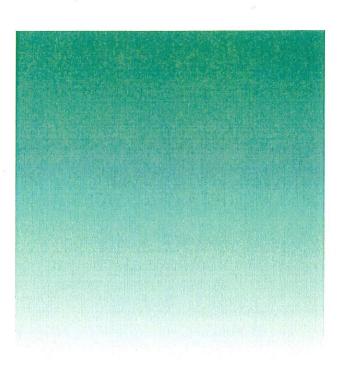
AGENDA WORKFORCE DEVELOPMENT BOARD MAY 27, 2020





"Your Workforce Resource"

A proud partner of the America's Job Center network of California™



AGENDA WORKFORCE DEVELOPMENT BOARD MAY 27, 2020

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, May 27, 2020 meeting of the Workforce Development Board.

This meeting will be via WebEx. Access to the WebEx is contained in the e-mail you received.

DATE:

Wednesday, May 27, 2020

TIME:

7:30 a.m.- 9:00 a.m.

PLACE:

WorkNet Building

56 S. Lincoln Street

Stockton, CA

If you have any questions, please call me at 468-3511.

Sincerely,

JOHN M. SOLIS

EXECUTIVE DIRECTOR

JMS:gg

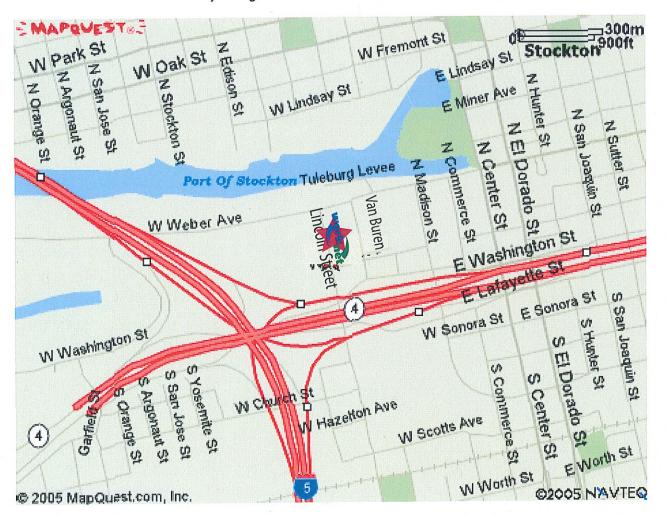


Directions to 56 South Lincoln Street From Highway 99

From Highway 99, take Highway 4 toward Interstate 5 (The Crosstown Freeway). Take the El Dorado Street/Downtown Stockton exit. Go straight onto East Washington Street (one way). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.

From Interstate 5

From Interstate 5, take Highway 4 toward Highway 99 (The Crosstown Freeway). Take the Downtown Stockton exit. Go straight on East Lafayette Street (stay in left hand lane). Turn left on South El Dorado Street, turn left at the next light (East Washington Street). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.



AGENDA WORKFORCE DEVELOPMENT BOARD

May 27, 2020 - 7:30 a.m. Stockton WorkNet Center 56 S. Lincoln Street, Stockton, CA

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

- A-1 Authorize the Acceptance of \$150,000 of Workforce Innovation and Opportunity Act (WIOA) Governor's Discretionary Funding from the State of California Employment Development Department (EDD) for the Workforce Accelerator Fund (WAF) 8.0 Project Retroactive to the Period of April 1, 2020 Through September 30, 2021
- A-2 Authorize the Acceptance of \$252,000 of Workforce Innovation and Opportunity Act (WIOA) 25% Additional Assistance from the State of California Employment Development Department (EDD) for Supportive Services to the Underserved COVID-19 Impacted Individuals Grant Retroactive to the Period of March 1, 2020 Through September 30, 2020
- A-3 Approval of Implementation of the San Joaquin County WorkNet Job Readiness Training Program

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- I-3 San Joaquin County Labor Market Information Snapshot
- I-4 The WorkNet Network Newsletter

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

*** PUBLIC COMMENT ***

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. Please no personal attacks.

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Gloria Gamez at (209) 468-3524 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting, pending approval, is scheduled for Wednesday, July 8, 2020 at the Stockton WorkNet Center.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Gloria Gamez at (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).

APPROVAL OF MINUTES

MINUTES OF THE WORKFORCE DEVELOPMENT BOARD

February 26, 2020 WorkNet 56 S. Lincoln Street Stockton, CA

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil

Gene Acevedo LaChelle Adams David Culberson Les Fong Terry Givens Raul Hernandez Carol Hirota Michael Mark Pat Patrick
Henry Peralta
Omid Pourzanjani
Tim Robertson
Renee Puig-Hink
Robin Sanborn
Sylvia Sanchez
Julian Sepulveda

MEMBERS ABSENT

Mike Ammann Dan Ball Mayra Cuevas Jose Hernandez Stephanie James Anita Maldonado James Mousalimas Tamra Spade Greg Vincelet Ardria Weston Marcus Williams

GUESTS/STAFF PRESENT

Nati Martinez, Employment Development Department Carlos Magana, Employment Development Department Paul Castro, California Human Development Juan E. Prieto, California Human Development Rick Aguilera, Human Services Agency Nicole Snyder, Stockton Economic Development Dept. John M. Solis, Employment & Economic Development Dept. Patty Virgen, Employment & Economic Development Dept. Tina LaBounty, Employment & Economic Development Dept. Elena Mangahas, Employment & Economic Development Dept. Tonnie Mallory, Employment & Economic Development Dept. Alfredo Mendoza, Employment & Economic Development Dept. John Lutzow, Employment & Economic Development Dept. Gloria Gamez, Employment & Economic Development Dept. Victoria Lopez, Employment & Economic Development Dept. Mary Franks, Employment & Economic Development Dept. Marina Juarez, Employment & Economic Development Dept.

Guests who failed to sign in may not be listed.

ROLL CALL

The meeting was called to order by Chair Vigil at 7:40 a.m. Roll call was taken and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Sepulveda moved and Mr. Mark seconded to approve the December 11, 2019 Workforce Development Board meeting minutes.

2 Abstentions: Ms. Adams and Mr. Pourzanjani M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

None.

ACTION ITEMS

A-1 RECOMMENDATION TO MODIFY CALIFORNIA HUMAN DEVELOPMENT AND SAN JOAQUIN COUNTY OFFICE OF EDUCATION YOUTH PROGRAM CONTRACTS

Mr. John Solis summarized the information contained in the agenda item.

MOTION

Mr. Acevedo moved and Mr. Sepulveda seconded to approve the modification of the California Human Development and San Joaquin County Office of Education Youth Program Contracts.

3 Abstentions: Mr. Mark, Dr. Pourzanjani, and Mr. Raul Hernandez M/S/C unanimously.

DIRECTOR'S REPORT

Mr. Solis presented and reviewed the status of the relocation of the San Joaquin County WorkNet WIOA Comprehensive One-Stop Center. The history, the sale, the four building options, and the Comprehensive One-Stop requirements were discussed.

COMMITTEE REPORTS

None.

BOARD MEMBERS QUESTIONS AND COMMENTS

None.

ADJOURNMENT

MOTION

Mr. Hernandez moved and Mr. Sepulveda seconded to adjourn the meeting at 8:50 a.m.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

<u>ITEM #1</u>

AUTHORIZE THE ACCEPTANCE OF \$150,000 OF WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) GOVERNOR'S DISCRETIONARY FUNDING FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR THE WORKFORCE ACCELERATOR FUND (WAF) 8.0 PROJECT RETROACTIVE TO THE PERIOD OF APRIL 1, 2020 THROUGH SEPTEMBER 30, 2021

DATE:

May 27, 2020

ACTION ITEM: ___1___

TO:

San Joaquin County Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

AUTHORIZE THE ACCEPTANCE OF \$150,000 OF WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) GOVERNOR'S DISCRETIONARY FUNDING FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR THE WORKFORCE ACCELERATOR FUND (WAF) 8.0 PROJECT RETROACTIVE TO THE PERIOD OF APRIL 1, 2020 THROUGH

SEPTEMBER 30, 2021

IT IS RECOMMENDED:

- 1. That the WDB authorizes the Employment and Economic Development Department to accept WIOA Governor's Discretionary funding in the amount of \$150,000 for the period April 1, 2020 through September 30, 2021;
- 2. Use WAF funds to implement the Homeless Organizations Providing Employment (HOPE) Grant in San Joaquin County; and
- 3. Forward a recommendation to the San Joaquin County Board of Supervisors for final approval and execution.

REASON FOR RECOMMENDATION:

<u>Background</u>

On November 12, 2019, the California Workforce Development Board (CWDB) and the EDD announced the availability of up to \$3 million in WIOA funds to design, develop, and implement projects that accelerate employment and re-employment strategies for California job seekers and through the Workforce Accelerator Fund (WAF) 8.0 targets individuals experiencing homelessness or housing insecurity. While employment alone cannot solve the housing shortage facing California, it is a crucial part of the strategy to improve outcomes for individuals who lack stable living conditions.

The goal of the WAF 8.0 initiative is to expand partnerships between the organizations serving the target population, and generate cross-system collaboration to address the barriers to employment impacting California's homeless population.

The HOPE project aims to "move the needle" on employment by removing barriers often experienced by the homeless population through a tightly integrated network of partner organizations that are continuously working together to create solutions and strengthen the safety net for homeless in San Joaquin County (SJC).

The HOPE project will make use of two EEDD staff who will function as Project Navigators. One Navigator will focus on facilitating the service delivery to participants, monitoring the program activity between EEDD and partner agencies. Navigator will focus on the development of partnerships and will assist in the coordination of homeless serving organizations to build a streamlined referral process, increase coenrollments, and utilize a common intake and data management system. Any partner organizations can initiate referrals and enable the alignment of funding for the targeted population and facilitate the co-enrollment into other programs operated by partner agencies that can deliver additional services needed to address barriers to employment identified in the client's Individualized Service Strategy (ISS).

Partnerships Agreement Letters were received by the following organizations:

- California Human Development
- City of Stockton
- Community Medical Centers
- Housing Authority County of San Joaquin
 Stockton School for Adults, and
- Ready to Work
- SJC Human Services Agency

- SJC Workforce Development Board
- San Joaquin Delta College
- Stockton Impact Corps
- Uplift All Foundation

The combined in-kind contribution from all the partners totaled \$584,151 far exceeding the 1:1 match funding requirement. EEDD will leverage the resources available from grants under their operations to deliver employment training services, including supportive services, to eliminate barriers to employment.

On March 9, 2020, the State Board notified the EEDD that San Joaquin County's proposal was accepted in the amount of \$150,000 (the maximum allowed). Staff attended the onboarding webinar on April 8, 2020 hosted by the State EDD. Official notification was received on May 12, 2020. The funding has been made available by the State via Modification 5 to Subgrant AA011036, enabling EEDD to initiate the delivery of services under the grant.

FISCAL IMPACT:

Once approved by the Board of Supervisors, \$150,000 will be available to initiate the program activities funded under the Workforce Accelerator Fund 8.0 HOPE Project.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

Board of Supervisors Action 1.

June 23, 2020

ACTION TAKEN: APPROVED:	DISAPPROVED:	OTHER:
BY:	DATE:	
MOTIONED BY:	SECONDED BY:	
YES:		
NO:		

ITEM #2

AUTHORIZE THE ACCEPTANCE OF \$252,000 OF WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) 25% ADDITIONAL ASSISTANCE FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR SUPPORTIVE SERVICES TO THE UNDERSERVED COVID-19 IMPACTED INDIVIDUALS GRANT RETROACTIVE TO THE PERIOD OF MARCH 1, 2020 THROUGH SEPTEMBER 30, 2020

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May 27, 2020

ACTION ITEM: 2

TO:

San Joaquin County Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

AUTHORIZE THE ACCEPTANCE OF \$252,000 OF WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) 25% ADDITIONAL ASSISTANCE FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR SUPPORTIVE SERVICES TO THE UNDERSERVED COVID-19 IMPACTED INDIVIDUALS GRANT RETROACTIVE TO THE PERIOD OF MARCH 1, 2020 THROUGH

SEPTEMBER 30, 2020

IT IS RECOMMENDED:

- 1. That the Workforce Development Board (WDB) authorizes the Employment and Economic Development Department (EEDD) to accept WIOA 25% Additional Assistance funding in the amount of \$252,000 for the period March 1, 2020 through September 30, 2020;
- 2. Provide Supportive Services to the Underserved COVID-19 Impacted Individuals in San Joaquin County; and
- 3. Forward a recommendation to the San Joaquin County Board of Supervisors for final approval and execution.

REASON FOR RECOMMENDATION:

<u>Background</u>

On April 2, 2020, the State of California's Employment Development Department (EDD) announced the availability of up to \$10 million of Workforce Innovation and Opportunity Act (WIOA) 25% Dislocated Worker Funds to provide supportive services to individuals impacted by COVID-19 as an effort to act swiftly to help displaced workers impacted financially by the pandemic crisis.

On April 6, 2020, EEDD responded to the State's request for proposals and provided the pertinent information required including the expected number of participants served and amount of funding requested. Local Workforce Development Boards (Local Board) were requested to prioritize underserved populations, particularly those in need of support services in the English Language Learner (ELL) and ELL Navigator programs. The State provided specific eligibility criteria for the grant which includes the following:

- Enrollment into Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker services,
- Wages may not exceed 400% of the federal poverty level (FPL) for the last six months of income,
- Laid off due to COVID-19,
- Unable to work due to experiencing COVID-19 reasons such as quarantine,
- Caregiver to quarantined individuals, higher risk, or living with someone that is high risk of infection, and/or required to telework, but does not have the necessary equipment.

These supportive services may include, but are not limited to, equipment necessary to telework (e.g. computer, internet, etc.), housing assistance, utility assistance, childcare assistance, and transportation assistance.

Supportive services are available in two tiers:

- 1. Individuals receiving at least 50% of their previous wages either from their employer directly, or with Unemployment Insurance (UI) payments, may receive supportive services totaling \$400.
- 2. Individuals who are not receiving at least 50% of their wages from their employer directly, or with UI payments, may receive supportive services totaling \$800.

On April 24, 2020, Governor Gavin Newsom announced that the Employment Development Department (EDD) and the Labor & Workforce Development Agency have awarded \$10 million to 42 Local Workforce Development Areas (Local Areas). The Governor's 25% Additional Assistance Grant is intended to provide supportive services to underserved COVID-19 Impacted Individuals and will provide \$252,000 to San Joaquin County.

On April 30, 2020 EEDD staff attended the onboarding webinar and will begin the grant activities now that the funding has been made available by the State via Modification 5 to Subgrant AA011036 that arrived on May 13, 2020.

FISCAL IMPACT:

Once approved by the Board of Supervisors, \$252,000 will be obligated for the provision of the Underserved COVID-19 Impacted Individuals Grant.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Board of Supervisors Action

June 23, 2020

ACTION TAKEN: APPROVED:_	DISAPPROVED: OTHER:
BY:	DATE:
MOTIONED BY:	SECONDED BY:
YES:	
NO:	

ITEM #3

APPROVAL OF IMPLEMENTATION OF THE SAN JOAQUIN COUNTY WORKNET JOB READINESS TRAINING PROGRAM

DATE:

May 27, 2020

ACTION ITEM: 3

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

APPROVAL OF IMPLEMENTATION OF THE SAN JOAQUIN COUNTY

WORKNET JOB READINESS TRAINING PROGRAM

IT IS RECOMMENDED:

That the San Joaquin County Workforce Development Board (WDB):

1. Approve the implementation of a San Joaquin County WorkNet Job Readiness Training Program to support the development of critical skill sets that will increase the employability of WorkNet customers.

Background:

Training services are defined under the Workforce Innovation and Opportunity Act (WIOA) section 134(c)(3)(D) and Title 20 CFR Section 680.420. The determining factors are whether the services are provided through a structured learning process and whether this learning process leads to the attainment of critical skills or competencies needed to perform work duties during the course of the workday. In summary, the service should lead to employment and/or greater labor productivity on the job.

The WDB has embarked on a project to develop a Job Readiness Training Program that will become a prerequisite for participation in all WIOA training activities, including Classroom Training and the On-the-Job Training programs. As we continue our Industry Sector Strategies and hold ongoing conversations with the San Joaquin County Business Community, we hear repeatedly from our business partners that soft skills development is a priority; that many of those individuals looking for work, lack those critical and essential skills that make an employee a quality and productive employee;

- Many job candidates lack an orientation to the world of work
- They lack an understanding of employer expectation
- They lack the sense of <u>responsibility</u> and a <u>strong work ethic</u> or <u>work maturity</u>

To that end, under the leadership of the Workforce Development Board (WDB) and a committee of its membership, we have undertaken the development of Job Readiness Training Modules, which will provide participants with the skills essential desired in exemplary employees.

Job Readiness Training

Job Readiness Training includes services that teach skills needed to be successful in the workplace, rather than skills needed to get into the workplace. It will provide

participants with specific occupational competencies needed to perform specific work tasks on the job. For example, job readiness training courses could teach WIOA participants skills in the following subjects;

- How to communicate in an office environment.
- How to function as part of a team, or how to work in a deadline driven workplace.
- In each of these instances, the focus of the training would be on acquiring the skill sets or competencies needed to succeed during the workday while on the job.

Job Readiness Training does not include skills needed to find and apply for a job, (e.g., job search, interview, or resume writing skills). Under WIOA Section 134, services that teach skills necessary to find and apply for a job are classified either as basic career services or individualized career services. For example, job search assistance is defined as a basic career service, while group counseling or prevocational services focused on resume writing and interview skills are classified as individualized career services. These types of services do not qualify as Job Readiness Training because they do not provide the client with competencies needed to perform specific tasks on the job.

Job Readiness Training Committee

On May 11, 2020 and May 13, 2020, under the leadership of the WDB Chair, Diane Vigil, two Ad Hoc Job Readiness Training Committee meetings were held to begin the discussions regarding the needs of employers related to critical work readiness skills. The purpose of the Job Readiness Training Committee meetings was to bring together members of the Workforce Development Board and initiate the conversation about those job readiness skill sets that are so critical in taking a "good employee" and turning him or her into an outstanding and productive one. Critical thinking skills evolve through work experience, observation, and training. Some of these skills come natural to some individuals and evolve over time for others.

The Workforce Development Board initiated a process for the development of a variety of "Job Readiness Skill Sets or Training Modules" that will be taught to all of the WorkNet customers participating in subsidized training. The Job Preparedness Training component will be a prerequisite to customer participation in WIOA training activities.

We will initiate this effort through a pilot project that will take existing Job Preparedness Orientations and include some of the training modules already in existence. It will evolve as additional Job Training Modules are developed.

On Monday, May 11, 2020 the WDB's Job Readiness Training Committee approved the recommendation to initiate this pilot project and hold subcommittee meetings to continue the conversation, providing input and direction to staff to facilitate the direction of the WDB's Job Readiness Training Certification Component.

The training modules identified by the Committee will present critical areas that include, but are not limited to the following topics;

- Accepting Feedback in the Workplace
- Communicating with Difficult People or Difficult Situations
- Communication Verbal and Written
- Conflict Resolution
- Customer Service Essentials
- Effective Time Management
- Employer Expectations
- Following Directions Respect for Authority
- How to Work Independently
- How to Write a Business Memo
- Job Retention
- Leadership

- Navigation skills
- Organizational Skills
- Personal Hygiene
- Positive Attitude, Empathy, and Flexibility
- Problem Solving
- Productivity
- Professionalism in the Work Place
- Responsibility
- Teamwork Dynamics of an Effective Team
- Time Management
- Other To Be Determined

On Wednesday, May 13, 2020 the WDB Ad Hoc Committee continued its conversation and reviewed a draft WorkNet Job Readiness Training Survey of Needs. Among our first steps has been the development of this survey, focusing on desirable soft skills, to ensure we meet the Job Readiness Training needs of our business partners. The attached survey was developed based on feedback from members of the WDB at the two meetings held on May 11, and 13, 2020. The survey will be released to members of the San Joaquin County Business Community. It will also be forwarded to the WDB members for their input.

The WDB's Job Readiness Training Committee seeks the authorization of the full WBD to proceed with the "Job Preparedness Training" program development. This effort will move San Joaquin County WorkNet in a direction that will be more responsive to the needs of the Employer Community as we engage business representatives in the continued development effort of this critical workforce component.

Fiscal Impact:

There is no fiscal impact in the Implementation of the Job Readiness Training Program.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Program Implementation

May 2020

ACTION TAKEN: APPROVED:	DISAPPROVED: OTHER:
BY:	DATE:
MOTIONED BY:	SECONDED BY:
YES:	
NO:	

WorkNet Job Readiness Training Needs

San Joaquin County WorkNet Job Readiness Training Survey of Needs

10 3

The Workforce Development Board of San Joaquin County is facilitating the development of a Job Readiness Training Program for individuals enrolled in training like an Individual Training Account or On-the-Job Training activity. We hope to be able to address local business needs for employee job readiness "soft skills". We are in the process of developing training modules and would appreciate your input, so we can develop programs that meet your needs.

We ask that you please take a few minutes to complete this survey and help us improve our training offerings.

ID 67

1. What industry does your business represent? If your business' industry is not on the list, please answer below. *

Accommodation and Food Services

Administrative and Support and Waste Management and Remediation

Agriculture, Forestry, Fishing, Hunting

Arts, Entertainment, and Recreation

Construction

Educational Services

Finance and Insurance

Healthcare and Social Assistance

Information

Management of Companies and Enterprises

Manufacturing

Mining, Quarrying, Oil, and Gas Exraction

Other Services Except Public Administration

Professional Scientific and Technical_Services

Real Estate and Rental Leasing

Retail Trade

Public Administration

Transportation and Warehousing

Utilities

Wholesale Trade

Other

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2. My industry was not represented in question 1. It is:



3. Please arrange the topics below in order of priority.

Professionalism in the Workplace

Time Management

Teamwork

Dynamics of an Effective Team

Conflict Resolution

Following Direction

Respect for Authority

Onboarding and Employer Expecations

Leadership

Accepting
Feedback in the
Workplace

Verbal Communication

Written Communication

Communicating with Difficult People or in Difficult Situations

Organization

Productivity

Communicating
Effectively When
Working
Remotely

Hygiene	Personal						
	Hygiene			,			

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COMMITTEE REPORTS

Executive Committee
Data Collection and Technology
Business Development Committee
Accountability Committee
Planning Committee
WorkNet System Committee
WorkNet Charter Committee
Youth Council

INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE:

May 27, 2020

INFORMATION ITEM: 1

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

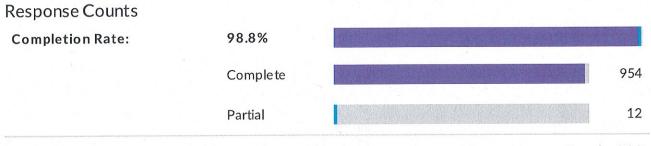
SUBJECT:

WORKNET CENTER CUSTOMER SERVICE SURVEY

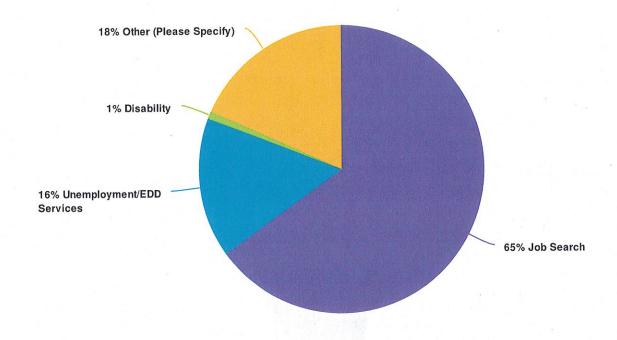
- I. SUMMARY: The following is a summary of the information item.
 - 1. WorkNet Center Customer Service Survey

The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

Report for AJCC Customer Satisfaction Survey

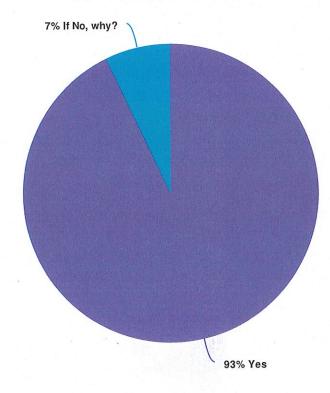


1. What is the purpose of your visit to San Joaquin County WorkNet today?



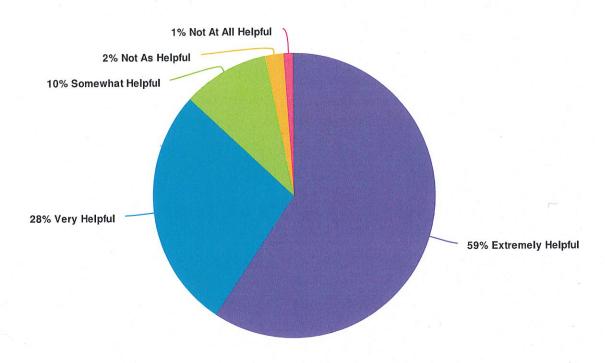
Value	Percent	Responses
Job Search	65.1%	577
Unemployment/EDD Services	15.7%	139
Disability	0.8%	7
Other (Please Specify)	18.4%	163

2. Did you receive the service(s) to meet your needs?



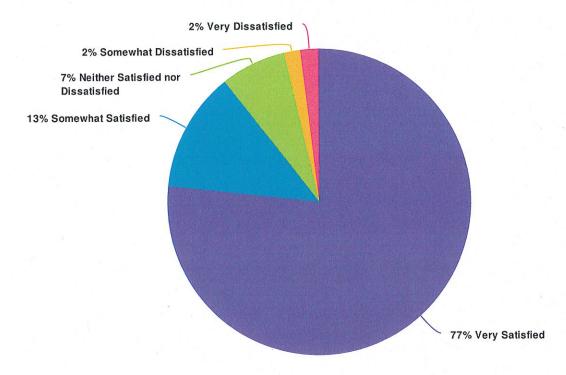
Value	Percent	Responses
Yes	92.9%	789
If No, why?	7.1%	60

3. How helpful was the America's Job Center/WorkNet Center staff?



Value	Percent	Responses
Extremely Helpful	59.4%	504
Very Helpful	27.5%	233
Somewhat Helpful	9.9%	84
Not As Helpful	2.1%	18
Not At All Helpful	1.1%	9

4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?



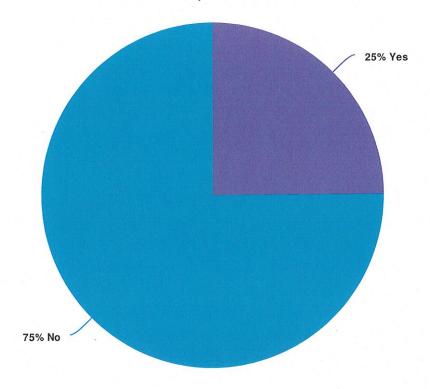
Value		Percent	Responses
Very Satisfied		76.7%	645
Somewhat Satisfied		12.7%	107
Neither Satisfied nor Dissatisfied		6.9%	58
Somewhat Dissatisfied		1.7%	14
Very Dissatisfied	and an analysis that are proported VI 2000 to 100 t	2.0%	17

Totals:841

5. Do you have any other comments, questions, or recommendations on how we can improve our services?



6. Would you like to be contacted about your answers?



Value		Percent	Responses	
Yes		24.9%	207	
No		75.1%	625	

Totals:832

INFORMATION ITEM #2

SUCCESS STORIES

DATE:

May 27, 2020

INFORMATION ITEM: 2

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

SUCCESS STORIES

I. <u>SUMMARY:</u> The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Pa	articipant Name: Kevin Rodarte
Pa	articipant's City, State: Stockton, California
M	ilitary Service:VeteranNational GuardSpouse
Program:	WIOA Title I: Dislocated Worker: X Adult: AB109 Additional Assistance Grant

	Before Participating	After Participating
Industry/Sector	Transportation &	Transportation &
	Warehousing	Warehousing
Job Category	Light Truck or Delivery	Heavy and Tractor-Trailer
	Services Drivers	Truck Drivers
Hourly Wage or Salary	\$13.00	\$17.00

1. What were the goals of the participant when entering the program?

To obtain training that would give him the opportunity to enhance and supplement his skills. His prior work history consisted of low wage employment, most of which was temporary or seasonal—he entered the program with the hope that he would find training that would give him the skills necessary to find sustainable full-time employment that pays a self-sufficient wage.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Kevin completed CareerScope and WorkKeys assessments—evaluation of these determined that he would be an excellent candidate for truck driving training. He had prior experience as a delivery driver, but opportunities for secure employment were limited because he did not have a commercial license. I reviewed labor market information with Kevin that indicates that truck driving is a high demand occupation with a significantly higher median wage than what he earned from prior employment. Kevin completed his occupational research and decided to request funding approval for Class A driver training at Performance Trucking Academy.

Funding was approved and Kevin successfully completed his training. He passed his DMV road test on his first attempt and obtained a Class A license. With the assistance of WorkNet's On-the-Job Training Program, Kevin obtained full-time employment at Alegre Trucking as a Class A driver.

3. Quote from Participant:

"I was stuck with a lot of dead end jobs and needed training so I could find better opportunities. I now have my Class A and am working full-time. With more experience I will be able to expand my opportunities."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participa	nt Name : Erika Peraza	a	
Participa	nt's City, State: Stock	cton, CA.	
Military S	Service:Veteran	National GuardSpous	e
Program:	WIOA Title I:	Dislocated WorkerA	dultX201
	○ AB109		
	Additional Assist	tance Grant	
		Before Participating	After Participating
Industry	//Sector	Religious	Public School
Job Cate	gory	Clergy	Office Assistant
	Wage or Salary	volunteer	\$15.25
	retrain and return	to the wormored	
2.		l the participant use? How has	rticipant achieve his/her goals. this improved the participant
	she graduated, we	referred her to job fairs where	MTI as an office assistant. Once she was able to apply with them a year
3.	Quote from Partici	pant:	
	"Training was very	useful. I use the skills I learne	ed daily."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participa	nt Name : Glenda Ro	OSS		
Participa	nt's City, State: Tra	cy, CA		
Military S	ervice:Veteran	National Guard	Spouse _	-
Program:	WIOA Title I: AB109 Additional Assi	Dislocated Worker stance Grant	Adult:	
	TET Grant			

	Before Participating	After Participating	
Industry/Sector	Private Sector	Government	
Job Category	Project Management	Social Work	
Hourly Wage or Salary	\$45.17	\$19.00	

- 1. What were the goals of the participant when entering the program? Just recently moved to California from Illinois. Her goal was to find employment close to the home.
- 2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)? Glenda needed to find steady, stable work, somewhat close to her home. She was a perfect candidate for the On the Job Training program which allowed her to immediately return to work and get her additional skills. She also had skills and experience to work for any state or government entity. She was given several job leads and was given assistance with applying to State Jobs. Her hard work and perseverance paid off and she was offered a job working for the State. Although the wage is half of what she was accustomed to making, she was happy to find a job that will provide her a self-sufficient wage and benefits for herself and her family.

3. Quote from Participant:

To Whom It May Concern,

I would like to thank Brian Williams for assisting me with finding a State of California position. When I came to Brian for assistance with finding work, he reviewed my resume and stated, "with your education and background, you should apply for positions with the State of California". I took his suggestions but also needed his assistance with understanding how to apply for positions on the State's website.

Brian was persistent with sending me State open positions and overtime our hard work paid off, I was recently offered a position with the State pending background check and fingerprinting. I have no doubt I will pass the background and fingerprinting. With that said, had I not gotten Brian Williams assistance I would not have known about the job opportunities with the State of California.

Thank you, Mr. Williams, for your persistence and hard work.

Sincerely,

Glenda D. Ross, MPM, MBA

INFORMATION ITEM #3

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

DATE:

May 27, 2020

INFORMATION ITEM: 3

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

I. <u>SUMMARY:</u> The following is a summary of the information item.

Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board. The data and information is provided by the California Employment Development Department.

The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for March 2019 to March 2020. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas — cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior, and also uses the benchmark from twelve from the data being available.

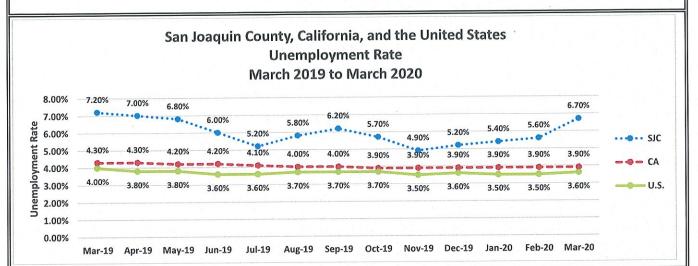
It is anticipated that the San Joaquin County LMI Snapshot will be provided on a regular basis.



San Joaquin County LMI Snapshot

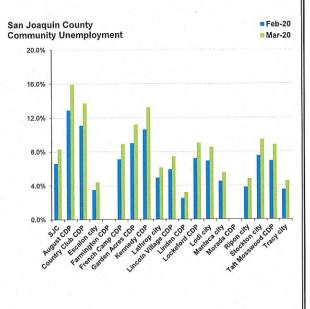
A San Joaquin County Labor Market Review - March 2020

of California* Welcome to the San Joaquin County labor market review. The Snapshot has been developed by Employment and Economic Development Department staff for the San Joaquin County Workforce Development Board. The data and information is provided by the California Employment Development Department. Questions can be referred to the EEDD, 56 S. Lincoln Street, Stockton, CA 95203. Telephone (209) 468-3670. Email: kpoole@sjcworknet.org or to EDD's Labor Market Information Division at (916) 262-2162.



Sub County average unemployment rates for the county, cities, and municipalities.

			Unemployment		
Area Name	Labor Force	Employment	Number	Rate	
San Joaquin County	328,400	301,300	27,100	8.3%	
August CDP	3,400	2,900	500	15.9%	
Country Club CDP	4,700	4,100	600	13.7%	
Escalon city	3,800	3,600	200	4.4%	
Farmington CDP	0	0	0	0.0%	
French Camp CDP	1,200	1,000	100	8.9%	
Garden Acres CDP	4,600	4,100	500	11.2%	
Kennedy CDP	1,400	1,300	200	13.2%	
Lathrop city	9,700	9,100	600	6.1%	
Lincoln Village CDP	2,100	2,000	200	7.4%	
Linden CDP	1,000	1,000	0	3.2%	
Lockeford CDP	1,500	1,400	100	9.0%	
Lodi city	30,200	27,700	2,600	8.5%	
Manteca city	37,300	35,200	2,000	5.5%	
Morada CDP	1,500	1,500	0	0.0%	
Ripon city	7,300	6,900	300	4.8%	
Stockton city	131,600	119,100	12,400	9.4%	
Taft Mosswood CDP	400	300	0	8.8%	
Tracy city	43,200	41,200	2,000	4.5%	



County	Rank	Labor Force	Employed	Unemployed	Rate
San Joaquin	40	328,400	301,300	27,100	8.3%
Stanislaus	40	245,600	225,300	20,300	8.3%
Merced	54	117,600	102,500	15,100	12.9%
Madera	47	63,200	56,500	6,700	10.5%
Fresno	48	457,400	407,900	49,600	10.8%
Kings	53	58,900	51,700	7,200	12.3%
Tulare	56	. 207,900	177,800	30,000	14.5%
Kern	52	392,400	345,500	46,900	12.0%
San Joaquin Va	llev	1,871,400	1,668,500	202,900	10.8%



San Joaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WIOA Title I-financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

Mar 2020

Labor Force and Industrial Employment

America's Job Center San Joaquin County			nchmark			
of California Data not adjusted for Seasonality	Mar 19	Jan 20	Feb 20	Mar 20	Percent C	
				- 22 400	Month	Year
Civilian Labor Force (1)	327,100	325,100	326,500	328,400	0.6%	0.4%
Civilian Employment	304,700	303,300	304,900	301,300	-1.2%	-1.1%
Civilian Unemployment	22,300	21,800	21,600	27,100	25.5%	21.5%
Civilian Unemployment Rate	6.8%	6.7%	6.6%	8.3%		
(CA Unemployment Rate)	4.5%	4.3%	4.3%	5.6%		
(U.S. Unemployment Rate)	3.9%	4.0%	3.8%	4.5%		
Total, All Industries (2)	256,400	255,900	258,300	259,600	0.5%	1.2%
Total Farm	13,700	10,300	11,300	12,500	10.6%	-8.8%
Total Nonfarm	242,700	245,600	247,000	247,100	0.0%	1.8%
Total Private	197,400	200,400	201,000	201,100	0.0%	1.9%
Goods Producing	31,900	31,000	31,300	31,300	0.0%	-1.9%
Mining, Logging, and Construction	12,700	12,500	12,700	12,700	0.0%	0.0%
Mining and Logging	100	100	100	100	0.0%	0.0%
Construction	12,600	12,400	12,600	12,600	0.0%	0.0%
Specialty Trade Contractors	8,700	8,500	8,700	8,500	-2.3%	-2.3%
Manufacturing	19,200	18,500	18,600	18,600	0.0%	-3.1%
Durable Goods	9,500	8,900	8,900	8,900	0.0%	-6.3%
Nondurable Goods	9,700	9,600	9,700	9,700	0.0%	0.0%
Food Manufacturing	4,300	4,900	4,900	4,900	0.0%	14.0%
Service Providing	210,800	214,600	215,700	215,800	0.0%	2.4%
Private Service Providing	165,500	169,400	169,700	169,800	0.1%	2.6%
Trade, Transportation & Utilities	67,300	71,300	70,800	70,300	-0.7%	4.5%
Wholesale Trade	12,800	12,600	12,600	12,600	0.0%	-1.6%
Retail Trade	25,900	25,800	25,400	25,500	0.4%	-1.5%
Clothing & Clothing Accessories Stores	2,000	2,100	2,000	2,000	0.0%	0.0%
General Merchandise Stores	6,400	6,500	6,400	6,300	-1.6%	-1.6%
Department Stores	1,500	1,500	1,500	1,400	-6.7%	-6.7%
Transportation, Warehousing & Utilities	28,600	32,900	32,800	32,200	-1.8%	12.6%
Transportation, Warehousing & Othics Transportation & Warehousing	27,300	31,400	31,300	30,800	-1.6%	12.8%
Truck Transportation	6,200	6,800	6,900	6,800	-1.4%	9.7%
Warehousing & Storage	16,100	19,400	19,400	19,000	-2.1%	18.0%
Information	1,600	1,600	1,600	1,600	0.0%	0.0%
Financial Activities	7,800	8,000	8,000	8,100	1.3%	3.8%
Financial Activities Finance & Insurance	4,700	4,800	4,800	4,800	0.0%	2.1%
Credit Intermediation & Related Activities	2,000	2,100	2,100	2,100	0.0%	5.0%
Professional & Business Services	19,100	19,700	20,200	20,300	0.5%	6.3%
Administrative & Support & Waste Services	12,000	13,000	13,000	13,000	0.0%	8.3%
Educational & Health Services	39,600	38,600	38,800	39,300	1.3%	-0.8%
Educational & Health Services Educational Services	5,000	4,500	4,700	4,700	0.0%	-6.0%
	34,600	34,100	34,100	34,600	1.5%	0.0%
Health Care & Social Assistance Leisure & Hospitality	22,500	22,400	22,500	22,400	-0.4%	-0.4%
	2,500	2,600	2,600	2,600	0.0%	4.0%
Arts, Entertainment & Recreation	20,000	19,800	19,900	19,800	-0.5%	-1.0%
Accommodation & Food Services	18,700	18,400	18,600	18,500	-0.5%	-1.1%
Food Services & Drinking Places	18,000	17,800	18,000	17,800	-1.1%	-1.1%
Restaurants	7,600	7,800	7,800	7,800	0.0%	2.6%
Other Services		45,200	46,000	46,000	0.0%	1.5%
Government	45,300	3,200	3,300	3,300	0.0%	6.5%
Federal Government	3,100			1,800	0.0%	12.5%
Federal Government excluding Department of Defense	1,600	1,700	1,800		0.0%	0.0%
Department of Defense	1,500	1,500	1,500	1,500	0.0%	1.2%
State & Local Government	42,200	42,000	42,700	42,700		
State Government	6,800	6,800	6,800	6,800	0.0%	0.0%
Local Government	35,400	35,200	35,900	35,900	0.0%	1.4%
Local Government Education	22,500	22,200	22,800	22,800	0.0%	1.3%
Local Government Excluding Education	12,900	13,000	13,100	13,100	0.0%	1.6%
County	7,800	7,900	8,000	8,000	0.0%	2.6%
City	3,700	3,700	3,700	3,700	0.0%	0.0%
Special Districts plus Indian Tribes	1,400	1,400	1,400	1,400	0.0%	0.0%

⁽¹⁾ Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

⁽²⁾ Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.

INFORMATION ITEM #4

THE WORKNET NETWORK NEWSLETTER

DATE:

May 27, 2020

INFORMATION ITEM: 4

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

THE WORKNET NETWORK NEWSLETTER

I. <u>SUMMARY:</u> The following is a summary of the information item.

San Joaquin County WorkNet will be releasing its Newsletter, "the WorkNet Network Newsletter", intended to promote the Workforce Development Board's WorkNet One-Stop Center Service Delivery System. The objective of this Newsletter is to build a better awareness of the multi-agency Workforce Development Delivery System in San Joaquin County including its required partners and all its programs, services and available resources. The targeted audience will be all the Federal, State and Local Stakeholders, including, but not limited to:

- Required and Strategic Partner Agencies.
- Federal, State and Local Elected Officials.
- WorkNet Center staff and Partner Agency personnel.
- Community Service Organizations.
- Friends and Associates.

Every other Month, the Network Newsletter will provide articles on new programs that are developed as a result of new grant funding or new Legislation. It will have feature stories celebrating the success of our customers and the agencies that facilitate the delivery of services. The Newsletter will also be used as a recruitment effort to facilitate the referral of common customers from partner agencies.

The U.S. Department of Labor, the State Agencies, including the California Workforce Development Board and the State Employment Development Department, are always soliciting best practices from Local Workforce Development Areas and success stories on our customers. The Network Newsletter will be a source of this information.

DIRECTOR'S REPORT

BOARD MEMBER QUESTIONS AND COMMENTS