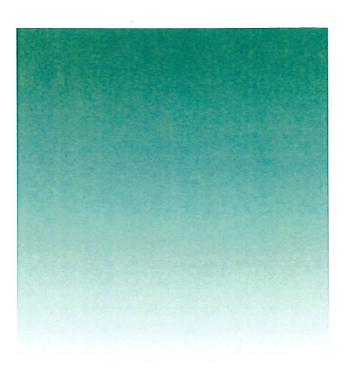
# AGENDA WORKFORCE DEVELOPMENT BOARD FEBRUARY 23, 2022





"Your Workforce Resource"

A proud partner of the America's Job Center network of California

# AGENDA WORKFORCE DEVELOPMENT BOARD FEBRUARY 23, 2022

Dear Workforce Development Board Members:

Our next Workforce Development Board Meeting will take place on February 23, 2022. We will continue to provide the option of a hybrid model of holding the meeting in person and virtually. For in person attendance, the meeting will take place at 6221 West Lane, Suite 105 in Stockton, CA. If you would like to attend the meeting virtually, the Teams link is provided below.

DATE:

Wednesday, February 23, 2022

TIME:

7:30 a.m.

PLACE:

6221 West Lane, Suite #105

Microsoft Teams meeting

Join on your computer or mobile app Click here to join the meeting

Join with a video conferencing device

sicisd@m.webex.com

Video Conference ID: 113 156 018 9

Alternate VTC instructions

Or call in (audio only)

+1 209-645-4071,,954694046# United States, Stockton

Phone Conference ID: 954 694 046#

Find a local number | Reset PIN

Learn More | Meeting options

If you have any questions, please call me at 468-2245.

Sincerely,

PATRICIA VIRGEN

**EXECUTIVE DIRECTOR** 

# AGENDA WORKFORCE DEVELOPMENT BOARD

February 23, 2022 - 7:30 a.m. Stockton WorkNet Center 6221 West Lane, Suite 105 Stockton, CA 95210

#### **ROLL CALL**

#### **APPROVAL OF MINUTES**

#### STATEMENTS OF CONFLICT OF INTEREST

#### **PUBLIC COMMENT**

#### **ACTION ITEMS**

- A-1 Adopt Resolution Implementing AB 361 Brown Act Teleconferencing Requirements
- A-2 Authorization to Transfer Funds from Workforce Innovation and Opportunity Act (WIOA) Formula Dislocated Worker Program to WIOA Formula Adult Program

#### **COMMITTEE REPORTS**

#### **INFORMATION ITEMS**

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- 1-3 San Joaquin County Labor Market Information Snapshot

#### **DIRECTOR'S REPORT**

#### **BOARD MEMBERS QUESTIONS AND COMMENTS**

#### \*\*\* PUBLIC COMMENT \*\*\*

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. Please no personal attacks.

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Gloria Gamez at (209) 468-3524 at least 48 hours prior to the start of the meeting.

#### ADJOURNMENT

The next WDB meeting is scheduled for Wednesday, March 23, 2022.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Gloria Gamez at (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or 1-800-735-2922 (English) 1-800-855-3000 (Spanish).

# **APPROVAL OF MINUTES**

# MINUTES OF THE WORKFORCE DEVELOPMENT BOARD

December 8, 2021 WorkNet

6221 West Lane, Suite 105, Stockton, CA
Due to COVID-19 a hybrid meeting was held via TEAMS and in-person

#### WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

#### Diane Vigil, Chair

Gene Acevedo
LaChelle Adams
Troy Brown
Paul Castro
Lisa Craig
Mayra Cuevas
Jeff Dundas
Les Fong
Mahalia Gotico

Robert Gutierrez Raul Hernandez Michael Mark Henry Peralta Tim Robertson Robin Sanborn Sylvia Sanchez Greg Vincelet Chris Woods

#### **MEMBERS ABSENT**

Dan Ball
David Culberson
Terry Givens
Jose Hernandez
Steve Jackson

Pat Patrick Julian Sepulveda Tamra Spade Marcus Williams

#### **GUESTS/STAFF PRESENT**

Catalina Di Somma, San Joaquin County Office of Education, WorkStart YES Patricia Virgen, Employment & Economic Development Dept.
Emad Abbas, Employment & Economic Development Dept.
Tina LaBounty, Employment & Economic Development Dept.
Alfredo Mendoza, Employment & Economic Development Dept.
Andrea Moccia, Employment & Economic Development Dept.
Belinda Petate-Chan, Employment & Economic Development Dept.
John Lutzow, Employment & Economic Development Dept.
Katie Poole, Employment & Economic Development Dept.
Desiree Palazuelos-Tacardon, Employment & Economic Development Dept.

Guests who did not identify themselves may not be listed.

#### **ROLL CALL**

Chair Vigil called the meeting to order at 7:33 a.m. Roll call was taken, and a quorum of the Board was present.

#### **APPROVAL OF MINUTES**

#### MOTION

Mr. Brown moved and Mr. Fong seconded to approve the October 27, 2021 Workforce Development Board meeting minutes.

1 Abstention: Ms. Craig

M/S/C

#### STATEMENTS OF CONFLICT OF INTEREST

None.

#### **ACTION ITEMS**

# A-1 ADOPT RESOLUTION IMPLEMENTING AB 361 BROWN ACT TELECONFERENCING REQUIREMENTS

Chair Vigil summarized the information contained in the agenda item.

#### **MOTION**

Mr. Fong moved and Mr. Vincelet seconded to approve adoption of the resolution implementing AB 361 Brown Act Teleconferencing Requirements.

M/S/C unanimously.

# A-2 APPROVE AMENDMENTS TO PRISON TO EMPLOYMENT (P2E) AGREEMENTS TO REDISTRIBUTE \$118,556.81 OF PROGRAM FUNDING

Mr. Mendoza summarized the information contained in the agenda item.

#### **MOTION**

Mr. Fong moved and Mr. Brown seconded to approve decreasing the funding to Contract P2E-2019-04 with the Fresno Regional Workforce Development Board (FRWDB) in the amount of \$118,556.81, consisting of \$65,689.44 of Implementation Direct Services (IDS) and \$52,867.37 of Support Services Earn and Learn (SSEL) funding and increase funding to Contract P2E-2019-02 with the Merced County Development of Workforce Investment (MCDWI) in an amount not to exceed \$118.556.81, consisting of \$65,689.44 of IDS and \$52,867.37 of SSEL funding.

M/S/C unanimously.

# A-3 <u>ELECTION OF WORKFORCE DEVELOPMENT BOARD OFFICERS UNDER</u> THE WORKFORCE INNOVATION AND OPPORTUNITY ACT

Ms. Virgen summarized the information contained in the agenda item.

#### MOTION

Mr. Acevedo moved and Mr. Brown seconded to approve the nomination of Diane Vigil as chairperson of the Workforce Development Board. Mr. Brown moved and Mr. Acevedo seconded to approve the nomination of Robin Sanborn as vice chairperson of the Workforce Development Board. It was noted that only one person was nominated for the chairperson position and that only one person was nominated for vice chairperson position and no members present wished to make further nomination. The vote was held with unanimous consent by members present.

M/S/C unanimously.

# A-4 APPROVAL OF 2022 WORKFORCE DEVELOPMENT BOARD MEETING SCHEDULE

Ms. Virgen summarized the information contained in the agenda item.

#### **MOTION**

Ms. Cuevas moved and Mr. Fong seconded to approve the 2022 Workforce Development Board Meeting Schedule.

M/S/C unanimously.

| PRESE | ATA | TIOI | NS |
|-------|-----|------|----|
|-------|-----|------|----|

None.

#### **COMMITTEE REPORTS**

None.

#### **PUBLIC COMMENT**

None.

а

#### **INFORMATION ITEMS**

I-1 WorkNet Center Customer Service Survey

Chair Vigil reminded the members to review the Customer Service Survey to get good idea about the type of services at WorkNet.

#### I-2 Success Stories

Chair Vigil highlighted the success stories and shared that these stories remind her of the work that occurs in the centers and the difference we are making in the lives of those that use the services.

I-3 San Joaquin County Labor Market Information Snapshot

Chair Vigil inquired about the Snapshot with Katie Poole sharing how the information provided shows a downward trend in unemployment for all San Joaquin County areas as well as the counties in the San Joaquin Valley.

#### **DIRECTOR'S REPORT**

Ms. Virgen expressed appreciation for staff assistance in setting up the first meeting of the Workforce Development Board at the new location.

Ms. Virgen informed members that the San Joaquin County Board of Supervisors has added an additional \$1,000,000 in funding to the Relief Across Downtown (RAD) Card Program, and the program now includes an option to select "San Joaquin County" as a location rather than an individual city.

Ms. Virgen provided an update on Round 4 of the Small Business Assistance Grant, indicating 1,160 applications were received, and 441 were fully executed to date. She added that currently, 32 applications have been approved and 69 applications were denied due to ineligibility. Approximately \$655,000 has been awarded to small business owners through this round of the grant so far. Chair Vigil added that she successfully used the RAD Card and felt it was easy and has supported the local economy.

Ms. Virgen also informed members that our region has entered into a contract with the California Employers Association (CEA) to provide a Central Valley regional hotline offering human resources information and consultation assistance to small businesses. The program will initially be a one-year program but will continue if successful.

## **BOARD MEMBERS QUESTIONS AND COMMENTS**

Ms. Cuevas asked how many times a user could refill a RAD Card. Ms. Virgen explained that the County would match up to \$200 until the funds run out. Once the maximum is reached, the card can still be reloaded and used, but funds would no longer be matched by the County.

Ms. Craig requested contact information for the Human Resources Hotline and Ms. Virgen replied that the contract for the program had just recently been signed, but additional information and the phone number (actual hotline) will be provided to all members as soon as it is available. Presentations will be made to the local Chambers of Commerce once the program begins.

### **ADJOURNMENT**

### **MOTION**

Mr. Vincelet moved and Mr. Fong seconded to adjourn the meeting at 8:18 a.m. M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

# **PUBLIC COMMENT**

## <u>ITEM #1</u>

ADOPT RESOLUTION IMPLEMENTING AB 361 BROWN ACT TELECONFERENCING REQUIREMENTS

DATE:

February 23, 2022

ACTION ITEM: 1

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

ADOPT RESOLUTION IMPLEMENTING AB 361 BROWN ACT

TELECONFERENCING REQUIREMENTS

#### RECOMMENDED

It is recommended that the EEDD Workforce Development Board:

Adopt the September 28, 2021 SJC Board of Supervisors resolution finding that meeting in person for meetings of all County of San Joaquin related legislative bodies subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and invoke the provisions of AB 361 related to teleconferencing for WDB meetings.

#### REASON FOR RECOMMENDATION

On March 4, 2020, Governor Newsom issued a Proclamation of State of Emergency in response to the COVID-19 pandemic, which remains in effect.

On March 17, 2020, Governor Newsom issued Executive Order N-29-20 that suspended the teleconferencing rules set forth in the California Open Meeting law, Government Code section 54950 et seq. (the "Brown Act"), provided certain requirements were met and followed.

On June 11, 2021, Governor Newsom issued Executive Order N-08-21 that clarified the suspension of the teleconferencing rules set forth in the Brown Act, and further provided that those provisions would remain suspended through September 30, 2021; and,

On September 16, 2021, Governor Newsom signed AB 361 that provides that a legislative body subject to the Brown Act may continue to meet without fully complying with the teleconferencing rules in the Brown Act provided that a declared state of emergency exists and state or local officials have imposed or recommended measures to promote social distancing or the legislative body determines that meeting in person would present risks to the health or safety of attendees, and further requires that certain findings be made by the legislative body every thirty (30) days.

California Department of Public Health ("CDPH") and the federal Centers for Disease Control and Prevention ("CDC") caution that the Delta variant of COVID-19, currently the dominant strain of COVID-19 in the country, is more transmissible than prior variants of the virus, may cause more severe illness, and that even fully vaccinated individuals can spread the virus to others resulting in rapid and alarming rates of COVID-19 cases and hospitalizations (<a href="https://www.cdc.gov/coronavirus/2019-ncov/variants/delta-variant.html">https://www.cdc.gov/coronavirus/2019-ncov/variants/delta-variant.html</a>).

The CDC has established a "Community Transmission" metric with four tiers designed to reflect a community's COVID-19 case rate and percent positivity. San Joaquin County currently has a Community Transmission metric of "high," which is the most serious of the tiers.

Cal/OSHA has adopted guidelines recommending measures for social distancing. (See Cal/OSHA Guidance 3205).

The Board of Supervisors is empowered by Article XI, section 7 of the California Constitution to take actions necessary to protect public, health, welfare and safety within the unincorporated areas of the County; and the County has an important governmental interest in protecting the health, safety and welfare of those who participate in meetings of the County's various legislative bodies subject to the Brown Act.

On September 28, 2021, the Board of Supervisors adopted a resolution finding that meeting in person for meetings of all County of San Joaquin related legislative bodies subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and thus invoked the provisions of AB 361 related to teleconferencing for in person meetings of all County related legislative bodies.

Although the resolution encompasses County boards and commissions, including the WDB, out of an abundance of caution, County Counsel recommends that individual Boards and commissions similarly adopt such a resolution.

Accordingly, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, it is recommended that the Workforce Development Board find that meeting in person for its board meetings subject to the Ralph M. Brown Act would present risks to the health or safety of attendees, and invoke the provisions of AB 361 related to teleconferencing.

#### FISCAL IMPACT

The fiscal impact is limited to the costs associated with this initial board letter and the subsequent board letters that are required every 30 days after the initial meeting.

#### ACTION TO BE TAKEN FOLLOWING APPROVAL

Upon approval by the Workforce Development Board, the EEDD will implement the intent and purposes of this adopted resolution.

| ACTION TAKEN: APPROVED: | DISAPPROVED: OTHER: |
|-------------------------|---------------------|
| BY:                     | DATE:               |
| MOTIONED BY:            | SECONDED BY:        |
| YES:                    |                     |
| NO:                     |                     |

### <u>ITEM #2</u>

AUTHORIZATION TO TRANSFER FUNDS FROM WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) FORMULA DISLOCATED WORKER PROGRAM TO WIOA FORMULA ADULT PROGRAM

DATE:

February 23, 2022

ACTION ITEM: 2

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

AUTHORIZATION TO TRANSFER FUNDS FROM WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) FORMULA DISLOCATED WORKER PROGRAM TO WIOA FORMULA ADULT

PROGRAM

#### IT IS RECOMMENDED:

That the Workforce Development Board:

- 1. Authorize the Executive Director of the Employment and Economic Development Department to transfer, subject to State approval, up to \$547,415 (23%) of the Program Year (PY) 2020-21 WIOA Formula Dislocated Worker fund to the WIOA Formula Adult fund, and
- 2. Authorize the Executive Director to sign all documents related to this action.

#### **REASONS FOR RECOMMENDATION:**

Section 133(b)(4) of the WIOA allows for the transfer of up to 100% of the funds between the Formula Adult and Formula Dislocated Worker Programs. The WIOA Formula Adult Program is funded to serve customers that are low income. The WIOA Formula Dislocated Worker Program is funded to serve customers who have been recently laid-off. The purpose of the transfer provisions in WIOA is to provide the local workforce development areas the flexibility necessary to meet customer demand in the One-Stop Centers (America's Job Centers of California (AJCC) WorkNet Centers). For example, if more customers utilizing the WorkNet Centers are WIOA Adults, funds may be transferred from the WIOA Dislocated Worker program to meet the greatest need. Formula funds may not be transferred to or from the WIOA Youth Program.

Under the above-identified transfer provisions, the San Joaquin County Workforce Development Board (WDB) has authorized the transfer of Formula funds between the Adult and Dislocated Worker programs four times since the inception of the WIOA in 2014. The most recent approved transfer of \$1,025,289 (40% of the allocated funds) was completed on August 28, 2019 from the Dislocated Worker program to the Adult program.

#### WIOA Formula-Funded Service Levels

More Adults than Dislocated Workers are seeking and receiving Formula-funded services within the AJCC WorkNet Centers. The chart below illustrates the number of individuals who received WIOA Formula-funded services in PY 2020-21:

| Service Type                     | Adult | Dislocated Worker | Total Adult and<br>Dislocated Worker |
|----------------------------------|-------|-------------------|--------------------------------------|
| Individualized Career (enrolled) | 487   | 298               | 785                                  |
| Training                         | 202   | 147               | 349                                  |
| TOTALS                           | 689   | 445               | 1,134                                |

WIOA authorizes career services for Adults and Dislocated Workers. There are three types of career services: basic career services, individualized career services, and training services.

Basic Career Services are universally accessible services and must be made available to all individuals seeking employment and training services at the AJCC. These services typically involve less staff time and involvement. Basic Career Services include services such as: eligibility determination, initial skill assessments, labor exchange services, information on programs, and service and program referrals. For the PY 2020-21, 9,297 individuals were provided basic career services.

Individualized Career Services must be provided to participants once the AJCC staff determines that such services are required to retain or obtain employment. Generally, these services involve significant staff time and customization to each individual's needs. Individualized career services include services such as: specialized assessments, developing an individual employment plan, counseling, work experience, etc.

**Training Services** include education and employment training for participants who have been unable to find employment. Typically training services are offered either through a referral to an eligible training provider (eligibility is determined by the State) for classroom training or by a local employer through the On-the-Job Training Program.

Approximately 62% (487/785) of the customers receiving Individualized Career Services in the AJCC WorkNet Centers and 58% (202/349) of those enrolled into Training Services are classified as Adults.

#### **WIOA Formula and Special Grant Funds**

The chart below illustrates the current funding available for WIOA Adults and Dislocated Workers, including the special, non-Formula grants. The non-Formula additional assistance grants are designated to serve Dislocated Workers only.

| Funding<br>Source                                     | Adult<br>Program | Dislocated Worker<br>Program | Total Adult and<br>Dislocated Worker |
|-------------------------------------------------------|------------------|------------------------------|--------------------------------------|
| WIOA Formula<br>Funds                                 | \$3,506,317      | \$2,380,067                  | \$5,886,384                          |
| WIOA COVID-19<br>Employment<br>Recovery NDWG<br>Funds | -0-              | 315,000                      | 315,000                              |
| TOTALS                                                | \$3,506,317      | \$2,695,067                  | \$6,201,384                          |

The 2020-21 WIOA Formula Adult and Dislocated Worker allocations were 60% and 40% of the total \$5,886,384 allocation, respectively. WIOA Formula Adult and Dislocated Worker expenditures are driven by participant enrollments, resulting in the need to transfer funds.

#### Transfer of Funds - Formula Dislocated Worker to Formula Adult

The chart below illustrates the current Formula funding levels for WIOA Adults and Dislocated Workers, the impact of the proposed transfer and the total funding available to both the Adult and Dislocated Worker populations after the proposed transfer:

| Funding<br>Source                                     | Adult Program | Dislocated Worker<br>Program | Total Adult and<br>Dislocated Worker |
|-------------------------------------------------------|---------------|------------------------------|--------------------------------------|
| WIOA Formula<br>Funds PY 20-21                        | \$3,506,317   | \$2,380,067                  | \$5,886,384                          |
| WIOA Formula<br>Funds PY 21-22                        | 2,920,848     | 2,483,547                    | 5,404,395                            |
| Proposed Transfer<br>(23% of DW PY<br>20-21)          | 547,415       | (547,415)                    | -0-                                  |
| TOTAL Formula Funding                                 | \$6,974,580   | \$4,316,199                  | \$11,290,779                         |
| WIOA COVID-19<br>Employment<br>Recovery NDWG<br>Funds | -0-           | 315,000                      | 315,000                              |
| TOTALS After<br>Proposed<br>Transfer                  | \$6,974,580   | \$4,631,199                  | \$11,605,779                         |

The WDB's approval of the recommendation to transfer up to 23% of the WIOA Formula Dislocated Worker funds to the WIOA Formula Adult program is necessary to ensure that adequate resources are available to serve adults enrolled in the program. The proposed transfer will align 60% (\$6,974,580 / \$11,605,779) of the funding available more closely to the percentage of individuals classified as Adult - 61% (689/1,134). If additional funding is needed to serve the Dislocated Worker population, the State will have funding available and San Joaquin County can submit an application for additional assistance funding out of the Governor's discretionary grant.

| F | IS | CAI | _ 11 | MP | A | C. | Γ: |
|---|----|-----|------|----|---|----|----|
|---|----|-----|------|----|---|----|----|

Up to 23% (\$547,415) will be transferred from PY 2020-21 WIOA Formula Dislocated Worker to WIOA Formula Adult.

| <b>ACTION</b> | TO | BE | <b>TAKEN</b> | <b>FOLL</b> | OWING | APPROVAL: |
|---------------|----|----|--------------|-------------|-------|-----------|
|---------------|----|----|--------------|-------------|-------|-----------|

| 1. | Submit transfer request to State. | (February 23, 2022)  |
|----|-----------------------------------|----------------------|
|    | e de l'interior roquoct to otato. | (1 051aar) 20, 2022) |

| ACTION TAKEN: APPROVED: | _DISAPPROVED: | OTHER: |
|-------------------------|---------------|--------|
| BY:                     | _DATE:        |        |
| MOTIONED BY:            | _SECONDED BY: |        |
| YES:                    |               | V      |
| NO.                     |               |        |

# **COMMITTEE REPORTS**

Executive Committee Youth Council Apprenticeship Committee

# **INFORMATION ITEM #1**

**WORKNET CENTER CUSTOMER SERVICE SURVEY** 

| П  | Λ | т | ᆮ |  |
|----|---|---|---|--|
| IJ | м |   |   |  |

February 23, 2022

INFORMATION ITEM: 1

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

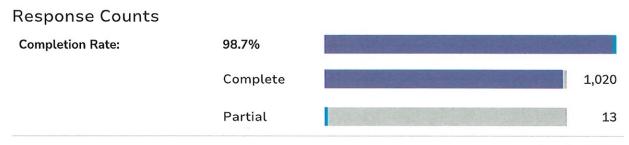
WORKNET CENTER CUSTOMER SERVICE SURVEY

I. <u>SUMMARY:</u> The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

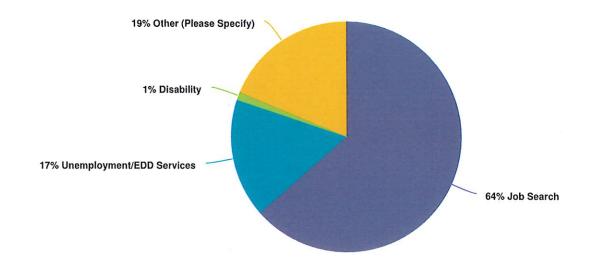
The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

# Report for AJCC Customer Satisfaction Survey



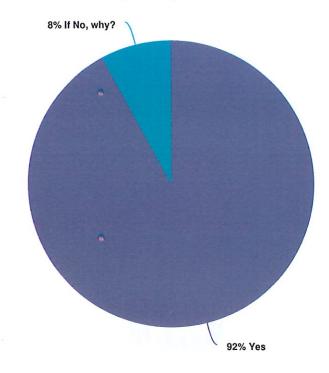
Totals: 1,033

# 1. What is the purpose of your visit to San Joaquin County WorkNet today?



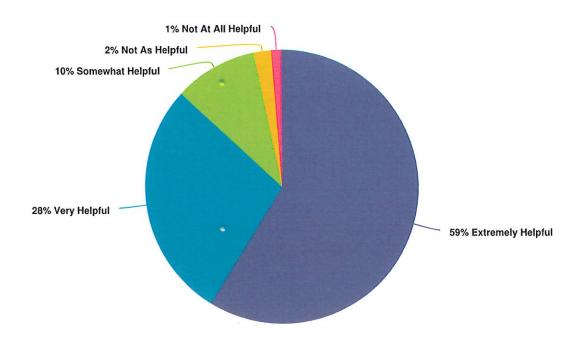
| Value                     | Percent | Responses |
|---------------------------|---------|-----------|
| Job Search                | 63.5%   | 603       |
| Unemployment/EDD Services | 16.7%   | 159       |
| Disability                | 1.1%    | 10        |
| Other (Please Specify)    | 18.7%   | 178       |

## 2. Did you receive the service(s) to meet your needs?



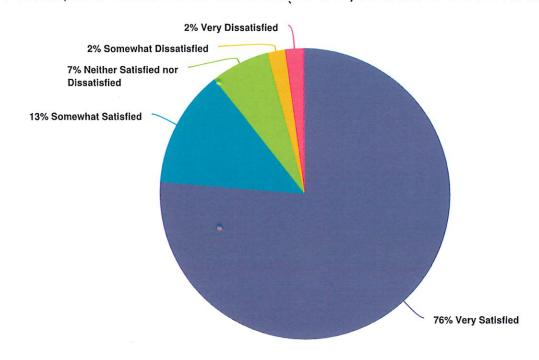
| Value       | Percent | Responses |
|-------------|---------|-----------|
| Yes         | 92.1%   | 836       |
| If No, why? | 7.9%    | 72        |

### 3. How helpful was the America's Job Center/WorkNet Center staff?



| Value              | Percent | Responses |
|--------------------|---------|-----------|
| Extremely Helpful  | 58.8%   | 534       |
| Very Helpful       | 28.1%   | 255       |
| Somewhat Helpful   | 9.8%    | 89        |
| Not As Helpful     | 2.1%    | 19        |
| Not At All Helpful | 1.2%    | 11        |

### 4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?

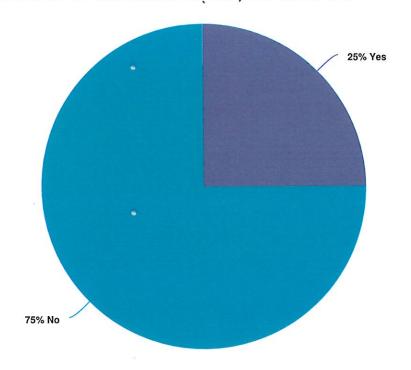


| Value                              | Percent | Responses |
|------------------------------------|---------|-----------|
| Very Satisfied                     | 76.3%   | 686       |
| Somewhat Satisfied                 | 13.1%   | 118       |
| Neither Satisfied nor Dissatisfied | 6.5%    | 58        |
| Somewhat Dissatisfied              | 2.0%    | 18        |
| Very Dissatisfied                  | 2.1%    | 19        |

5. Do you have any other comments, questions, or recommendations on how we can improve our services?



## 6. Would you like to be contacted about your answers?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 24.9%   | 222       |
| No    | 75.1%   | 670       |

# INFORMATION ITEM #2 SUCCESS STORIES

| $D^{\Lambda}$ | $\Gamma \Box \cdot$ |
|---------------|---------------------|
| 1111          | 1 -                 |

February 23, 2022

INFORMATION ITEM: 2

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

**SUCCESS STORIES** 

I. <u>SUMMARY:</u> The following is a summary of the information item.

#### 1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

Participant Name: Suliman Shah Amiri

Participant's City: Tracy

|                       | Before Participation | After Participation |
|-----------------------|----------------------|---------------------|
| Industry/Sector       | Food Delivery        | Transportation      |
| Job Category          | Driver Truck Driver  |                     |
| Hourly Wage or Salary | Per delivery         | \$21.00 per hour    |

#### 1. What were the goals of the participant when entering the program?

When Suliman entered the WorkNet program, he indicated that he just immigrated in the United States. Adapting to live in the States was difficult and he was struggling to support his family. When he met with Case Manager Brian Williams he informed him that he was working as a Situation Advisor and Translator for United States Army back home. Since coming to the United States, he stated that he was finding it very hard to find work other than delivering food for Door Dash. He came into the office on the recommendation of a friend. This friend had successfully completed the WIOA program himself and referred him to the same program. Suliman needed to find employment right away, and having the experience in delivering food for Door Dash he talked to Case Manager Brian about the possibility of truck driver training. He wanted to pursue this career, because it is a demand occupation, and he would be able to find employment right away.

# 2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Case Manager Brian Williams, assisted the Suliman in completing the requirements for the WIOA program. He also guided him throughout the process in selecting the school for training, and they went over the pros, and cons of being a Truck Driver. Since driving was something he enjoyed and saw the success of people in his community in the industry, he decided to obtain the training for Truck Driving at Western Pacific Truck School. The school, and Case Manager Brian Williams assisted him with everything that he needed to complete the training. After completing the Truck Driving training, he took the DMV test, he passed, and he was issued the Class A license. Suliman found employment right away, and he is now successfully employed full time as a Truck Driver.

#### 3. Please include a quote from the Participant about his/her experience.

"Thank you Brian, WorkNet and Stacey (Western Pacific Staff) for everything you have done. Without your help I would not have been a truck driver. Your help has provided me with the skills that I needed to find a steady employment, and earn wages that provides me to become self-sufficient."

Participant Name: Alexis Valencia

Participant's City: Stockton

|                       | Before Participation After Participation |                           |  |
|-----------------------|------------------------------------------|---------------------------|--|
| Industry/Sector       | Business                                 | Healthcare                |  |
| Job Category          | Human Resources                          | Emergency Room Registered |  |
|                       | Nurse                                    |                           |  |
| Hourly Wage or Salary | \$24.00 per hour                         | \$54.14 per hour          |  |

#### 1. What were the goals of the participant when entering the program?

Ms. Valencia entered the program with the goal of completing the ADN Nursing program and obtaining a RN position within 90 days of graduation. Alexis was working in Human Resources, but would like to pursue a more stable, and high paying job to be self-sufficient.

# 2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Case Manager Qutina Reinschell guided, and assisted the Alexis; from completing the WIOA enrollment requirements, and throughout the 18 months of attending the nursing program. Qutina worked with the Alexis to ensure that she met the needs of the training in order to be able to graduate, and obtain her RN license. San Joaquin County WorkNet helped the participant in paying for the costs of textbooks, uniforms and the fees for RN licensing and testing. Alexis was only working part time, and could not afford to pay for the costs of training expenses, and supportive services due to lack of funds.

#### 3. Please include a quote from the Participant about his/her experience.

"While I was not being able to work fulltime during the nursing program, WorkNet has improved my life by taking the financial stress out of nursing school.

The nursing program has a been a journey that I never thought I could do, especially as a single Mom. SJDC and WorkNet have guided me and provided me with everything I needed during this time in my life. I am forever grateful and look forward to starting my nursing career."

Participant Name: Gabriel Benitez

Participant's City: Stockton

|                       | Before Participation | After Participation           |
|-----------------------|----------------------|-------------------------------|
| Industry/Sector       | Retail               | Logistics                     |
|                       |                      |                               |
| Job Category          | Sales Manager        | Class A Truck Driver          |
| Hourly Wage or Salary | \$17                 | \$18 or 26% of load whichever |
|                       |                      | is higher                     |

#### 1. What were the goals of the participant when entering the program?

Gabriel reached out to the Delta WorkNet Center for training services. His goal was to take the opportunity due to layoff to change careers. Gabriel was working as a Retail Manager, but has been laid off many times, and he wanted to obtain a training to help him improve his skills, and find steady employment.

# 2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family?

Gabriel was provided guidance, and assistance by Case Manager Priscilla Mikaio. They went over labor market information regarding demand, performance and cost for training and business opportunities in San Joaquin County. Gabriel decided to take a Truck Driving training, and he was able complete the training, and obtained his Class A license, along with TWIC Certification and HAZ Mat endorsement. Case Manager Priscilla provided help to Gabriel all throughout his training, and as well as when he was finding employment. He was also provided with supportive services to ensure he was able to successfully complete his training and transition to a new job.

He is now employed full time with AC Trucking located in Manteca, CA as a company driver. He works in a high demand occupation that offers a living wage and steady hours. This career change has helped him improved the financial situation that he was in.

#### 3. Please include a quote from the Participant about his/her experience

"Thank you for everything Priscilla, and WorkNet!"

Participant Name: Juan Perez
Participant's City: Stockton

|                       | Before Participation     | After Participation |
|-----------------------|--------------------------|---------------------|
| Industry/Sector       | Not applicable/          | Retail              |
|                       | No prior work experience |                     |
| Job Category          |                          | Stock Worker        |
| Hourly Wage or Salary |                          | \$15.00 per hour    |

#### 1. What were the goals of the participant when entering the program?

Mr. Perez wanted to enroll back into school to get his high school diploma. Client never worked before, but wanted to get work experience.

2. Describe how the WorkNet Program helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Juan enrolled into the WIOA Youth Program through the service provider, San Joaquin County of Education's WorkStartYES. They were able to assist the participant to enroll into the one.Program Come Back Kids. He enrolled in 2020 and obtained his high school diploma in December 2021. The career developer is assisting him in applying to San Joaquin Delta College for the upcoming Fall Semester. Juan started out in public sector work experience in a boxing gym. After learning maintenance and customer service skills, Juan was hired on permanently at Rainbow Thrift as a stock worker earning \$15.00 per hour.

#### 3. Please include a quote from the Participant about his/her experience.

"I was able to get my high school diploma with the help of the WorkStartYES program. I went to Stagg High School, but I did not graduate. I learned about the WorkStartYES program because I heard they can help me get back in school and also I can get help getting a job. I just turned 18 so I wanted to get a job to earn some money to help my family by not having to ask for things. I was able to get back into school with Come Back Kids and I earned my high school diploma. I am hoping to go to Delta College to either get a certification in a field or transfer to a 4-year college. They also helped me with applying, getting interview skills, and getting different jobs. That helped me get out of my shell, learn new skills, and how to apply those skills to different jobs. Victor and the WorkStartYES program helped me every step of the way."

Participant Name: Marvin Roe, Jr.

Participant's City: Stockton

|                       | Before Participation | After Participation                         |
|-----------------------|----------------------|---------------------------------------------|
| Industry/Sector       | N/A                  | Still in program, enrolled in Delta College |
| Job Category          |                      |                                             |
| Hourly Wage or Salary |                      |                                             |

#### 1. What were the goals of the participant when entering the program?

Marvin's goals are to gain work experience and explore higher education as he is interested in graphic arts. He wanted to gain professional skills for future success.

# 2. Describe how WorkNet helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Marvin enrolled in the WIOA Youth Program through service provider San Joaquin County Office of Education WorkStartYES. He attended work-readiness trainings, including mock interviews for professional growth. Marvin was placed at the African American Chamber of Commerce. Marvin had the opportunity to learn different skills and provide support to his fellow colleagues. Marvin has completed public sector work experience and is now preparing for a private-sector work experience opportunity. In addition to Marvin gaining work experience, he has been taking classes at Delta College. He continues to explore opportunities for growth in his professional and educational development. Lastly, Marvin was able to help his family with additional income to help with basic necessities and he was able to gain independence earning his own wages for future success.

#### 3. Please include a quote from the Participant about his/her experience.

"WorkStartYES helped me a lot with me getting into college. Also getting a job has helped me to feel more confident and independent. The program has helped me see things in a different perspective for personal growth."

# **INFORMATION ITEM #3**

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

DATE:

February 23, 2022

INFORMATION ITEM: 3

TO:

Workforce Development Board

FROM:

Patricia Virgen, Executive Director

SUBJECT:

SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

I. <u>SUMMARY:</u> The following is a summary of the information item.

Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board to combine four separate reports provided by the California Employment Development Department (EDD).

The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for a one year look-back period starting one month prior. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas — cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior, and also uses the benchmark from March 2020 as established by EDD.

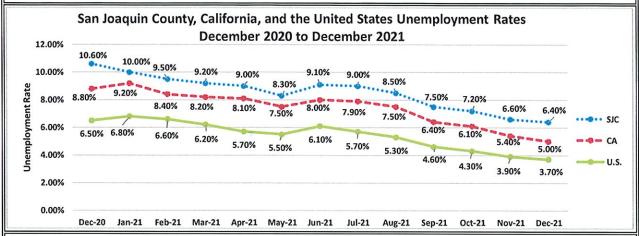


## San Joaquin County LMI Snapshot

SJC ECONOMIC DEVELOPMENT ASSOCIATION

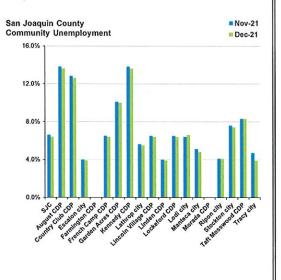
A San Joaquin County Labor Market Review - December 2021

Welcome to the San Joaquin County Labor Market Review. The snapshot provides a quick review of labor market information in San Joaquin County for the previous month, the most up-to-date information provided by the California Employment Development Department (EDD). The data and information is provided by the California EDD Labor Market Information Division (LMID). For more information please call (916) 262-2162 or visit the LMID website at <a href="https://www.labormarketinfo.edd.ca.gov/">https://www.labormarketinfo.edd.ca.gov/</a>.

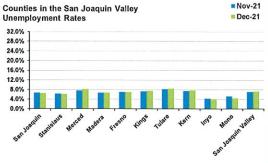


Sub County average unemployment rates for the county, cities, and municipalities.

| 329,600<br>3,200<br>4,600<br>3,700<br>100<br>1,100 | 308,300<br>2,800<br>4,000<br>3,500<br>100              | Number<br>21,300<br>400<br>600<br>100                                                                     | Rate<br>6.4%<br>13.6%<br>12.6%<br>3.9%                                                                                                                                                                                                                                                            |
|----------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3,200<br>4,600<br>3,700<br>100<br>1,100            | 2,800<br>4,000<br>3,500                                | 400<br>600<br>100                                                                                         | 13.6%<br>12.6%                                                                                                                                                                                                                                                                                    |
| 4,600<br>3,700<br>100<br>1,100                     | 4,000<br>3,500                                         | 600<br>100                                                                                                | 12.6%                                                                                                                                                                                                                                                                                             |
| 3,700<br>100<br>1,100                              | 3,500                                                  | 100                                                                                                       | 527600016369                                                                                                                                                                                                                                                                                      |
| 100<br>1,100                                       | -                                                      |                                                                                                           | 3.9%                                                                                                                                                                                                                                                                                              |
| 1,100                                              | 100                                                    | 0                                                                                                         |                                                                                                                                                                                                                                                                                                   |
|                                                    |                                                        | U                                                                                                         | 0.0%                                                                                                                                                                                                                                                                                              |
| 4 200                                              | 1,100                                                  | 100                                                                                                       | 6.4%                                                                                                                                                                                                                                                                                              |
| 4,300                                              | 3,900                                                  | 400                                                                                                       | 10.0%                                                                                                                                                                                                                                                                                             |
| 1,400                                              | 1,200                                                  | 200                                                                                                       | 13.6%                                                                                                                                                                                                                                                                                             |
| 10,300                                             | 9,700                                                  | 600                                                                                                       | 5.5%                                                                                                                                                                                                                                                                                              |
| 2,200                                              | 2,000                                                  | 100                                                                                                       | 6.4%                                                                                                                                                                                                                                                                                              |
| 800                                                | 800                                                    | 0                                                                                                         | 3.9%                                                                                                                                                                                                                                                                                              |
| 1,500                                              | 1,400                                                  | 100                                                                                                       | 6.4%                                                                                                                                                                                                                                                                                              |
| 30,200                                             | 28,200                                                 | 2,000                                                                                                     | 6.6%                                                                                                                                                                                                                                                                                              |
| 38,100                                             | 36,200                                                 | 1,800                                                                                                     | 4.8%                                                                                                                                                                                                                                                                                              |
| 1,400                                              | 1,400                                                  | 0                                                                                                         | 0.0%                                                                                                                                                                                                                                                                                              |
| 7,600                                              | 7,300                                                  | 300                                                                                                       | 4.1%                                                                                                                                                                                                                                                                                              |
| 130,700                                            | 121,000                                                | 9,700                                                                                                     | 7.4%                                                                                                                                                                                                                                                                                              |
| 400                                                | 400                                                    | 0                                                                                                         | 8.3%                                                                                                                                                                                                                                                                                              |
| 44,700                                             | 43,000                                                 | 1,700                                                                                                     | 3.9%                                                                                                                                                                                                                                                                                              |
|                                                    | 1,500<br>30,200<br>38,100<br>1,400<br>7,600<br>130,700 | 1,500 1,400<br>30,200 28,200<br>38,100 36,200<br>1,400 1,400<br>7,600 7,300<br>130,700 121,000<br>400 400 | 1,500         1,400         100           30,200         28,200         2,000           38,100         36,200         1,800           1,400         1,400         0           7,600         7,300         300           130,700         121,000         9,700           400         400         0 |



| een eensus besign  | TOTCO T TOCC |               |           |            |      |
|--------------------|--------------|---------------|-----------|------------|------|
| Counties in th     | ne San Joac  | quin Valley Q | uick Look |            |      |
| County             | Rank         | Labor Force   | Employed  | Unemployed | Rate |
| San Joaquin        | 46           | 329,600       | 308,300   | 21,300     | 6.4% |
| Stanislaus         | 43           | 239,800       | 225,200   | 14,600     | 6.1% |
| Merced             | 55           | 114,600       | 105,200   | 9,400      | 8.2% |
| Madera             | 48           | 62,200        | 58,100    | 4,200      | 6.7% |
| Fresno             | 49           | 447,800       | 416,500   | 31,300     | 7.0% |
| Kings              | 52           | 56,300        | 52,100    | 4,200      | 7.5% |
| Tulare             | 56           | 197,000       | 180,400   | 16,600     | 8.4% |
| Kern               | 53           | 378,200       | 349,200   | 29,000     | 7.7% |
| Inyo               | 15           | 8,200         | 7,860     | 340        | 4.1% |
| Mono               | 23           | 8,960         | 8,570     | 390        | 4.4% |
| San Joaquin Valley |              | 1 842 660     | 1 711 /30 | 131 330    | 7 1% |



San Joaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WIOA Title I-financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.



# SJC LMI Snapshot

Dec 2021

March 2020 Benchmark



| Labor Force and Industrial Employment              | Dec 20  | Oct 21                                   | Nov 21  | Dec 21  | Percent ( | Change |
|----------------------------------------------------|---------|------------------------------------------|---------|---------|-----------|--------|
| *Data not seasonally adjusted                      |         |                                          | Revised | Prelim  | Month     | Year   |
| Civilian Labor Force (1)                           | 332,700 | 332,300                                  | 329,900 | 329,600 | -0.1%     | -0.99  |
| Civilian Employment                                | 299,400 | 308,100                                  | 308,100 | 308,300 | 0.1%      | 3.09   |
| Civilian Unemployment                              | 33,400  | 24,200                                   | 21,700  | 21,300  | -1.8%     | -36.29 |
| Civilian Unemployment Rate                         | 10.0%   | 7.3%                                     | 6.6%    | 6.4%    |           |        |
| (CA Unemployment Rate)                             | 9.1%    | 6.1%                                     | 5.4%    | 5.0%    |           |        |
| (U.S. Unemployment Rate)                           | 6.5%    | 4.3%                                     | 3.9%    | 3.7%    |           |        |
|                                                    |         | TO 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |         |         |           |        |
| Total, All Industries (2)                          | 258,400 | 266,900                                  | 264,100 | 263,700 | -0.2%     | 2.19   |
| Total Farm                                         | 10,700  | 15,000                                   | 10,600  | 10,800  | 1.9%      | 0.9    |
| Total Nonfarm                                      | 247,700 | 251,900                                  | 253,500 | 252,900 | -0.2%     | 2.1    |
| Total Private                                      | 205,500 | 211,000                                  | 212,500 | 211,800 | -0.3%     | 3.1    |
| Goods Producing                                    | 34,000  | 35,600                                   | 35,100  | 34,100  | -2.8%     | 0.3    |
| Mining, Logging, and Construction                  | 13,000  | 14,500                                   | 14,300  | 13,600  | -4.9%     | 4.6    |
| Mining and Logging                                 | 100     | 100                                      | 100     | 100     | 0.0%      | 0.0    |
| Construction                                       | 12,900  | 14,400                                   | 14,200  | 13,500  | -4.9%     | 4.7    |
| Specialty Trade Contractors                        | 9,100   | 9,900                                    | 9,800   | 9,300   | -5.1%     | 2.2    |
| Manufacturing                                      | 21,000  | 21,100                                   | 20,800  | 20,500  | -1.4%     | -2.4   |
| Durable Goods                                      | 9,400   | 9,400                                    | 9,400   | 9,300   | -1.1%     | -1.1   |
| Nondurable Goods                                   | 11,600  | 11,700                                   | 11,400  | 11,200  | -1.8%     | -3.4   |
| Food Manufacturing                                 | 6,200   | 6,800                                    | 6,600   | 6,500   | -1.5%     | 4.8    |
| Service Providing                                  | 213,700 | 216,300                                  | 218,400 | 218,800 | 0.2%      | 2.4    |
| Private Service Providing                          | 171,500 | 175,400                                  | 177,400 | 177,700 | 0.2%      | 3.6    |
| Trade, Transportation & Utilities                  | 79,100  | 76,900                                   | 77,800  | 77,800  | 0.0%      | -1.6   |
| Wholesale Trade                                    | 10,300  | 10,400                                   | 10,400  | 10,400  | 0.0%      | 1.0    |
| Retail Trade                                       | 26,200  | 26,500                                   | 27,100  | 27,300  | 0.7%      | 4.2    |
| Clothing & Clothing Accessories Stores             | 2,000   | 1,900                                    | 2,100   | 2,200   | 4.8%      | 10.0   |
| General Merchandise Stores                         | 6,700   | 6,400                                    | 6,800   | 6,900   | 1.5%      | 3.0    |
| Department Stores                                  | 1,100   | 1,100                                    | 1,200   | 1,200   | 0.0%      | 9.1    |
| Transportation, Warehousing & Utilities            | 42,600  | 40,000                                   | 40,300  | 40,100  | -0.5%     | -5.9   |
| Transportation & Warehousing                       | 41,100  | 38,800                                   | 37,600  | 37,500  | -0.3%     | -8.8   |
| Truck Transportation                               |         | 7,300                                    | 6,900   |         | -2.9%     |        |
|                                                    | 7,100   |                                          |         | 6,700   |           | -5.6   |
| Warehousing & Storage Information                  | 27,000  | 26,400                                   | 26,100  | 26,100  | 0.0%      | -3.3   |
| 0.0004,4.004,000                                   | 1,100   | 1,200                                    | 1,200   | 1,200   | 0.0%      | 9.1    |
| Financial Activities                               | 7,800   | 7,800                                    | 7,600   | 7,600   | 0.0%      | -2.6   |
| Finance & Insurance                                | 4,700   | 4,600                                    | 4,600   | 4,700   | 2.2%      | 0.0    |
| Credit Intermediation & Related Activities         | 1,900   | 1,800                                    | 1,800   | 1,900   | 5.6%      | 0.0    |
| Professional & Business Services                   | 22,300  | 22,600                                   | 23,400  | 23,200  | -0.9%     | 4.0    |
| Administrative & Support & Waste Services          | 15,100  | 16,000                                   | 16,500  | 16,400  | -0.6%     | 8.6    |
| Educational & Health Services                      | 37,700  | 40,200                                   | 40,600  | 41,100  | 1.2%      | 9.0    |
| Educational Services                               | 3,800   | 4,100                                    | 4,200   | 4,200   | 0.0%      | 10.5   |
| Health Care & Social Assistance                    | 33,900  | 36,100                                   | 36,400  | 36,900  | 1.4%      | 8.8    |
| Leisure & Hospitality                              | 17,200  | 19,700                                   | 19,800  | 19,900  | 0.5%      | 15.7   |
| Arts, Entertainment & Recreation                   | 1,300   | 1,900                                    | 1,900   | 1,900   | 0.0%      | 46.2   |
| Accommodation & Food Services                      | 15,900  | 17,800                                   | 17,900  | 18,000  | 0.6%      | 13.2   |
| Food Services & Drinking Places                    | 14,900  | 16,600                                   | 16,700  | 16,800  | 0.6%      | 12.8   |
| Restaurants                                        | 14,400  | 16,000                                   | 16,200  | 16,400  | 1.2%      | 13.9   |
| Other Services                                     | 6,300   | 7,000                                    | 7,000   | 6,900   | -1.4%     | 9.5    |
| Government                                         | 42,200  | 40,900                                   | 41,000  | 41,100  | 0.2%      | -2.6   |
| Federal Government                                 | 3,100   | 3,200                                    | 3,100   | 3,200   | 3.2%      | 3.2    |
| Federal Government excluding Department of Defense | 1,700   | 1,800                                    | 1,700   | 1,800   | 5.9%      | 5.9    |
| Department of Defense                              | 1,400   | 1,400                                    | 1,400   | 1,400   | 0.0%      | 0.0    |
| State & Local Government                           | 39,100  | 37,700                                   | 37,900  | 37,900  | 0.0%      | -3.1   |
| State Government                                   | 6,700   | 5,800                                    | 5,700   | 5,700   | 0.0%      | -14.9  |
| Local Government                                   | 32,400  | 31,900                                   | 32,200  | 32,200  | 0.0%      | -0.6   |
| Local Government Education                         | 19,600  | 19,100                                   | 19,400  | 19,300  | -0.5%     | -1.5   |
| Local Government Excluding Education               | 12,800  | 12,800                                   | 12,800  |         | 0.8%      | 0.8    |
|                                                    |         |                                          |         | 12,900  |           |        |
| County                                             | 7,900   | 7,800                                    | 7,800   | 7,800   | 0.0%      | -1.3   |
| City                                               | 3,400   | 3,600                                    | 3,600   | 3,600   | 0.0%      | 5.9    |

<sup>(1)</sup> Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

<sup>(2)</sup> Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.

**DIRECTOR'S REPORT** 

**BOARD MEMBER QUESTIONS AND COMMENTS**