If additional meetings are needed to meet a specific unexpected deadline imposed by the State, Department of Labor or other funding source, a meeting could be scheduled. There will be sufficient time to notify the WDB and schedule the meeting.

Approval of this WDB meeting schedule should enable the Board to act in a timely manner to meet all WIOA regulatory and statutory requirements.

FISCAL IMPACT:

There is no fiscal impact for the approval of the 2024 Workforce Development Board Meeting Schedule.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Immediately release and publicize the approved meeting schedule.

ACTION TAKEN: APPROVED:_____ DISAPPROVED:_____ OTHER:_____

BY:_____ DATE:_____

MOTIONED BY:_____ SECONDED BY:_____

YES:_____

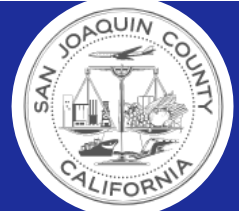
NO:_____



PATRICIA VIRGEN
EXECUTIVE DIRECTOR

NICOLE SNYDER
DEPUTY DIRECTOR
TINA LaBOUNTY
DEPUTY DIRECTOR

COUNTY OF SAN JOAQUIN
EMPLOYMENT AND ECONOMIC DEVELOPMENT DEPARTMENT



WORKFORCE DEVELOPMENT BOARD MEETING SCHEDULE 2024

MONTH	SCHEDULED MEETING DATE AND TIME
February	February 28, 2024 @ 7:30 a.m.
March	March 27, 2024 @ 7:30 a.m.
May	May 22, 2024 @ 7:30 a.m.
July	July 24, 2024 @ 7:30 a.m.
August	August 28, 2024 @ 7:30 a.m.
October	October 23, 2024 @ 7:30 a.m.
*November/December	December 18, 2024 @ 7:30 a.m.

*November/December board meeting will be combined.

ITEM #3

**PRESENTATION ON AND ADOPTION OF THE SAN JOAQUIN COUNTY WDB
STRATEGIC GOALS - PROGRAM YEAR 2023-2024 AND 2024-2025**

DATE: December 13, 2023

ACTION ITEM: 3

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: PRESENTATION ON AND ADOPTION OF THE SAN JOAQUIN COUNTY
WDB STRATEGIC GOALS - PROGRAM YEAR 2023-2024 AND 2024-
2025

IT IS RECOMMENDED:

That the Workforce Development Board (WDB) approve and adopt the San Joaquin County WDB Strategic goals as presented by consultant David Shinder for program years 2023-2024 and 2024-2025

REASONS FOR RECOMMENDATION:

Background

The Workforce Innovation and Opportunity Act (WIOA) of 2014 mandates the establishment of a local Workforce Development Board (WDB) by the Governor of each State, specifically in every local area. The primary objective of these local WDBs is to offer both strategic and operational oversight through collaborative efforts with local partners and stakeholders. Their purpose is to contribute to the creation of a comprehensive and high-quality workforce development system within the local area and the broader planning region.

Local WDBs are tasked with supporting the realization of strategic and operational visions and goals articulated in the State Workforce Plan. Additionally, their role involves maximizing and continually enhancing service quality, customer satisfaction, and the overall effectiveness of the services provided.

Under WIOA §3122, WDBs are required to do the following functions:

1. Develop and submit a local plan to the Governor.
2. Conduct workforce research and regional labor market analysis
3. Convene stakeholders, broker services, and leverage resources.
4. Lead efforts to engage with a diverse range of employers.
5. Lead efforts in the local area to develop and implement career pathways.
6. Identify and promote proven and promising strategies for meeting the needs of employers, workers, and jobseekers.
7. Develop strategies for use of technology to maximize accessibility and effectiveness of the local workforce system.

8. Provide oversight of the local workforce system.
9. Negotiate local performance levels on WIOA accountability measures.
10. Select of operators and providers.
11. Coordinate workforce activities with local education and training providers.
12. Develop a budget for workforce activities in the local area.
13. Annually assess physical and programmatic accessibility for individuals with disabilities.

WDB Retreat and Review Meeting

On August 9, 2023, David Shinder hosted a WDB Retreat focused on strategic planning to determine the goals and priorities of the WDB for the current and upcoming program years. During this session, WDB members collectively established 10 priorities and goals. These initial 10 were then refined to a more concentrated selection on October 11, 2023, to serve as the primary focus for the WDB. On December 13, 2023, David Shinder is scheduled to convey a presentation on the outcomes of the preceding meeting. These results will subsequently be presented to WDB members for their approval.

Upon the approval of this Action Item, the ensuing phase involves crafting a timeline for the completion of the specified objectives associated with each priority. While some initiatives may be designated as "ongoing," the majority are expected to be finalized within a two-year timeframe. WDB members will then divide into existing or newly formed ad hoc committees, assuming oversight of a specific priority of their choosing. Subsequently, members will collaborate with the WDB's Executive Director to identify one or more WorkNet Liaisons for each priority.

FISCAL IMPACT:

There is no fiscal impact for the approval of this Action Item by the WDB.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Implementation of the strategic goals for program years 2023-2024 and 2024-2025

ACTION TAKEN: APPROVED: _____ DISAPPROVED: _____ OTHER: _____

BY: _____ DATE: _____

MOTIONED BY: _____ SECONDED BY: _____

YES: _____

NO: _____

COMMITTEE REPORTS

Executive Committee
Youth Council
Apprenticeship Committee

INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE: December 13, 2023

INFORMATION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

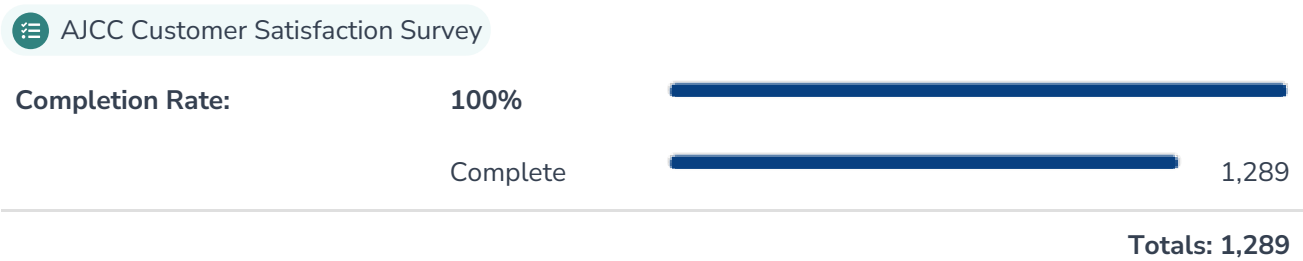
I. SUMMARY: The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

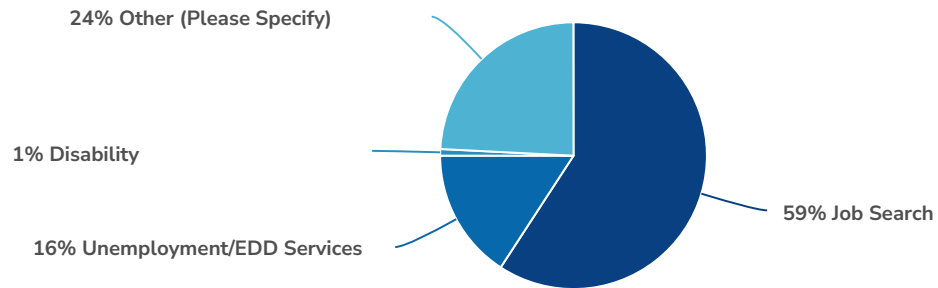
Report for AJCC Customer Satisfaction Survey

Response Counts




1. What is the purpose of your visit to San Joaquin County WorkNet today?

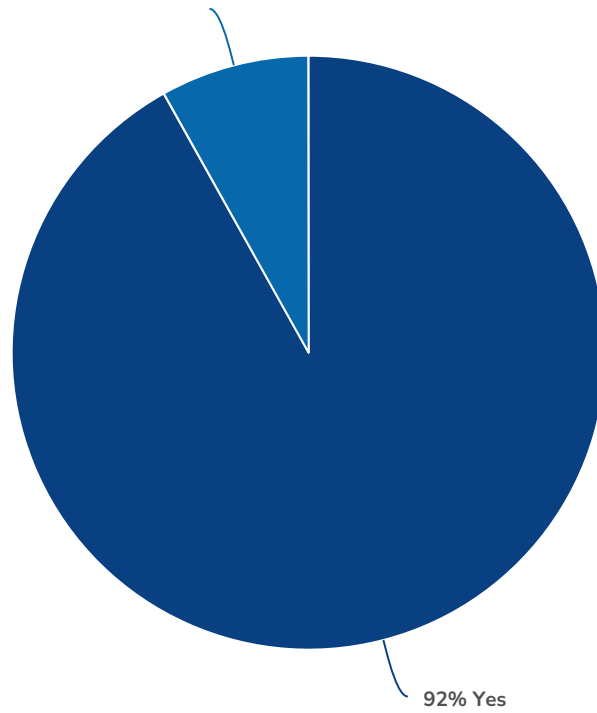
 AJCC Customer Satisfaction Survey




2. Did you receive the service(s) to meet your needs?

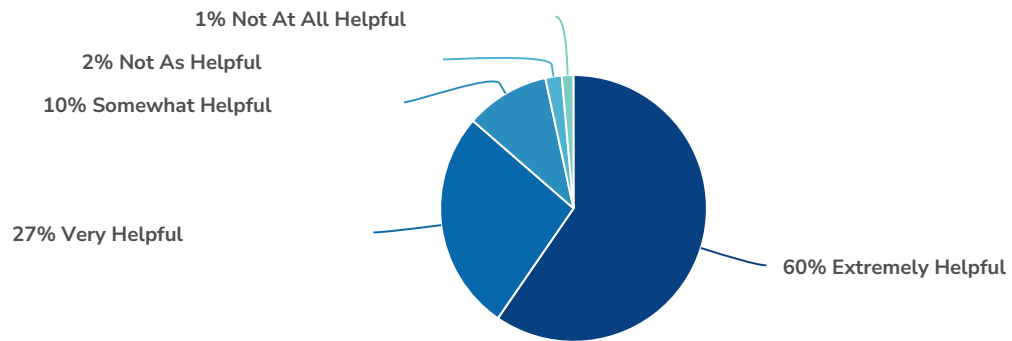
 AJCC Customer Satisfaction Survey

8% If No, why?



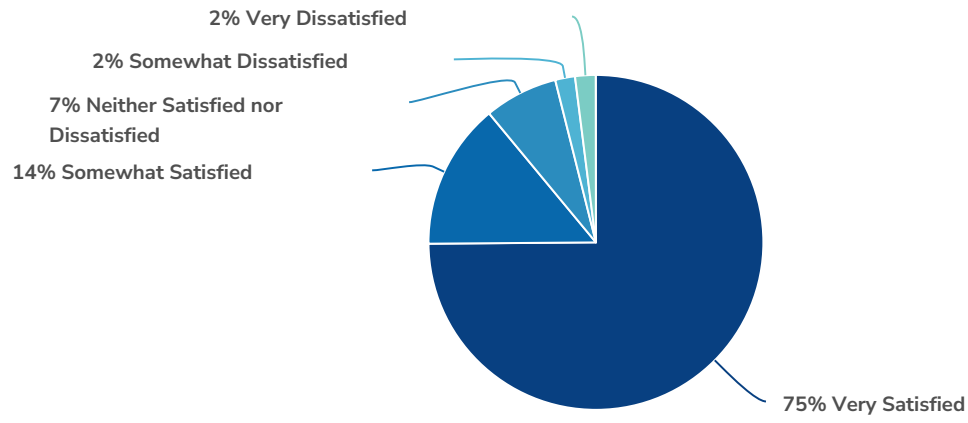
3. How helpful was the America's Job Center/WorkNet Center staff?

 AJCC Customer Satisfaction Survey




4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?

 AJCC Customer Satisfaction Survey




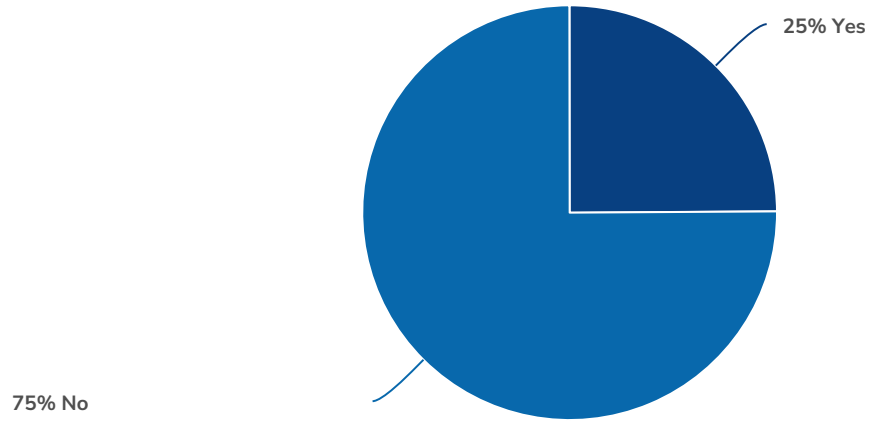
5. Do you have any other comments, questions, or recommendations on how we can improve our services?

 AJCC Customer Satisfaction Survey



6. Would you like to be contacted about your answers?

 AJCC Customer Satisfaction Survey



INFORMATION ITEM #2

SUCCESS STORIES

DATE: December 13, 2023

INFORMATION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SUCCESS STORIES

I. SUMMARY: The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Chris

Participant's City: Stockton, CA

	Before Participation	After Participation
Industry/Sector	Warehouse/Logistics	Warehouse/Logistics
Job Category	Production Engineer	Automation Engineer
Hourly Wage or Salary	\$31.00/hr	\$42.31/hr

1. What were the goals of the participant when entering the program?

Facing unemployment due to a plant closure at Aisin Electronics, where he had been earning \$31.00 per hour, the participant expressed genuine concern about the urgency of securing new employment. His specific goal was to quickly find a position as a Production Engineer, Electronics Engineer, or in a similar capacity within a production or manufacturing company in San Joaquin County.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

The Manteca AJCC center staff played a pivotal role in assisting Chris in achieving his employment goals. Following a referral, Chris swiftly interviewed with Ecologic Brands for an Automation Engineer position, securing the role within a month at an hourly rate of \$42.31. The employer initiated On-the-Job Training, during which Chris not only showcased his strong work ethic but also demonstrated exceptional leadership skills, exceeding performance standards.

Both employer feedback and direct communication with Chris emphasize his satisfaction and confidence in the role. Remarkably, the company was so impressed with Chris's contributions that they decided to retain him beyond the initial on-the-job training period. This success not only positively impacted Chris's professional life but also significantly improved the overall well-being of him and his family. He

3. Please include a quote from the Participant about his/her experience.

Chris is still currently employed with Ecologic and has expressed satisfaction in his current role. He indicated "Thank you to WorkNet, and staff for helping him achieved success in obtaining, and securing employment immediately, and he didn't have to experience being unemployed, and he is earning more now than his last job."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Sovandara

Participant's City: Manteca, CA

	Before Participation	After Participation
Industry/Sector	Warehouse/Delivery	Transportation
Job Category	Delivery Driver	Class A Driver
Hourly Wage or Salary	\$25.00/hr (hours varied)	\$27.00/hr

1. What were the goals of the participant when entering the program?

Sovandara initially entered the WorkNet program while employed as a Flex Delivery Driver at Amazon, earning around \$25 per hour. Despite enjoying the job and gaining valuable driving experience, he faced instability due to fluctuating work hours and occasional shifts being cut short during slow periods. Recognizing the demand for truck drivers in the local area, he aspired to transition to a stable career in Truck Driving. The primary motivation was to secure a reliable source of income to ensure the well-being of his child.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

The AJCC center staff in Manteca WorkNet Center including case managers Vanessa, and Estrella, played a crucial role in supporting Sovandara's journey towards a career in truck driving. WorkNet provided Sovandara tuition assistance for truck driving school and collaborated closely with the school to enhance post-graduation employment, and ensure a smoother transition into the workforce.

Within a month Sovandara was able to obtain his Commercial Driver's License (CDL), he secured a full-time position as a Class A Driver with Van Unen Miersma Propane, earning \$27 per hour, and working more than 40 hours. This success not only fulfilled his career aspirations but also significantly improved his, and family's financial stability.

3. Please include a quote from the Participant about his/her experience.

Sovandara is happy, and thankful for the transition to a fulfilling career, and for the help that he received from the WorkNet program.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Saroeung

Participant's City: Stockton

	Before Participation	After Participation
Industry/Sector	Warehouse	Medical Office
Job Category	Assembler	Medical Billing Specialist
Hourly Wage or Salary	\$24	\$16

1. What were the goals of the participant when entering the program?

Saroeung was laid off from her job due to plant closure. She met with the WorkNet staff during the Rapid Response Orientation that was held at her work site. WorkNet staff provided her with the program's information and encouraged her to apply for services to help her find employment right away. Saroeung decided to sign up for WorkNet's services, and she indicated being laid off from her job made her realize that she needed a career that would help her find a more stable employment.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Saroeung took advantage of the training services and was assigned to case manager Priscilla who provided her with WIOA program options such as job search and career training. Saroeung decided to take the Medical Administrative training and was provided with assessment, labor market information and shown how to research her career choice on the ETPL. After her research she met with the case manager Priscilla, and she informed her that she selected to attend Stellar Career College for Administrative Medical Clerk training. An Individual Employment Plan was created, and she was provided with a training request form. The cost of training was over the \$7500 and a request was made to cover the higher amount of \$10,000. The higher amount plus the in-kind amount Stellar Career College offered made it possible for Saroeung to attend and complete the training at no cost to her.

After completion of training, Saroeung was hired at MedTech in Modesto, CA, working 40 hours per week, and earning \$16 an hour. She stated that the hourly wage is lower than what she was making before, however this job will help her acquire more skills, and experience that she will be able to utilize for career advancement and earn higher wages in the long run. Saroeung shared that she is happy with her new career and has been learning a lot. She also indicated that her evaluation is due this month, and this will increase her hourly wage.

3. Please include a quote from the Participant about his/her experience.

Saroeung stated that she is thankful for the Administrative Medical Clerk training, and for the WorkNet program for making it possible for her to change careers and complete the training without any cost. She now has a career and not just a job.

INFORMATION ITEM #3

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

DATE: December 13, 2023

INFORMATION ITEM: 3

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

I. SUMMARY: The following is a summary of the information item.

Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board to combine four separate reports provided by the California Employment Development Department (EDD).

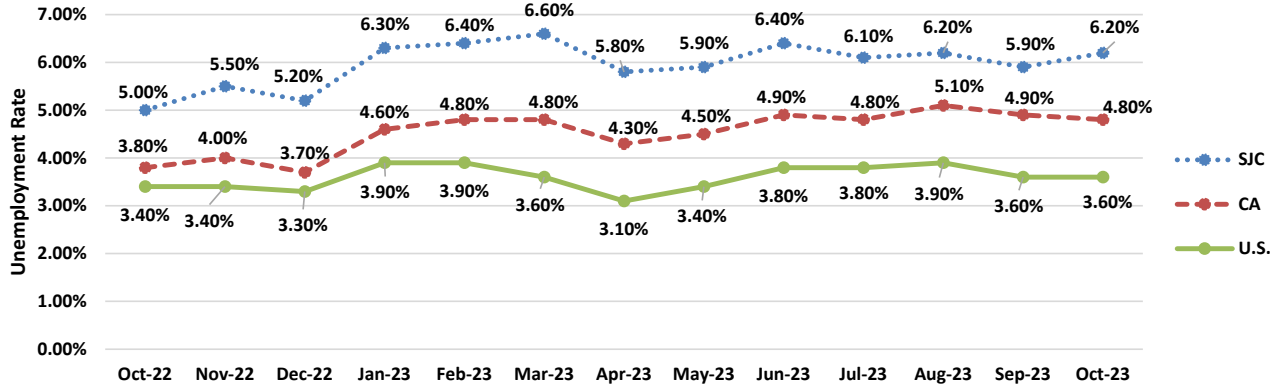
The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for a one-year look-back period starting one month prior. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas – cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior and uses the benchmark from March 2022 as established by EDD.

San Joaquin County LMI Snapshot

A San Joaquin County Labor Market Review - Oct 2023

Welcome to the San Joaquin County Labor Market Review. The snapshot provides a quick review of labor market information in San Joaquin County for the previous month, the most up-to-date information provided by the California Employment Development Department (EDD). The data and information is provided by the California EDD Labor Market Information Division (LMID). For more information please call (916) 262-2162 or visit the LMID website at <https://www.labormarketinfo.edd.ca.gov/>.

San Joaquin County, California, and the United States Unemployment Rates October 2022 to October 2023

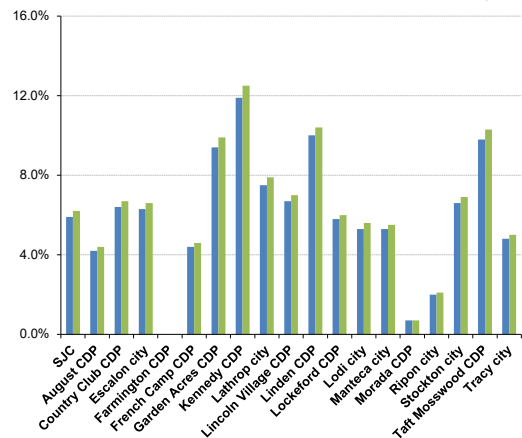


Sub County average unemployment rates for the county, cities, and municipalities.

Area Name	Labor Force	Employment	Unemployment	
			Number	Rate
San Joaquin County	349,600	328,100	21,500	6.2%
August CDP	3,700	3,600	200	4.4%
Country Club CDP	4,500	4,200	300	6.7%
Escalon city	3,500	3,200	200	6.6%
Farmington CDP	100	100	0	0.0%
French Camp CDP	1,100	1,000	0	4.6%
Garden Acres CDP	4,700	4,200	500	9.9%
Kennedy CDP	1,100	900	100	12.5%
Lathrop city	10,800	9,900	800	7.9%
Lincoln Village CDP	1,400	1,300	100	7.0%
Linden CDP	900	800	100	10.4%
Lockeford CDP	1,800	1,700	100	6.0%
Lodi city	31,800	30,000	1,800	5.6%
Manteca city	41,200	38,900	2,300	5.5%
Morada CDP	1,700	1,700	0	0.7%
Ripon city	8,100	7,900	200	2.1%
Stockton city	137,300	127,700	9,500	6.9%
Taft Mosswood CDP	600	500	100	10.3%
Tracy city	47,900	45,500	2,400	5.0%

*CDP - Census Designated Place

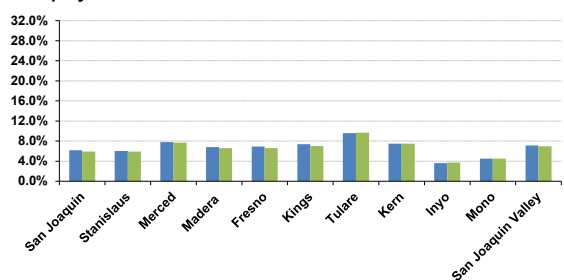
San Joaquin County Community Unemployment



Counties in the San Joaquin Valley Quick Look

County	Rank	Labor Force	Employed	Unemployed	Rate
San Joaquin	48	349,600	328,100	21,500	6.2%
Stanislaus	46	247,100	232,200	14,800	6.0%
Merced	55	114,800	105,800	9,000	7.8%
Madera	50	63,400	59,100	4,300	6.8%
Fresno	51	458,700	426,900	31,800	6.9%
Kings	53	57,600	53,300	4,300	7.4%
Tulare	57	209,100	189,000	20,100	9.6%
Kern	54	401,300	371,100	30,100	7.5%
Inyo	5	8,350	8,050	300	3.6%
Mono	23	8,580	8,200	380	4.5%
San Joaquin Valley		1,918,530	1,781,750	136,580	7.1%

Counties in the San Joaquin Valley Unemployment Rates



San Joaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WIOA Title I-financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

SJC LMI Snapshot

Oct 2023

March 2022 Benchmark

Labor Force and Industrial Employment	Oct 22	Aug 23	Sep 23	Oct 23	Percent Change	
<i>*Data not seasonally adjusted</i>			Revised	Prelim	Month	Year
Civilian Labor Force (1)	347,800	347,000	349,500	349,600	0.0%	0.5%
Civilian Employment	331,000	325,400	329,300	328,100	-0.4%	-0.9%
Civilian Unemployment	16,800	21,600	20,300	21,500	5.9%	28.0%
Civilian Unemployment Rate	4.8%	6.2%	5.8%	6.2%		
(CA Unemployment Rate)	3.9%	5.1%	4.9%	4.8%		
(U.S. Unemployment Rate)	3.4%	3.9%	3.6%	3.6%		
Total Wage and Salary (2)	293,200	294,300	295,900	298,100	0.7%	1.7%
Total Farm	14,200	17,000	18,000	18,100	0.6%	27.5%
Total Nonfarm	279,000	277,300	277,900	280,000	0.8%	0.4%
Total Private	235,500	234,500	234,100	236,200	0.9%	0.3%
Goods Producing	38,800	39,100	38,800	38,900	0.3%	0.3%
Mining, Logging and Construction	15,600	15,700	15,600	15,800	1.3%	1.3%
Mining and Logging	0	0	0	0	#DIV/0!	#DIV/0!
Construction	15,600	15,700	15,600	15,800	1.3%	1.3%
Specialty Trade Contractors	11,100	11,200	11,100	11,300	1.8%	1.8%
Manufacturing	23,200	23,400	23,200	23,100	-0.4%	-0.4%
Durable Goods	10,900	10,800	10,800	10,800	0.0%	-0.9%
Non-Durable Goods	12,300	12,600	12,400	12,300	-0.8%	0.0%
Food Manufacturing	6,200	6,600	6,400	6,300	-1.6%	1.6%
Service-Providing	240,200	238,200	239,100	241,100	0.8%	0.4%
Private Service Providing	196,700	195,400	195,300	197,300	1.0%	0.3%
Trade, Transportation, and Utilities	88,500	85,700	86,100	86,800	0.8%	-1.9%
Wholesale Trade	11,500	11,400	11,300	11,300	0.0%	-1.7%
Retail Trade	27,000	26,600	26,800	27,500	2.6%	1.9%
General Merchandise Retailers	7,100	7,000	7,000	7,400	5.7%	4.2%
Department Stores	1,500	1,500	1,500	1,600	6.7%	6.7%
Clothing, Clothing Accessories, Shoe, and Jewelry	1,800	1,700	1,700	1,800	5.9%	0.0%
Transportation, Warehousing, and Utilities	50,000	47,700	48,000	48,000	0.0%	-4.0%
Transportation and Warehousing	48,300	46,000	46,200	46,300	0.2%	-4.1%
Truck Transportation	9,100	8,500	8,500	8,500	0.0%	-6.6%
Warehousing and Storage	30,800	29,000	29,300	29,100	-0.7%	-5.5%
Information	1,200	1,200	1,200	1,200	0.0%	0.0%
Financial Activities	8,200	7,800	7,800	7,900	1.3%	-3.7%
Finance and Insurance	4,600	4,400	4,400	4,400	0.0%	-4.3%
Credit Intermediation and Related Activities incl	1,800	1,800	1,800	1,800	0.0%	0.0%
Professional and Business Services	24,900	23,600	24,000	23,700	-1.3%	-4.8%
Administrative and Support and Waste Management and	16,700	16,200	16,500	16,300	-1.2%	-2.4%
Private Education and Health Services	40,700	42,300	41,900	43,200	3.1%	6.1%
Private Educational Services	4,400	3,900	4,200	4,400	4.8%	0.0%
Health Care and Social Assistance	36,300	38,400	37,700	38,800	2.9%	6.9%
Leisure and Hospitality	25,100	26,500	26,100	26,200	0.4%	4.4%
Arts, Entertainment, and Recreation	2,400	3,200	3,100	3,100	0.0%	29.2%
Accommodation and Food Services	22,700	23,300	23,000	23,100	0.4%	1.8%
Food Services and Drinking Places	20,700	21,300	21,000	21,100	0.5%	1.9%
Restaurants and Other Eating Places	20,000	20,600	20,300	20,400	0.5%	2.0%
Other Services	8,100	8,300	8,200	8,300	1.2%	2.5%
Government	43,500	42,800	43,800	43,800	0.0%	0.7%
Federal Government	3,000	3,000	3,100	3,100	0.0%	3.3%
Federal Government excluding Department of Defense	1,700	1,700	1,800	1,800	0.0%	5.9%
Department of Defense	1,300	1,300	1,300	1,300	0.0%	0.0%
Total State and Local Government	40,500	39,800	40,700	40,700	0.0%	0.5%
State Government	5,500	5,200	5,300	5,300	0.0%	-3.6%
Local Government	35,000	34,600	35,400	35,400	0.0%	1.1%
Local Government Educational Services	22,000	21,500	22,300	22,300	0.0%	1.4%
Local Government excluding Educational Services	13,000	13,100	13,100	13,100	0.0%	0.8%
County Government	7,800	7,700	7,800	7,800	0.0%	0.0%
City Government	3,600	3,700	3,700	3,600	-2.7%	0.0%
Special Districts plus Tribes	1,600	1,700	1,600	1,700	6.3%	6.3%

(1) Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

(2) Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.

DIRECTOR'S REPORT

BOARD MEMBER QUESTIONS AND COMMENTS