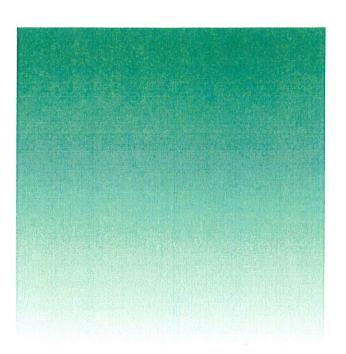
AGENDA WORKFORCE DEVELOPMENT BOARD JULY 8, 2020





"Your Workforce Resource"



AGENDA WORKFORCE DEVELOPMENT BOARD JULY 8, 2020

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, July 8, 2020 meeting of the Workforce Development Board.

This meeting will be via WebEx. Access to the WebEx is contained in the e-mail you received.

DATE:

Wednesday, July 8, 2020

TIME:

7:30 a.m.- 9:00 a.m.

PLACE:

WorkNet Building

56 S. Lincoln Street

Stockton, CA

If you have any questions, please call me at 468-3511.

Sincerely,

JOHN M. SOLIS

EXECUTIVE DIRECTOR

JMS:gg

AGENDA WORKFORCE DEVELOPMENT BOARD

July 8, 2020 - 7:30 a.m. Stockton WorkNet Center 56 S. Lincoln Street, Stockton, CA Due to COVID-19 held via WebEx

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

<u>ACTION ITEMS</u>

A-1 Authorize the Acceptance of \$350,000 in Workforce Innovation and Opportunity Act (WIOA) Governor's Discretionary Funding from the State of California Employment Development Department (EDD) for the English Language Learner (ELL) Pathways to Careers Grant Retroactive to the Period of June 1, 2020 Through March 31, 2022

PRESENTATION

P-1 Paul Downs and Paul Rosenbloom, Consultants for Delta Sierra Adult Education Alliance – Partnering for a Transportation-Logistics and Manufacturing Career Pathway System

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Job Readiness Training Needs Survey
- I-2 WorkNet Center Customer Service Survey
- I-3 Success Stories
- I-4 The WorkNet NetWork Newsletter

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

*** PUBLIC COMMENT ***

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. Please no personal attacks.

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Gloria Gamez at (209) 468-3524 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting, pending approval, is scheduled for Wednesday, August 26, 2020, location to be announced.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Gloria Gamez at (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).

APPROVAL OF MINUTES

MINUTES OF THE WORKFORCE DEVELOPMENT BOARD

May 27, 2020
WorkNet
56 S. Lincoln Street, Stockton, CA
Due to COVID-19 held via WebEx

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil

Gene Acevedo
LaChelle Adams
Mayra Cuevas
David Culberson
Les Fong
Raul Hernandez
Carol Hirota
Michael Mark

Henry Peralta
Tim Robertson
Robin Sanborn
Sylvia Sanchez
Julian Sepulveda
Tamra Spade
Greg Vincelet
Marcus Williams

MEMBERS ABSENT

Mike Ammann Dan Ball Terry Givens Jose Hernandez Stephanie James James Mousalimas Pat Patrick Omid Pourzanjani Renee Puig-Hink Ardria Weston

GUESTS/STAFF PRESENT

Christina Bautista, Health Force Partners Paul Castro, California Human Development Yvette Quevedo, Employment Development Dept. Chris Woods, Human Services Agency Salvador Vargas, San Joaquin Delta College Nicole Snyder, Stockton Economic Development Dept. John M. Solis. Employment & Economic Development Dept. Patty Virgen, Employment & Economic Development Dept. Tina LaBounty, Employment & Economic Development Dept. Elena Mangahas, Employment & Economic Development Dept. Tonnie Mallory, Employment & Economic Development Dept. Alfredo Mendoza, Employment & Economic Development Dept. John Lutzow, Employment & Economic Development Dept. Katie Poole, Employment & Economic Development Dept. Jerry Winters, Employment & Economic Development Dept. Victoria Lopez, Employment & Economic Development Dept.

Guests who failed to sign in may not be listed.

ROLL CALL

The meeting was called to order by Chair Vigil at 7:48 a.m. Roll call was taken and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Fong moved and Ms. Cuevas seconded to approve the February 26, 2020 Workforce Development Board meeting minutes.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

None.

ACTION ITEMS

THE ACCEPTANCE OF \$150,000 OF WORKFORCE A-1 AUTHORIZE **GOVERNOR'S** INNOVATION AND OPPORTUNITY ACT (WIOA) **CALIFORNIA** DISCRETIONARY FUNDING FROM THE STATE OF (EDD) FOR **EMPLOYMENT** DEVELOPMENT DEPARTMENT WORKFORCE ACCELERATOR FUND (WAF) 8.0 PROJECT RETROACTIVE TO THE PERIOD OF APRIL 1, 2020 THROUGH SEPTEMBER 30, 2021

Mr. Mendoza summarized the information contained in the agenda item.

MOTION

Mr. Sepulveda moved and Mr. Culberson seconded to approve the acceptance of \$150,000 of Workforce Innovation and Opportunity Act (WIOA) Governor's Discretionary Funding from the State of California Employment Development Department (EDD) for the Workforce Accelerator Fund (WAF) 8.0 Project retroactive to the period of April 1, 2020 through September 30, 2021.

M/S/C unanimously.

A-2 AUTHORIZE THE ACCEPTANCE OF \$252,000 OF WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) 25% ADDITIONAL ASSISTANCE FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR SUPPORTIVE SERVICES TO THE UNDERSERVED COVID-19 IMPACTED INDIVIDUALS GRANT RETROACTIVE TO THE PERIOD OF MARCH 1, 2020 THROUGH SEPTEMBER 30, 2020

Mr. Mendoza and Ms. Virgen summarized the information contained in the agenda item.

MOTION

Mr. Fong moved and Mr. Culberson seconded to approve the acceptance of \$252,000 of Workforce Innovation and Opportunity Act (WIOA) 25% Additional Assistance from the State of California Employment Development Department (EDD) for supportive services to the Underserved COVID-19 Impacted Individuals Grant retroactive to the period of March 1, 2020 through September 30, 2020.

M/S/C unanimously.

A-3 APPROVAL OF IMPLEMENTATION OF THE SAN JOAQUIN COUNTY WORKNET JOB READINESS TRAINING PROGRAM

Mr. John Solis summarized the information contained in the agenda item.

MOTION

Mr. Raul Hernandez moved and Ms. Adams seconded to approve the implementation of the San Joaquin County WorkNet Job Readiness Training Program.

M/S/C unanimously.

DIRECTOR'S REPORT

Mr. Solis announced the receipt of an award of \$750,000 for the Summer Training & Employment Program for Students with disabilities (STEPS) program 2020. The program provides work readiness and paid work experience to students with disabilities.

COMMITTEE REPORTS

None.

BOARD MEMBERS QUESTIONS AND COMMENTS

None.

ADJOURNMENT

MOTION

Ms. Sanborn moved and Mr. Raul Hernandez seconded to adjourn the meeting at 8:58 a.m.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ITEM #1

AUTHORIZE THE ACCEPTANCE OF \$350,000 IN WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) GOVERNOR'S DISCRETIONARY FUNDING FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR THE ENGLISH LANGUAGE LEARNER (ELL) PATHWAYS TO CAREERS GRANT RETROACTIVE TO THE PERIOD OF JUNE 1, 2020 THROUGH MARCH 31, 2022

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July 8, 2020

ACTION ITEM: 1

TO:

San Joaquin County Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

AUTHORIZE THE ACCEPTANCE OF \$350,000 IN WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) GOVERNOR'S DISCRETIONARY FUNDING FROM THE STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) FOR THE ENGLISH LANGUAGE LEARNER (ELL) PATHWAYS TO CAREERS GRANT RETROACTIVE TO THE PERIOD OF JUNE 1, 2020 THROUGH

MARCH 31, 2022

IT IS RECOMMENDED:

- 1. That the WDB authorizes the Employment and Economic Development Department (EEDD) to accept WIOA Governor's Discretionary funding in the amount of \$350,000 for the period June 1, 2020 through March 31, 2022;
- 2. Provide Employment–Related Skills and Services to 120 English Language Learners/Immigrants in San Joaquin County; and
- 3. Forward a recommendation to the San Joaquin County Board of Supervisors for final approval and execution.

REASON FOR RECOMMENDATION:

Background

On February 25, 2020, the State of California's Employment Development Department (EDD) announced the availability of up to \$1.4 million of WIOA Governor's Discretionary Funds for projects to provide support that would increase access to programs and services by target populations. This Grant funding will align WIOA programs, incorporate co-enrollment strategies that will build career pathways, leverage other program funding, and provide supportive services for California's English Language Learner (ELL) population.

Eligible applicants included Local Workforce Development Areas (LWDAs) that partner with community-based organizations, adult education, and other strategic partners identified in the WIOA Local Plans. The WIOA Grant funding will create onramps to career pathways and/or pre-apprenticeship/apprenticeship opportunities for California's ELL population. Co-enrollment activities may include, but are not limited to enrollment in WIOA Title I, Title II Adult Education programs, Title III Wagner-Peyser, and Human Service Agency programs and/or other activities identified in the WIOA Local programs. Pathways to careers may include onramps to existing career technical education pathways, onramps to existing apprenticeship programs, the establishment of pre-apprenticeship program activities, or other work-based learning opportunities for ELLs.

On April 10, 2020, EEDD submitted its proposal in response to the State's solicitation, providing pertinent information including the scope of services, the expected number of participants to be served and amount of funding requested. Through the use of ELL Navigators, the project will facilitate the delivery of employment and training services and continue to provide language skills and career pathways implemented through the Delta Sierra Adult Education Alliance (DSAEA); align the available partner agencies' programs and services, through the implementation of co-enrollment activities through a referral process between organizations currently providing assistance to the identified population. Additionally, education services, including: English as a Second Language (ESL), Vocational ESL, Adult Basic Education, High School Equivalency preparation, Career Technical Education, and citizenship classes will be provided through the Adult Schools within the DSAEA. Once the participants are job ready to transition into the Labor Market, a referral will be made to San Joaquin County WorkNet for WIOA Employment and Training services to further assist in the development of a participant's Career Pathway.

On June 1, 2020 EEDD received a preliminary award notification, began planning the services delivery, and scheduled a tele-conference session with all of the participating partner agencies. State EDD prepared a formal News Release.

On June 10, 2020 representatives from the DSAEA, EDD, California Human Development, and EEDD met to discuss the next steps of the grant.

On June 12, 2020 EDD issued News Release No.: 20-25 (see attached) notifying the public that "EDD awards \$1.35 million to provide training and job opportunities for English language learners" and was forwarded to four Local Workforce Development Boards, serving Colusa, Glenn, Madera, San Joaquin, Sutter, Ventura, and Yuba Counties."

On June 18, 2020 EEDD received official notification of the award through an award letter. Adjustments were made based on further direction by the State, to execute the full contract agreement. Staff provided the State with the updated information and it is anticipated that the funding will be provided via a modification to the current Subgrant Agreement AA0011036.

The Performance Goals for the project are as follows:

Performance Goals Description	Total Participants	Performance Goal
Total participants to be served	120	N/A
2. Number of ELL enrolled in worked-based learning	96	80%
3. Number of ELL enrolled scheduled for completion	105	88%
4. Number of ELL to receive Credential Attainment	107	89%
5. Total Number of Exits	110	92%
6. Entered Employment Rate 2nd Quarter After Exit	79	66%
7. Entered Employment Rate 4th Quarter After Exit	75	63%
8. Median Earnings 2nd Quarter After Exit	N/A	\$5,600

Once approved by the WDB, the recommendation will be forwarded to the San Joaquin County Board of Supervisors for formal approval.

FISCAL IMPACT:

Once approved by the Board of Supervisors, an additional \$350,000 will be allocated to San Joaquin County for the provision of the English Language Learner Pathways to Careers Grant.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

١.	Board of Supervisors Action	July 21, 202

ACTION TAKEN: APPROVED:	DISAPPROVED:	OTHER:
BY:	DATE:	
MOTIONED BY:	SECONDED BY:_	
YES:		
NO:		





N E W S R E L E A S E

Contact: Loree Levy Date: June 12, 2020

Aubrey Henry

916-654-9029 News Release No.: 20-25

EDD awards \$1.35 million to provide training and job opportunities for English language learners

SACRAMENTO – The California Employment Development Department (EDD) announced today that it has awarded \$1.35 million to four Local Workforce Development Boards (Local Board) to implement an English Language Learners (ELL) Pathways to Careers program. These projects will provide 460 ELL participants with increased access to effective training models, supportive services, and incorporate innovative employment strategies with partners to create career opportunities in growing industries.

"California immigrants are a sizeable portion of our workforce and integral to the state's economy," said EDD Director Sharon Hilliard. "This funding will strengthen workforce partnerships to implement innovative strategies that prepare the ELL community for employment opportunities in emerging industries."

The four Local Boards, serving Colusa, Glenn, Madera, San Joaquin, Sutter, Ventura, and Yuba counties, will provide employment and training services to meet the needs of the ELL participants within their local areas. Services will include English classes, job skills development, and career guidance for those confronting employment and economic barriers due to their limited English language and work skills. The Local Boards will use the funds to:

- Increase access to workforce services for ELL participants.
- Co-enroll participants in multiple training, job search, and adult-education programs.
- Provide participants gas cards, bus passes, and other supportive services to overcome barriers to employment, such as childcare or lack of transportation.
- Develop training and development strategies that lead to fruitful careers with long-term economic security and self-sufficiency.
- Develop replicable and sustainable programs responsive to California's changing economy.

(more)

Additionally, the Local Boards will build partnerships with adult education and human service programs, community-based organizations that serve immigrant communities, and other workforce development partners to create an infrastructure that streamlines services, shares case management responsibilities, and improves participant successes in achieving careers. Their anticipated strategies will include pre-apprenticeships, apprenticeships, and other work-based training.

Some of the targeted industries the workers will train for include:

- Business services
- Construction
- Healthcare

- Information Technology
- Manufacturing
- Transportation

Funding was provided in accordance with the federal Workforce Innovation and Opportunity Act, and administered by the EDD and the California Labor and Workforce Development Agency.

For more information about the Local Boards and their programs, please refer to the table below for their contact information.

Local Board	Counties Served	Award Amount	Contact
Madera County Workforce Investment Corporation	Madera	\$300,000	Tracie Scott-Contreras 559-662-4589 tscott- contreras@maderaworkforce.org
North Central Counties Consortium	Colusa Glenn Sutter Yuba	\$350,000	Cindy Newton 530-751-8202 cnewton@ncen.org
San Joaquin County Workforce Development Board	San Joaquin	\$350,000	Alfredo Mendoza 209-468-3651 amendoza@sjcworknet.org
Workforce Development Board of Ventura County	Ventura	\$350,000	Rebecca Evans 805-289-8127 rebecca.evans@ventura.org

####

PRESENTATION #1

PAUL DOWNS AND PAUL ROSENBLOOM, CONSULTANTS FOR DELTA SIERRA ADULT EDUCATION ALLIANCE – PARTNERING FOR A TRANSPORTATION-LOGISTICS AND MANUFACTURING CAREER PATHWAY SYSTEM

COMMITTEE REPORTS

Executive Committee
Data Collection and Technology
Business Development Committee
Accountability Committee
Planning Committee
WorkNet System Committee
Youth Council
Apprenticeship Committee

INFORMATION ITEM #1

WORKNET JOB READINESS TRAINING NEEDS SURVEY

DATE:

July 8, 2020

INFORMATION ITEM: 1

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

WORKNET JOB READINESS TRAINING NEEDS SURVEY

I. SUMMARY: The following is a summary of the information item.

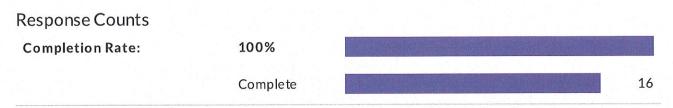
WorkNet Job Readiness Training Needs Survey

As we continue our Industry Sector Strategies and hold ongoing conversations with the San Joaquin County Business Community, we hear repeatedly from our business partners that soft skills development has become a priority. To that end, we have undertaken the development of Job Readiness Training Modules, which will provide participants with the skills essential to become exemplary employees.

Among our first steps has been the development of a survey, focusing on getting critical input from our employer community on the desirable soft skills, so we can be sure to meet the Job Readiness Training needs of our business partners.

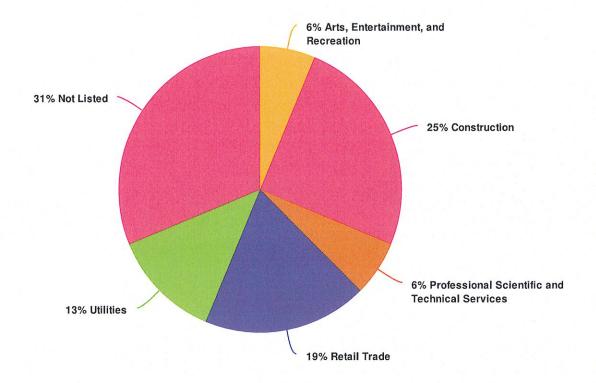
The survey was developed based on feedback from members of the San Joaquin County Workforce Development Board at the two meetings held on May 11 and 13, 2020, and we will continue the development of these essential skills employers need in the workforce based on your input.

Report for WorkNet Job Readiness Training Needs



Totals: 16

1. What industry does your business represent? If your industry is not on the list, please select "Not Listed" and you will be prompted to enter your industry on the next question.



Percent	Responses
6.3%	1
25.0%	4
6.3%	1
18.8%	3
12.5%	2
31.3%	5
	6.3% 25.0% 6.3% 18.8% 12.5%

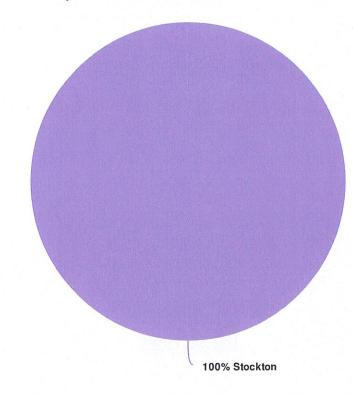
Totals: 16

2. My industry was not listed in question 1. It is:

janitorial automotive salesauto business hispanic 0 glassagency commerce chamber staffing

ResponseID	Response
5	Automotive (Auto Glass Replacement)
8	Business 2 Business Sales
10	Staffing Agency.
11	Hispanic Chamber of Commerce
17	Janitorial

3. Which city is nearest to your business?



Value	Percent	Responses
Stockton	100.0%	16

Totals: 16

4. Please arrange the topics below in order of priority.

ltem	Overall Rank	Rank Distribution	Score	No. of Rankings
Teamwork	1		215	16
Professionalism in the Workplace	2		213	16
Time Management	3		179	16
Productivity	4		176	16
Respect for Authority	5		171	16
Following Direction	6		168	16
Verbal Communication	7		167	16
Organization	8		166	15
Leadership	9		150	16
Dynamics of an Effective Team	10		144	16
Accepting Feedback in the Workplace	11		131	16
Written Communication	12		108	16
Conflict Resolution	13		103	16
Onboarding and Employer Expecations	14		101	16
Communicating with Difficult People or in Difficult Situations	15		92	16
Personal Hygiene	16		92	16
Communicating Effectively When Working Remotely	17		62	16
		Lowest Highest Rank Rank		

5. If there are additional topics you would like to see included, please provide them below.

protocols punctuality
hispanic importancejoaquin
commerce community
attitude carejobs
na ability distancing
create addequipment
san business chamberr
purpose company
knowledgeinvolvement good
productive

ResponseID	Response	
3	NA	
4	understanding the purpose of why we are in business and not trying to create jobs Everyone must be productive and add to the success of the company.	
5	None	
6	Ability to get to work	
7	Care of equipment Following protocols Social distancing	
9	Knowledge of your skills in the trade	
11	San Joaquin Hispanic Chamberr of Commerce	
14	Community involvement, Working with Union	
18	The importance of a good attitude and punctuality.	

INFORMATION ITEM #2

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE:

July 8, 2020

INFORMATION ITEM: 2

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

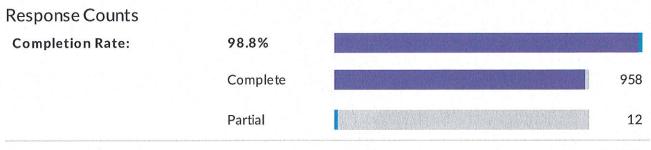
SUBJECT:

WORKNET CENTER CUSTOMER SERVICE SURVEY

- I. SUMMARY: The following is a summary of the information item.
 - 1. WorkNet Center Customer Service Survey

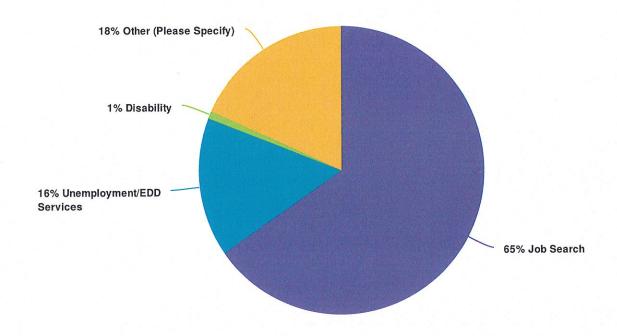
The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

Report for AJCC Customer Satisfaction Survey



Totals: 970

1. What is the purpose of your visit to San Joaquin County WorkNet today?

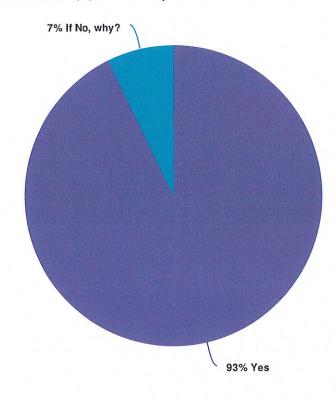


Value	Percent	Responses
Job Search	65.3%	581
Unemployment/EDD Services	15.6%	139
Disability	0.8%	7
Other (Please Specify)	18.3%	163

Totals:890

Other (Please Specify)		Count
resume		15
Resume		3
Housing Authority		2
Interview Workshop		2
RESUME		2
Resume workshop		2
Totals	28	148

2. Did you receive the service(s) to meet your needs?

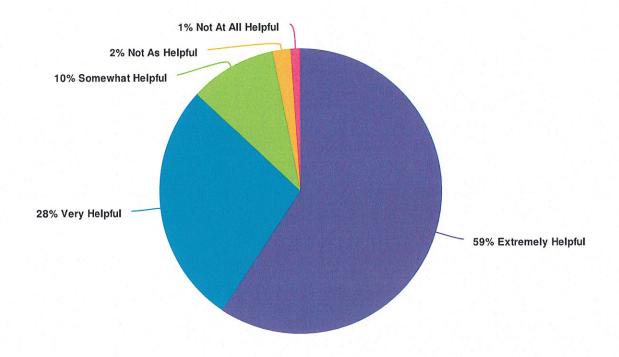


Value	Percent	Responses
Yes	92.8%	792
If No, why?	7.2%	61

Totals:853

If No, why?	Count
CONFUSED ABOUT WHERE TO GO TO GET GRANT	1
I Haven't talked to anyone.	1
I couldn't get into the website I needed.	1
I didnt fill out an application.	1
I don't know	1
I have not asked.	1
I haven't landed a good job yet. My resume package is not complete. No good employers have phoned me nor emailed me yet. zi have	1
Totals	48

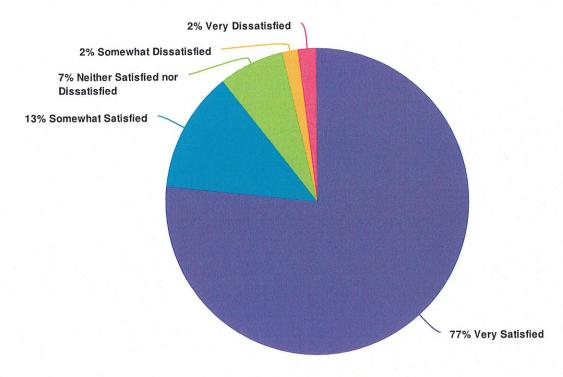
3. How helpful was the America's Job Center/WorkNet Center staff?



Value	Percent	Responses
Extremely Helpful	59.4%	506
Very Helpful	27.6%	235
Somewhat Helpful	9.9%	84
Not As Helpful	2.1%	18
Not At All Helpful	1.1%	9

Totals:852

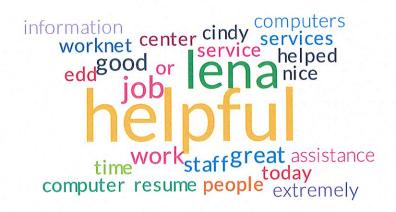
4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?



Value	Percent	Responses
Very Satisfied	76.7%	648
Somewhat Satisfied	12.8%	108
Neither Satisfied nor Dissatisfied	6.9%	58
Somewhat Dissatisfied	1.7%	14
Very Dissatisfied	2.0%	17

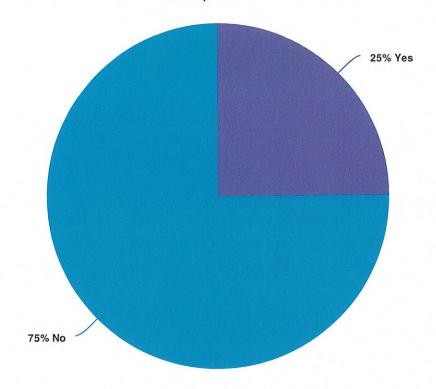
Totals:845

5. Do you have any other comments, questions, or recommendations on how we can improve our services?



ResponseID	Response		
2	Jacquie and lesli helped me a lot		
4	no.		
6	none		
15	I like this staff more than the people from years ago. They are very caring and feel like they want to help you.		
20	appilations can be made generic for work place that are this small.		
21	yes the security desk people are very very rude they dont have good customer service. and the people that help you inside dont know which computers are state and not state.		
25	Fix computers to allow the use of Flash Drives		
32	NO .		
33	sure		
34	fine as is		
36	Allow USB drives to be used on your computers		
37	Yes be approachful to new and future employees		
40	THANKYOU 32		

6. Would you like to be contacted about your answers?



Value		Percent	Responses	
Yes		24.9%	208	
No		75.1%	628	

Totals: 836

INFORMATION ITEM #3

SUCCESS STORIES

DATE:

July 8, 2020

INFORMATION ITEM: 3

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

SUCCESS STORIES

I. <u>SUMMARY:</u> The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: D. Ilaga	
Participant's City, State: Sacramento, CA	
Military Service: _√_VeteranNational Guard	SpouseNone
Program: WIOA Title I:✓_AdultDislocated W AB109 Additional Assistance Grant	VorkerYouth

	Before Participating	After Participating
Industry/Sector	Military	Health Care
Job Category	Enlisted	Registered Nurse
Hourly Wage or Salary	\$15.62	\$41.00

1. What were the goals of the participant when entering the program?

Participant came into the Delta WorkNet center asking for assistance with training. She is a veteran and had just been accepted into the nursing program at Delta Community College she was excited about getting in but also afraid of how she would get through it. After an initial assessment it was determined that she was eligible for the WIOA Adult program. The case manager helped her develop her goals which included:

- A. Complete the Associate Degree of Nursing Training program
- B. Take and pass the licensing examination
- C. Obtain Licensure
- D. Obtain employment as a Registered Nurse

She successfully completed all four of her goals and is now a registered nurse.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

The workforce center helped by providing services to ensure she was able to successfully complete her program. Her case manager helped her complete all the necessary requirements to enter the nursing program which included getting her life scan and finger prints. She provided case management throughout her training period and always ensured she had the necessary books and supplies needed for each new semester. At the end of the program her case manager scheduled and paid for her test to get her license and helped her navigate the different employment opportunities.

3. Please include a quote from the Participant about his/her experience if possible.

"Once again, thank you for everything you have done for me and our students at San Joaquin Delta."

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Thon	nas Rawski
Participant's City, State: Sto	ckton, CA
Military Service: _x_Vetera	nNational GuardSpouseNone
Program: WIOA Title I: _ AB109 Additional Assi	AdultDislocated WorkerYouth

	Before Participating	After Participating
Industry/Sector	Flooring sales	Class A driver
Job Category		Heavy Truck Driver
Hourly Wage or Salary	0.0	20.00

1. What were the goals of the participant when entering the program?

Thomas came into office frustrated and concerned that he would not be able to get the help he needed. He was working with another agency and felt that they were not hearing his needs or being responsive. He attended the VetNet Program provided by our EDD Partners to Veterans needing to get back into the workforce. He was referred to me by the Veteran representative who runs the VetNet program. As I began to work with him, I could see that his anxiety had him going in circles. He wanted to take advantage of every suggestion that I presented and kept saying I will do anything that will get me back on his feet, but could not settle on any one thing. I proceeded to explore his career path and uncovered what he really wanted to do. His work history consisted mostly of sales jobs, but as his stress increased his patience lessened and he was not able to deal with customers. We discussed him working alone and not as a team, in a positon that would allow him to be more in control of his daily outcomes. He needed a career that could make a living wage right away but would also lead to further growth or advancement.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Thomas came to the AJCC to attend a partner program and was referred to the workforce staff for assistance. With a little bit of career exploration and some assessments it was clear that he needed training to get into a job that would allow him the flexibility to work alone and manage his own hours. He was referred to Truck Driving training to obtain his class A license, he worked hard to complete the training during the COVID-19 shut down and DMV closures but he kept practicing and kept up his skills up. He passed his driving test on the first try. He is now excited and ready to work as a driver. He will be able to gain employment that will provide financial security for this moment but he also has been

speaking to companies that will allow for owner operator possibilities. He was concerned but willing to go long haul but local opportunities have been available so that he does not have to leave his child. This program has provided him the opportunity to gain a career that will support him going forward. He now envisions someday working with the small business planners to start his own company and have our participants working for him.

3. Please include a quote from the Participant about his/her experience if possible.

Thomas indicated that he is very grateful **To gain skills to get a good job** to our program, and all of the help that I provided him, and our program.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participan	it Name: Anthony Ync	strosa		
Participan	ıt's City, State: Stockt	on, Ca.		
Military So	ervice:Veteran	Nation	nal GuardSpouse	x_None
Program:	WIOA Title I: _x AB109	Adult	Dislocated Worker_	Youth
	Additional Assista	nce Grant		

	Before Participating	After Participating
Industry/Sector	No work History	Truck Driver
Job Category	N/A	Class A
Hourly Wage or Salary	N/A	Still attending Voc Training

1. What were the goals of the participant when entering the program?

When client first came to us, he had just served a 19-year prison term. Client was unsure where to start and needed our guidance. He dropped out of High School at the 10th grade level, at the age of 15. We assisted him with CalJobs & Background Wizard, and we helped him fill out his very first application for Diamond Foods. We, also, guided him on what to say at the time of his interview. Our client got the job offered by Diamond Foods on June 23,2020, but he decided he wanted more. He decided he'd like to get into a trade, a career that would give him stability financially. He chose to become a Truck Driver and get his Class A license.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Client came into the AJCC looking for a job, he was willing to take any job. He met with a case manager who informed him there were jobs available where he could be referred however the case manager also talked to him about training and how he could obtain skills that would lead to better opportunities and a career. He had not thought about training or that it would even be a possibility for him as he had been away from society for 19 years. He didn't know how that could be possible for him. After more discussion with his case manager he decided that training was a better option and went from accepting any job, to understanding that what he needed was a career He decided to attend truck driving training and against all obstacles presented by COVID-19, he has continued in his training and will be completing at the end of the month. His case manager helped him understand the difference between just a job and having a career. He learned that getting the training and skills could help him to build a career for a better opportunity for himself and his family. He knew he had to become more responsible and pursue a career that would lead to stability and building a better future.

3. Please include a quote from the Participant about his/her experience if possible.

"I feel like after being away from society for so long, I'm finally able to build the skills that are necessary to build a productive and happy future. I am forever thankful for you in helping me change my life. You went above and beyond to help me and I'm beyond grateful."

INFORMATION ITEM #4

THE WORKNET NETWORK NEWSLETTER

DATE:

July 8, 2020

INFORMATION ITEM: 4

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

THE WORKNET NETWORK NEWSLETTER

I. <u>SUMMARY:</u> The following is a summary of the information item.

On Friday, June 5, 2020 the Inaugural Edition of the WorkNet NetWork Newsletter was released. The strategic objective of this Newsletter is to promote the Workforce Development Board's WorkNet One-Stop Center Service Delivery System, and build a better awareness of the multi-agency Workforce Development Delivery System in San Joaquin County, including its required partners and all its programs, services and available resources. The targeted audience is all the federal, State and Local Stakeholders, including, but not limited to:

- Required and Strategic Partner Agencies
- Federal, State and Local Elected Officials
- Federal and State Workforce Development Agencies
- WorkNet Center staff and Partner Agency personnel
- Community Service Organizations
- Friends and Associates

Every other month, the Network Newsletter will provide articles on new programs that are developed as a result of new grant funding or new legislation. It includes feature stories celebrating the success of our customers and the agencies that facilitate the delivery of services.

The inaugural newsletter was favorably received and sent to nearly 800 stakeholders. 143 individuals opened the email at a rate of 24.3%, above the industry standard of 22%. The percentage of clicks on unique articles and links was 29.6%, also well above an industry standard of 10%. Feedback received via our survey gizmo link was positive and included interest in our services available to business.

Please take the time to complete the survey at the bottom of the newsletter. As an engaged WDB member, your feedback and direction will be greatly appreciated. We also encourage you to forward it to friends and associates. Thank you for your continuing support.

DIRECTOR'S REPORT

BOARD MEMBER QUESTIONS AND COMMENTS