



"Your Workforce Resource"

A proud partner of the America's Job Center network of California*

AGENDA WORKFORCE DEVELOPMENT BOARD OCTOBER 27, 2021

Dear Workforce Development Board Members:

Attached is your agenda for the Workforce Development Board meeting. This meeting will be held Microsoft Teams.

DATE:

Wednesday, October 27, 2021

TIME:

7:30 a.m.

PLACE:

Held Via Microsoft Teams

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting

Join with a video conferencing device

sjcisd@m.webex.com

Video Conference ID: 114 396 710 3

Alternate VTC instructions

Or call in (audio only)

+1 209-645-4071,,918284768# United States, Stockton

Phone Conference ID: 918 284 768#

Find a local number | Reset PIN

Learn More | Meeting options

If you have any questions, please call me at 468-2245.

Sincerely,

PATRICIA VIRGEN EXECUTIVE DIRECTOR

atricia Virgen

6221 West Lane, Suite 105 · Stockton, CA 95210 · 209.468.3500 · Internet: www.sjeworknet.org

AGENDA WORKFORCE DEVELOPMENT BOARD

October 27, 2021 - 7:30 a.m.
Stockton WorkNet Center
6221 West Lane, Suite 105
Due to COVID-19 held via Microsoft Teams

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

- A-1 Approval of San Joaquin County's America's Job Centers of California's (AJCC)
 Certifications in Compliance with the Workforce Innovation and Opportunity Act
 (WIOA) Statutory and Regulatory Requirements
- A-2 Adopt Resolution Implementing AB 361 Brown Act Teleconferencing Requirements

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- 1-3 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

*** PUBLIC COMMENT ***

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. Please no personal attacks.

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Gloria Gamez at (209) 468-3524 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting, pending approval, is scheduled for Wednesday, December 8, 2021, location to be announced.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Gloria Gamez at (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).

APPROVAL OF MINUTES

MINUTES OF THE WORKFORCE DEVELOPMENT BOARD

August 25, 2021 WorkNet 56 S. Lincoln Street, Stockton, CA Due to COVID-19 held via TEAMS

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil, Chair

Gene Acevedo
LaChelle Adams
Troy Brown
Lisa Craig
David Culberson
Jeff Dundas
Les Fong
Mahalia Gotico
Robert Gutierrez

Jose Hernandez
Steve Jackson
Pat Patrick
Henry Peralta
Sylvia Sanchez
Julian Sepulveda
Tamra Spade
Greg Vincelet
Chris Woods

MEMBERS ABSENT

Dan Ball Paul Castro Mayra Cuevas Terry Givens Raul Hernandez Michael Mark Omid Pourzanjani Tim Robertson Robin Sanborn Marcus Williams

GUESTS/STAFF PRESENT

Nati Martinez, California Economic Development Dept.
Chanel Murray, State Council on Developmental Disabilities
Dawn McLeish, Human Services Agency
Patricia Virgen, Employment & Economic Development Dept.
Alfredo Mendoza, Employment & Economic Development Dept.
Tina LaBounty, Employment & Economic development Dept.
Elena Mangahas, Employment & Economic Development Dept.
Andrea Moccia, Employment & Economic Development Dept.
Mary Jones, Employment & Economic Development Dept.
John Lutzow, Employment & Economic Development Dept.
Katie Poole, Employment & Economic Development Dept.
Gloria Gamez, Employment & Economic Development Dept.
Marina Juarez, Employment & Economic Development Dept.

Guests who did not identify themselves may not be listed.

ROLL CALL

The meeting was called to order by Chair Vigil at 7:31 a.m. Roll call was taken, and a quorum of the Board was present. Chair Vigil congratulated Ms. Virgen on her selection as Executive Director of the Employment & Economic Development Department and introduced Troy Brown, Paul Castro, and Lisa Craig as new members of the Workforce Development Board.

APPROVAL OF MINUTES

MOTION

Mr. Sepulveda moved and Mr. Acevedo seconded to approve the May 26, 2021 Workforce Development Board meeting minutes.

3 Abstentions: Mr. Brown, Ms. Craig, and Ms. Spade.

M/S/C

STATEMENTS OF CONFLICT OF INTEREST

None.

ACTION ITEMS

A-1 RETROACTIVE APPROVAL OF THE AGREEMENT WITH THE FRESNO REGIONAL WORKFORCE DEVELOPMENT BOARD (FRWDB) TO ACCEPT FUNDING THAT SUPPORTS A VALLEY BUILD PRE-APPRENTICESHIP TRAINING PROGRAM FOR THE HIGH ROADS CONSTRUCTION CAREERS (HRCC) PROGRAM PURSUANT TO SENATE BILL 1 (SB1) FOR THE PERIOD OF JUNE 1, 2021 THROUGH JULY 30, 2022 IN THE AMOUNT OF \$27,356

Ms. Virgen summarized the information contained in the agenda item.

MOTION

Mr. Hernandez moved and Mr. Fong seconded to retroactively approve the agreement with the Fresno Regional Workforce Development Board (FRWDB) to accept funding that supports a ValleyBuild Pre-Apprenticeship Training Program for the High Roads Construction Careers (HRCC) Program pursuant to Senate Bill 1 (SB1) for the period of June 1, 2021 through July 30, 2022 in the amount of \$27,356.

No Abstentions.

M/S/C

A-2 RETROACTIVE APPROVAL OF AN AGREEMENT WITH THE COUNTY OF STANISLAUS AUTHORIZING THE EMPLOYMENT AND ECONOMIC DEVELOPMENT DEPARTMENT TO PROVIDE VETERANS' EMPLOYMENT ASSISTANCE PROGRAM (VEAP) SERVICES TO ELIGIBLE VETERANS AT

AN AMOUNT NOT TO EXCEED \$43,350 FOR THE PERIOD OF JULY 1, 2021 THROUGH MARCH 31, 2023

Mr. Mendoza summarized the information contained in the agenda item.

MOTION

Mr. Acevedo moved and Mr. Fong seconded to retroactively approve the agreement with the County of Stanislaus authorizing the Employment and Economic Development Department to provide Veterans' Employment Assistance Program (VEAP) Services to eligible Veterans at an amount not to exceed \$43,350 for the Period of July 1, 2021 through March 31, 2023.

No Abstentions.

M/S/C

A-3 APPROVE AMENDMENTS TO PRISON TO EMPLOYMENT (P2E)
CONTRACTS WITH THE WORKFORCE INVESTMENT BOARD OF TULARE
COUNTY AND THE FRESNO REGIONAL WORKFORCE DEVELOPMENT
BOARD (FRWDB) REDISTRIBUTING \$200,000 OF P2E FUNDING

Mr. Mendoza summarized the information contained in the agenda item.

MOTION

Mr. Brown moved and Mr. Culberson seconded to approve the amendments to the Prison to Employment (P2E) contracts with the Workforce Investment Board of Tulare County and the Fresno Regional Workforce Development Board (FRWDB) redistributing \$200,000 of P2E funding.

No abstentions.

M/S/C

A-4 RETROACTIVE APPROVAL OF AGREEMENT WITH STANISLAUS COUNTY
TO SUPPORT COSTS ASSOCIATED WITH THE REGIONAL COMMUNITY OF
PRACTICE WORKING TOWARDS THE WORKFORCE INNOVATION AND
OPPORTUNITY ACT (WIOA) REGIONAL PLAN IMPLEMENTATION
OBJECTIVES FOR THE PERIOD OF JULY 1, 2021 THROUGH SEPTEMBER
30, 2022 IN THE AMOUNT OF \$5,000

Mr. Mendoza summarized the information contained in the agenda item.

MOTION

Ms. Craig moved and Mr. Fong seconded to retroactively approve the agreement with Stanislaus County to support costs associated with the Regional Community of Practice working towards the Workforce Innovation and Opportunity Act (WIOA) Regional Plan implementation objectives for the period of July 1, 2021 through

No abstentions. M/S/C APPROVAL OF WORKFORCE INNOVATION AND OPPORTUNITY ACT A-5 FORMULA FUND BUDGET FOR PROGRAM YEAR 2021-22 Ms. LaBounty summarized the information contained in the agenda item and answered questions regarding the WIOA budget timeline and process. Ms. LaBounty also reviewed how WIOA allows for carryover funding to ensure that the programs are able to continue uninterrupted from year to year. It was also noted that the amount of carryover funding has been reduced over time as compared to several recent years indicating that funding is being utilized throughout the year as planned. MOTION Mr. J. Hernandez moved and Mr. Acevedo seconded to approve the Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2021-2022. No abstentions. M/S/C PRESENTATIONS None. COMMITTEE REPORTS None. PUBLIC COMMENT None. INFORMATION ITEMS WorkNet Center Customer Service Survey 1-1

September 30, 2022 in the amount of \$5,000

1-2

Success Stories

DIRECTOR'S REPORT

Ms. Virgen provided members with an update on the Stockton Center move from the Lincoln Street location. As a result of the sale of the Lincoln Street building, it was necessary to find a new location. The new address is 6221 West Lane, which is on the corner of West Lane and Swain Road. The move began on August 16, 2021 with some of our partners in the San Joaquin County Clinics Call Center. At present our Employment Development Department partners have also moved. The remainder of the move should be completed by the end of August. The main center on Lincoln Street will be closed beginning Friday, August 27, 2021, so the moving company can break down the center and all of the staff cubicles. For safety and liability reasons we anticipate being closed for two weeks while movers rebuild workstations stations at the new location and also to allow time to for our IT staff to set up the computers for the public and staff. We will begin operations in our new building on September 13, 2021. During the closure, we will have staff in all of the other four centers to ensure that we can continue to provide service. There will be staff available to direct individuals to the phone for assistance. There will also be staff available virtually throughout the closure to assist individuals in need. During the Covid-19 pandemic our staff worked to strengthen the ability to provide services virtually, so even though individuals were not coming into the center, we were still able to meet with them, so we will continue to be able to provide service even though we were closed.

Ms. Virgen provided information about the Small Business Assistance Grant. The County asked the Employment and Economic Development Department to help with the third round of the Small Business Assistance Grants. This program was intended to infuse money back to small businesses who had losses due to COVID-19. There was a total of 1,095 applications received. Staff here reviewed the applications. 702 businesses were awarded a total of \$11,300,000, and the average award per business was approximately \$16,000. Just yesterday, the San Joaquin County Board of Supervisors awarded \$20,000,000 for round four of the Small Business Assistance Grant. Businesses and nonprofit organizations who applied before and received funding are eligible to apply again because this fourth round extends the grant period from February 2020 through September 30, 2021, so if there were any additional losses in that time frame, we may be able to reimburse them. Everyone should have received an informational flyer yesterday. Ms. Virgen encouraged members that may become aware of small businesses that could benefit from this assistance, to help spread the word. In this round, businesses will be eligible for up to \$100,000. In the previous round \$25,000 was the maximum reimbursement businesses could receive for rent, mortgage utilities and PPE. In the fourth round, there will be a station in the West Lane center for employers who need assistance or do not have access to a computer, to complete the application and upload the required documents. Also new with this round, the application will be available in multiple languages and the process has been significantly streamlined, businesses can complete the application entirely online. This should speed up processing time significantly. Our goal is to help businesses as much as possible and award as much funding as we can.

Ms. Virgen informed members that the Employment and Economic Development Department will be requesting additional funds from the San Joaquin County Board of Supervisors for the RAD card program. Like the Small Business Assistance Grant, the

RAD Card is a program that the County Administrator asked EEDD to oversee. The RAD card is a touchless phone application that consumers can add funds to for use at local participating businesses. The Board of Supervisors allocated funding to match individual funds added to the card for up to \$100 per card. For example, an individual who added \$25 to their RAD Card would have \$50 to spend (at participating businesses). The program was introduced to businesses in May. To date, 240 businesses throughout the county have signed up as participating businesses. Initially \$1,000,000 was allocated for the program, and almost all of that has been spent. Because of the success of the program, we will be requesting an additional \$1,000,000 to continue the program. Ms. Virgen encouraged members to spread the word to local businesses and encourage them to contact herself or Ed Wanket (209-468-3613) if they have any questions about the program or would like a presentation made to explain how it works. An update to the card is making the application and supporting documentation available in Spanish. The program is community based to ensure that every area in the county received funding. Chairman Patti requested the application developer add the option for a countywide allocation for those who would like to use the RAD card in more than one community.

BOARD MEMBERS QUESTIONS AND COMMENTS

None.

ADJOURNMENT

MOTION

Mr. Acevedo moved and Mr. J. Hernandez seconded to adjourn the meeting at 8:58 a.m.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ITEM #1

APPROVAL OF SAN JOAQUIN COUNTY'S AMERICA'S JOB CENTERS OF CALIFORNIA'S (AJCC) CERTIFICATIONS IN COMPLIANCE WITH THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) STATUTORY AND REGULATORY REQUIREMENTS DATE:

October 27, 2021

ACTION ITEM: 1

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

APPROVAL OF SAN JOAQUIN COUNTY'S AMERICA'S JOB CENTERS OF CALIFORNIA'S (AJCC) CERTIFICATIONS IN COMPLIANCE WITH THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)

STATUTORY AND REGULATORY REQUIREMENTS

IT IS RECOMMENDED:

That the Workforce Development Board (WDB):

- Approves the evaluation results of San Joaquin County's AJCC's Baseline and Indicator Assessment Reviews conducted by Consultant David Shinder;
- Authorizes the submission of San Joaquin County's Affiliate AJCC's Baseline and Certification Indicator Assessment Matrices to the State Employment Development Department (EDD) certifying its compliance with Section 121(g) of the WIOA; and
- Authorizes the WDB Chair to sign the certification documents.

REASONS FOR RECOMMENDATION:

Background

The WIOA establishes the different types of AJCC sites allowable in each Local Workforce Development Area (Local Area). In addition to comprehensive AJCCs, Local Boards may choose to operate affiliate or specialized AJCCs. These sites supplement and enhance customer access to services, and serve as additional access points to the Local Area's comprehensive AJCCs.

To ensure that the AJCCs deliver and continuously improve services for jobseekers, workers, and employers, the WIOA requires certification of all AJCCs. The California Workforce Development Board (CWDB) in partnership with a workgroup from the Employment Development Department (EDD) developed a streamlined process for AJCC certification as outlined in Workforce Services Directive (WSD)16-20.

Comprehensive AJCC and affiliate/specialized certifications are due by **November 1**, **2021**. The WIOA Joint Final Rule outlines three key requirements for AJCC certification: effectiveness of the AJCC; physical and programmatic accessibility for individuals with disabilities; and continuous improvement.

Certification Levels

The Baseline AJCC Certification is intended to ensure that every comprehensive, specialized and affiliate AJCC is in compliance with key WIOA statutory and regulatory requirements. It is important to note that certification is an individualized process; it will not be used to compare or rank one AJCC or Local Board against another AJCC or Local Board.

The following requirements must be met in order for a comprehensive AJCC to receive Baseline AJCC Certification:

- Each Local Board and partner within the affiliate/specialized AJCC has a signed and implemented Memorandum of Understanding (MOU) with the Local Board.
- 2. The AJCC has implemented the board-defined roles and responsibilities of the AJCC Operator and Title I Adult and Dislocated Worker Career Services Provider (i.e., an AJCC Operator and Career Services Provider is in place and functioning within the AJCC).

3. The AJCC complies with equal opportunity for individuals with disabilities in accordance with the ADA, WIOA Section 188, Title 29 CFR Part 38, and all other applicable federal and state guidance.

4. The AJCC meets all regulatory requirements to be considered a comprehensive AJCC as identified in the WIOA Joint Final Rule Section 678.305.

The following requirements must be met in order for an affiliate/specialized AJCC to receive Baseline AJCC Certification:

 Each Local Board and partner within the affiliate/specialized AJCC has a signed and implemented MOU with the Local Board.

2. The affiliate/specialized AJCC complies with equal opportunity for individuals with disabilities in accordance with the ADA, WIOA Section 188, Title 29 CFR Part 38, and all other applicable federal and state guidance.

AJCC Certification Indicator Assessment

In order to highlight areas where AJCCs can continuously improve their service delivery, the AJCC Certification Workgroup identified seven AJCC Certification Indicators to measure continuous improvement for all AJCCs and are as follows:

1. The AJCC ensures universal access, with an emphasis on individuals with barriers to employment.

The AJCC actively supports the One-Stop system through effective partnerships.

3. The AJCC provides integrated, customer-centered services.

4. The AJCC is an on-ramp for skill development and the attainment of industryrecognized credentials which meet the needs of targeted regional sectors and pathway.

5. The AJCC actively engages industry and labor and supports regional sector strategies through an integrated business service strategy that focuses on quality

6. The AJCC has high-quality, well-informed, and cross-trained staff.

7. The AJCC achieves business results through data-driven continuous improvement.

Continuous Improvement Plan (CIP)

Once the AJCC Certification Indicator Assessment is completed, the Local Board must use the recommendations and evaluations from the assessment to create a CIP plan for the AJCC. The CIP does not need to be submitted with the Baseline Criteria Matrix and the AJCC Certification Indicator Assessment. Since the goal is for Local Boards to work with each of their comprehensive and affiliate/specialized AJCCs to continually improve and progress within each AJCC Certification Indicator, all Local Boards must attest to developing the CIP with target dates with the AJCC. The CIP must be completed by **December 31, 2021**.

On July 26, 2021 San Joaquin County Employment and Economic Development Department/WorkNet secured the services of David Shinder, a highly respected workforce consultant to conduct the independent review of the San Joaquin County's AJCC locations and to create a CIP. Mr. Shinder has extensive knowledge of One-Stop Center operations and has previously prepared successful AJCC Certifications in San Joaquin County.

FISCAL IMPACT:

There is no fiscal impact for the approval of this Action Item by the WDB.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

Submittal to the State EDD

November 1, 2021

ACTION TAKEN: APPROVED:	DISAPPROVED: OTHER:
BY:	DATE:
MOTIONED BY:	SECONDED BY:
YES:	
NO:	

ITEM #2

ADOPT RESOLUTION IMPLEMENTING AB 361 BROWN ACT TELECONFERENCING REQUIREMENTS

DATE:

October 27, 2021

ACTION ITEM: 2

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT: ADOPT RESOLUTION IMPLEMENTING AB 361 BROWN ACT

TELECONFERENCING REQUIREMENTS

RECOMMENDED

It is recommended that the EEDD Workforce Development Board:

Adopt the September 28, 2021 SJC Board of Supervisors resolution finding that meeting in person for meetings of all County of San Joaquin related legislative bodies subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and invoke the provisions of AB 361 related to teleconferencing for WDB meetings.

REASON FOR RECOMMENDATION

On March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic, which remains in effect.

On March 17, 2020, Governor Newsom issued Executive Order N-29-20 that suspended the teleconferencing rules set forth in the California Open Meeting law, Government Code section 54950 et seg. (the "Brown Act"), provided certain requirements were met and followed.

On June 11, 2021, Governor Newsom issued Executive Order N-08-21 that clarified the suspension of the teleconferencing rules set forth in the Brown Act, and further provided that those provisions would remain suspended through September 30, 2021; and,

On September 16, 2021, Governor Newsom signed AB 361 that provides that a legislative body subject to the Brown Act may continue to meet without fully complying with the teleconferencing rules in the Brown Act provided that a declared state of emergency exists and state or local officials have imposed or recommended measures to promote social distancing or the legislative body determines that meeting in person would present risks to the health or safety of attendees. and further requires that certain findings be made by the legislative body every thirty (30) days.

California Department of Public Health ("CDPH") and the federal Centers for Disease Control and Prevention ("CDC") caution that the Delta variant of COVID-19, currently the dominant strain of COVID-19 in the country, is more transmissible than prior variants of the virus, may cause more severe illness, and that even fully vaccinated individuals can spread the virus to others resulting in rapid and alarming rates of COVID-19 cases and hospitalizations (https://www.cdc.gov/coronavirus/2019-ncov/variants/delta-variant.html).

The CDC has established a "Community Transmission" metric with four tiers designed to reflect a community's COVID-19 case rate and percent positivity. San Joaquin County currently has a Community Transmission metric of "high," which is the most serious of the tiers.

Cal/OSHA has adopted guidelines recommending measures for social distancing. (See Cal/OSHA Guidance 3205).

The Board of Supervisors is empowered by Article XI, section 7 of the California Constitution to take actions necessary to protect public, health, welfare and safety within the unincorporated areas of the County; and the County has an important governmental interest in protecting the health, safety and welfare of those who participate in meetings of the County's various legislative bodies subject to the Brown Act.

On September 28, 2021, the Board of Supervisors adopted a resolution finding that meeting in person for meetings of all County of San Joaquin related legislative bodies subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and thus invoked the provisions of AB 361 related to teleconferencing for in person meetings of all County related legislative bodies.

Although the resolution encompasses County boards and commissions, including the WDB, out of an abundance of caution, County Counsel recommends that individual Boards and commissions similarly adopt such a resolution.

Accordingly, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, it is recommended that the Workforce Development Board find that meeting in person for its board meetings subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and invoke the provisions of AB 361 related to teleconferencing.

FISCAL IMPACT

The fiscal impact is limited to the costs associated with this initial board letter and the subsequent board letters that are required every 30 days after the initial meeting.

ACTION TO BE TAKEN FOLLOWING APPROVAL

Upon approval by the Workforce Development Board, the EEDD will implement the intent and purposes of this adopted resolution.

ACTION TAKEN: APPROVED:	DISAPPROVED:	OTHER:
BY:	DATE:	
MOTIONED BY:	SECONDED BY:	
YES:		
NO:		

COMMITTEE REPORTS

Executive Committee
Data Collection and Technology
Business Development Committee
Accountability Committee
Planning Committee
WorkNet System Committee
Youth Council
Apprenticeship Committee

INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE:

October 27, 2021

INFORMATION ITEM: ____1___

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

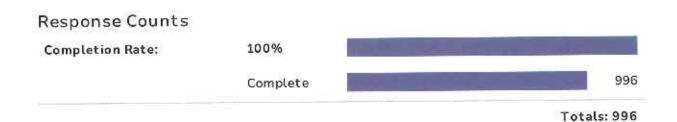
SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

SUMMARY: The following is a summary of the information item. 1.

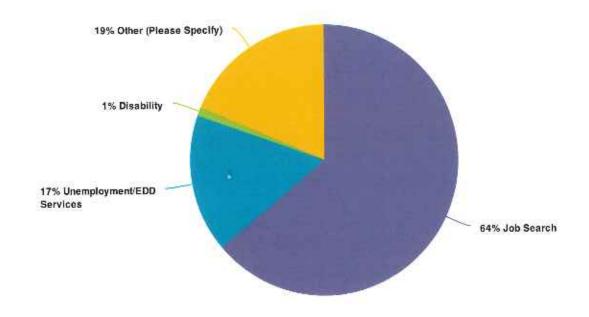
> WorkNet Center Customer Service Survey 1.

> > The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

Report for AJCC Customer Satisfaction Survey

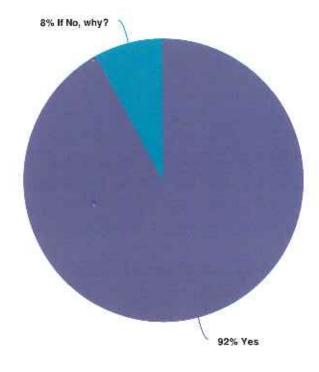


1. What is the purpose of your visit to San Joaquin County WorkNet today?



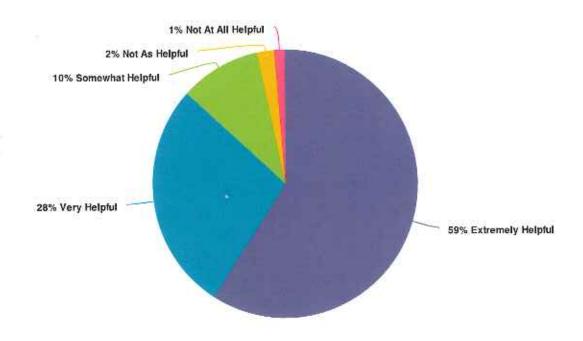
Value		Percent	Responses
Job Search	100	63.9%	583
Unemployment/EDD Services		16.5%	151
Disability	100	1.0%	9
Other (Please Specify)		18.6%	170

2. Did you receive the service(s) to meet your needs?



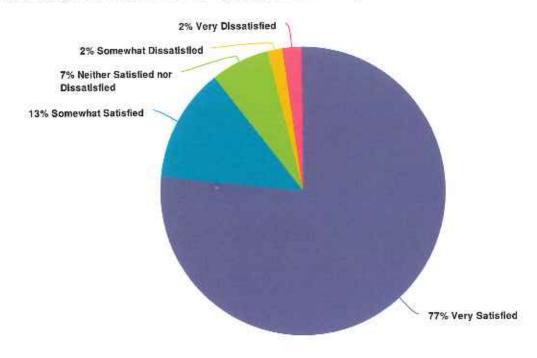
Value	Percent	Responses
Yes	92.2%	804
If No, why?	7.8%	68

3. How helpful was the America's Job Center/WorkNet Center staff?



Value	Percent	Responses
Extremely Helpful	59.2%	518
Very Helpful	27.7%	242
Somewhat Helpful	9.8%	86
Not As Helpful	2.1%	18
Not At All Helpful	1.3%	11

4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?

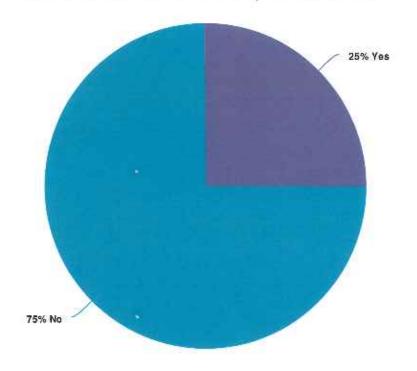


Value		Percent	Responses
Very Satisfied		76.6%	663
Somewhat Satisfied		12.8%	111
Neither Satisfied nor Dissatisfied		6.6%	57
Somewhat Dissatisfied		1.7%	15
Very Dissatisfied	7 3 3 3 1	2.2%	19

5. Do you have any other comments, questions, or recommendations on how we can improve our services?



6. Would you like to be contacted about your answers?



Value	Percent	Responses
Yes	25.1%	216
No	74.9%	644

INFORMATION ITEM #2

SUCCESS STORIES

DATE:

October 27, 2021

INFORMATION ITEM: 2

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT: SUCCESS STORIES

SUMMARY: The following is a summary of the information item. 1.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

Participant Name: John Fost	ter		
Participant's City, State: Stockt	on, CA		
Military Service:Veteran	National Guard	_Spouse _	_X_None
Program: WIOA Title I: AB109 Additional Assista		Adult	

	Before Participating	After Participating
Industry/Sector	None	Reliance Trailer
Job Category	None	Welding
Hourly Wage or Salary	None	\$19.50 hr.

What were the goals of the participant when entering the program?

After being released from prison in January 2021, Mr. Foster was referred to San Joaquin County WorkNet's AB109 program at the assessment center in the Probation Department on 3/19/21. Mr. Foster's first goal was to establish immediate employment to provide for himself and his wife, who was a few months into her pregnancy. He was hoping that his former employer would hire him back but he was also interested in the construction career training, as he was looking to establish a career and permanent employment that would provide benefits for himself and his growing family.

Describe how the workforce center helped the participant achieve his/her goals.
 What programs did the participant use?

After being referred to the program the WorkNet staff provided him with career counseling and supportive services to stay encouraged. WorkNet staff helped him with clothing due to him having limited clothing upon release from prison, and staff also provided employment referrals. By March, Mr. Foster already had his DL and Social Security card and was established in his home with his wife and family. He said that he wanted to proceed with the requirements for the construction career training while waiting for confirmation from his former employer on his rehire. The rehire never matured due to the company's policy. He then completed the process for training, created an Employment Plan, did research into the construction field and finally, completed the forms for Construction training at CHD-ASET, only to be told that the classes were full. Mr. Foster was offered welding training, as opposed to waiting an unknown amount of time until the next construction class was ready, and after discussing the situation with WorkNet's staff and doing more research, he accepted the change gladly and started on the

Welding Training program at CHD-ASET on 4/28/21. Mr. Foster needed assistance with special welding boots and other work apparel that was required for that program and WorkNet's AB109 program purchased the required items for him. During his training, Mr. Foster excelled with positive progress reports and by 9/9/21 he completed all the required courses, earning 5 separate welding certificates. He was then referred to Cozad Reliance Trailer and was hired on 9/21/21 as a Welder earning \$19.50 hr. with full benefits. Mr. Foster is currently working, doing well, and is happy he made the pivot to welding as a career path it is a perfect fit for his future.

Quote from Participant:

"I want to thank you guys for helping me change my life, I appreciate all you guys have done for me and my family."

Participant Name: Jared K	lesendes
Participant's City, State: Stockto	on, CA
Military Service:Veteran	National GuardSpouseNone
Program: WIOA Title I: AB109 Additional Assista	Dislocated WorkerX_ Adult nnce Grant

	Before Participating	After Participating
Industry/Sector	Hospitality	Healthcare
Job Category	Server	Registered Nurse
Hourly Wage or Salary	Minimum Wage	\$60.00

- What were the goals of the participant when entering the program?
 Entering Delta's ADN program was her primary goal, and to learn a trade (nursing) to secure a career where she could make a difference in people's lives. She wanted to expand her knowledge of what it takes to be a nurse, and how to deliver great care.
- 2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

She found the workforce in the 4th semester when she truly needed it most. She had been without income for many months, with high balances on her credit cards, and loans outstanding to friends and family. She stated that she didn't know how she would pay the fees associated with graduation, and applying for her state board exams, but workforce was able to help her during these stressful times as she expressed to her Case Manager Qutina. She was provided with assistance, and guidance by her Case Manager Qutina throughout her training program, and until she had found employment as a Registered Nurse.

3. Quote from Participant:

Nearing the end of my nursing program, I was faced with overwhelming financial struggles that nearly made me want to give up. Despite reaching out to WorkNet at the last minute, they were able to provide the support I needed to make my dream of becoming a nurse possible. I'll never forget the help I received. I am truly so grateful.

Participant Name:	Denise	Patricia G. Avila	a	
Participant's City, St	t ate: Stockto	on, CA		
Military Service:	_Veteran	National Guard	Spouse	_None
◯ AB10	. Title I: 9 ional Assista	Dislocated Worker ince Grant	X_ Adult	

	Before Participating	After Participating
Industry/Sector	Healthcare	Healthcare
Job Category	Student Nurse	Registered Nurse
Hourly Wage or Salary	\$18.30	\$50.87

What were the goals of the participant when entering the program?

Client was accepted into the Nursing program at Delta College, and would like to pursue a career as a Registered Nurse. She came into the Worknet program to obtain assistance, and guidance to help her fulfill the needs, and requirements for her training. She would like to obtain the knowledge and skills needed to provide holistic and patient-centered care as a Registered Nurse.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

The Workforce center has helped her achieved her goals by helping her out financially. The Workforce Innovation and Opportunity Act (WIOA) has provided her with materials that she needed for her training program such as books, stethoscope, study notepads, and provided payments for her Kaplan study prep, Live Scan, and for the NCLEX Exam fees. Her Case Manager Qutina provided her all the assistance, and guidance that she needed during her enrollment in the Worknet program.

3. Quote from Participant:

You always have more blessing than problems. You just have to spend more time appreciating your invisible blessings -and not put in so much time analyzing your problems" -Karen Salmansohn

The services that I received from the Worknet program has improved my life as well as my family's life as it helped us became financially stable.

Participant Name:	Tammy	Jackson	1		
Participant's City, S	State: Stockto	on, CA			
Military Service: _	_Veteran	Nationa	l Guard	Spouse	X_None
Program: WIOAB10			_Disloca	ted Worker_	Youth

	Before Participating	After Participating	
Industry/Sector	Convenience Store	Auto Manufacturing	
Job Category	Customer Service	Assembler	
Hourly Wage or Salary	\$16/hour	\$21/hour	

What were the goals of the participant when entering the program?

Client Tammy Jackson met with Homeless Grant Navigator Cindia at a Community Event. She informed Cindia that she had moved to Stockton from Texas due to marital issues, and that her funds were running out, she expressed to her that she is homeless and that she had been staying in hotels and in her car. Cindia invited her to come into the Center, so they she could discuss how the program could be of assistance to her. Tammy came into the center, and met with Cindia, and she is in need of assistance in finding employment right away, because her unemployment insurance benefits ran out in June and she was no longer receiving any money.

Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Navigator Cindia Libran provided information on the program to Tammy, and she also completed orientation. Cindia helped determine how the program could be of assistance to Tammy. Tammy completed the requirements for the Worknet program, and she immediately received assistance. Case Manager Kia Yang assisted and guided Tammy to complete the entire process. Tammy was offered employment through Balance Staffing, and it was determined that she needed help with interview clothes. Case Manager Kia expedited the paperwork and provided her the items she needed. Tammy was provided with the clothes, and shoes she needed for the interview. The next day she interviewed with the employer, and was hired, and offered a full time job as an Assembler at \$21.00 per hour.

3. Please include a quote from the Participant about his/her experience if possible.

I am overjoyed that I have found a job. I am extremely hopeful and thankful for the new opportunity. I could not have gotten a job without the Worknet program's assistance. I am grateful for the assistance that I was provided. The job has been a blessing for me, and I will now be able to find a more secure place to stay, and I will not be homeless anymore. Thank you for the help you have provided.

INFORMATION ITEM #3

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

DATE:

October 27, 2021

INFORMATION ITEM: 3

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

SUMMARY: The following is a summary of the information item.

Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board to combine four separate reports provided by the California Employment Development Department (EDD).

The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for a one year look-back period starting one month prior. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas — cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior, and also uses the benchmark from March 2020 as established by EDD.



*CDP - Census Designated Place

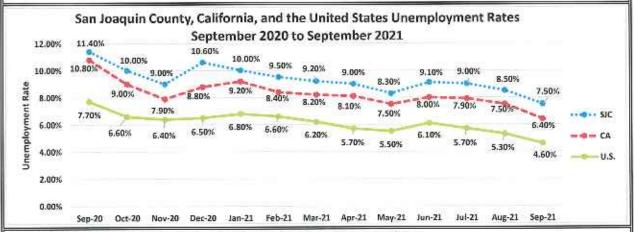
San Joaquin Valley

San Joaquin County LMI Snapshot

SJC ECONOMIC DEVELOPMENT ASSOCIATION

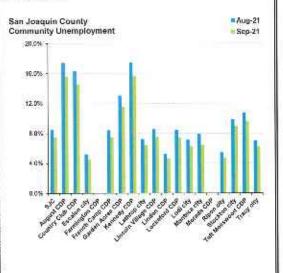
A San Joaquin County Labor Market Review - September 2021

Welcome to the San Joaquin County Labor Market Review. The snapshot provides a quick review of labor market information in San Joaquin County for the previous month, the most up-to-date information provided by the California Employment Development Department (EDD). The data and information is provided by the California EDD Labor Martket Information Division (LMID). For more Information please call (916) 262-2162 or visit the LMID website at https://www.labormarketinfo.edd.ca.gov/.



Sub County average unemployment rates for the county, cities, and municipalities.

			Unemployment		
Area Name	Labor Force	Employment	Number	Rate	
San Joaquin County	333,100	308,200	24,900	7.5%	
August CDP	3,300	2,800	500	15.6%	
Country Club CDP	4,700	4,000	700	14.5%	
Escalon city	3,700	3,500	200	4.5%	
Farmington CDP	100	100	0	0.0%	
French Camp CDP	1,200	1,100	100	7.4%	
Garden Arres CDP	4,400	3,900	500	11.5%	
Kennedy CDP	1,400	1,200	200	15.6%	
Lathrop city	10,400	9,700	700	6.4%	
Lincoln Village CDP	2,200	2,000	200	7.5%	
Linden CDP	800	800	O	4.6%	
Lockeford CDP	1,500	1,400	100	7.4%	
Lodi city	30,100	28,200	1,900	6.2%	
Manteca city	38,700	36,20D	2,500	6.4%	
Morada CDP	1,400	1,400	0	0.0%	
Ripon city	7,600	7,300	400	4.7%	
Stockton city	132,700	120,900	11,800	8.9%	
Taft Mosswood CDP	400	400	0	9.6%	
Tracy city	45,800	42,900	2,800	6.2%	



County	Rank	Labor Force	Employed	Unemployed	Rate
San Joaquin	49	333,100	308,200	24,900	7.5%
Stanislaus	45	244,900	227,900	17,000	6.9%
Merced	53	118,300	108,600	9,800	8.2%
Madera	47	62,600	58,100	4,500	7.3%
Fresno	50	445,000	410,400	34,600	7.8%
Kings	51	56,300	51,900	4,500	8.0%
Tulare	57	200,500	181,800	18,700	9.3%
Kern	- 56	385,100	351,500	33,600	8.7%
Inyo	16	8,250	7,840	410	4.9%
Mono	25	8,420	7,950	460	5.5%

1,852,470

1,714,190



San Jaaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WICA Title I-financially assisted program or activity is an equal apportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

148,470

8.0%



SJC LMI Snapshot

Sep 2021

March 2020 Benchmark



Labor Force and Industrial Employment	Sep 20	Jul 21	Aug 21	Sep 21	Percent C	hange
*Data not seasonally adjusted			Revised	Prelim	Month	Year
Civilian Labor Force (1)	331,000	332,400	334,200	333,100	-0.3%	0.6%
Civilian Employment	293,600	302,400	305,800	308,200	0.8%	5.0%
Civilian Unemployment	37,400	30,000	28,400	24,900	-12.3%	-33.49
Civilian Unemployment Rate	11.3%	9.0%	8.5%	7.5%		
(CA Unemployment Rate)	10.5%	7.9%	7.5%	6.4%		
U.S. Unemployment Rate)	7.7%	5.7%	5.3%	4.6%		
The second secon				100 700 700	er + at 1	2.79
Total, All Industries (2)	259,000	259,900	265,800	265,000	0.1%	-1.39
Total Farm	15,200	15,000	15,000	15,000	0.0%	3.09
Total Nonfarm	243,800	244,900	250,800	251,000	0.1%	
Total Private	201,300	207,400	210,600	210,300	-0.1%	4.59
Goods Producing	34,400	36,200	36,700	36,500	-0.5%	6.19
Mining, Logging, and Construction	13,200	14,000	14,200	14,200	0.0%	7.69
Mining and Logging	100	100	100	100	0.0%	0.09
Construction	13,100	13,900	14,100	14,100	0.0%	7,69
Specialty Trade Contractors	9,000	9,600	9,700	9,700	0.0%	7.85
Manufacturing	21,200	22,200	22,500	22,300	-0,9%	5.29
Durable Goods	9,100	9,400	9,400	9,500	1.1%	4.49
Nondurable Goods	12,100	12,800	13,100	12,800	-2.3%	5.89
Food Manufacturing	6,600	7,300	7,400	7,300	-1.4%	10.65
Service Providing	209,400	208,700	214,100	214,500	0.2%	2.45
Private Service Providing	166,900	171,200	173,900	173,800	-0.1%	4.19
Trade, Transportation & Utilities	76,200	76,300	77,300	77,700	0.5%	2.09
Wholesale Trade	10,400	10,400	10,400	10,400	0.0%	0.05
Retail Trade	25,000	26,000	26,200	25,100	-0.4%	4.45
Clothing & Clothing Accessories Stores	1,700	1,900	1,900	1,800	-5.3%	5.99
General Merchandise Stores	6,200	6,000	6,000	6,100	1.7%	-1.69
Department Stores	900	1,000	1,000	1,000	0.0%	11.19
Transportation, Warehousing & Utilities	40,800	39,900	40,700	41,200	1.2%	1.09
Transportation & Warehousing	39,400	38,700	39,500	40,000	1.3%	1,55
Truck Transportation	7,700	7,500	7,600	7,500	-1.3%	-2.65
Warehousing & Storage	25,400	26,100	26,400	26,600	0.8%	4.7
Information	1,100	1,100	1,100	1,100	0.0%	0.0
Financial Activities	7,700	7,700	7,800	7,600	-2.6%	-1.3
Finance & Insurance	4,600	4,600	4,600	4,600	0.0%	0.0
Credit Intermediation & Related Activities	1,900	1,800	1,800	1,800	0.0%	-5.3
Professional & Business Services	21,300	22,000	22,400	22,000	-1.8%	3.3
	14,600	15,200	15,300	15,400	0.7%	5.5
Administrative & Support & Waste Services			38,900	39,100	0.5%	7.1
Educational & Health Services	36,500	37,800		3,800	2.7%	0.0
Educational Services	3,800	3,600	3,700		0.3%	8.0
Health Care & Social Assistance	32,700	34,200	35,200	35,300		-
Leisure & Hospitality	17,600	19,400	19,400	19,400	0.0%	10.2
Arts, Entertainment & Recreation	1,200	1,900	1,800	1,900	5.6%	58.3
Accommodation & Food Services	16,400	17,500	17,600	17,500	-0.6%	6.7
Food Services & Drinking Places	15,400	16,400	16,500	16,300	-1.2%	5.8
Restaurants	15,100	15,300	16,200	16,100	-0.6%	5,5
Other Services	6,500	6,900	7,000	6,900	-1.4%	6.2
Government	42,500	37,500	40,200	40,700		-4.2
Federal Government	3,600	3,200	3,100	3,200		-11.1
Federal Government excluding Department of Defense	2,200	1,800	1,700	1,800		-18.2
Department of Defense	1,400	1,400	1,400	1,400	0.0%	0.0
State & Local Government	38,900	34,300	37,100	37,500	1.1%	-3.6
State Government	6,700	5,900	5,900	5,800	-1.7%	-13.4
Local Government	32,200	28,400	31,200	31,700	1.6%	-1.6
Local Government Education	19,500	15,500	18,400	18,800		-3.6
Local Government Excluding Education	12,700	12,900	12,800	12,900	0.8%	1,6
County	7,900	7,800	7,800			-1,3
City	3,400	3,600	3,500		10 F10 F1	5.9
Special Districts plus Indian Tribes	1,400	1,500	1,500			7.1

⁽¹⁾ Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

⁽²⁾ Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.

DIRECTOR'S REPORT

PUBLIC COMMENT

BOARD MEMBER QUESTIONS AND COMMENTS