

**AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, MARCH 22, 2023**



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of California™



PATRICIA VIRGEN
EXECUTIVE DIRECTOR

TONNIE MALLORY
DEPUTY DIRECTOR

COUNTY OF SAN JOAQUIN
EMPLOYMENT AND ECONOMIC DEVELOPMENT DEPARTMENT



**AGENDA
WORKFORCE DEVELOPMENT BOARD
WEDNESDAY, MARCH 22, 2023**

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, March 22, 2023, meeting of the Workforce Development Board (WDB).

The meeting will be held:

DATE: Wednesday, March 22, 2023
TIME: 7:30 a.m.
PLACE: WorkNet Building
6221 West Lane, Suite #105
Stockton, CA

If you have any questions, please call me at 468-2245.

Sincerely,

A handwritten signature in blue ink that reads "Patricia Virgen".

PATRICIA VIRGEN
EXECUTIVE DIRECTOR



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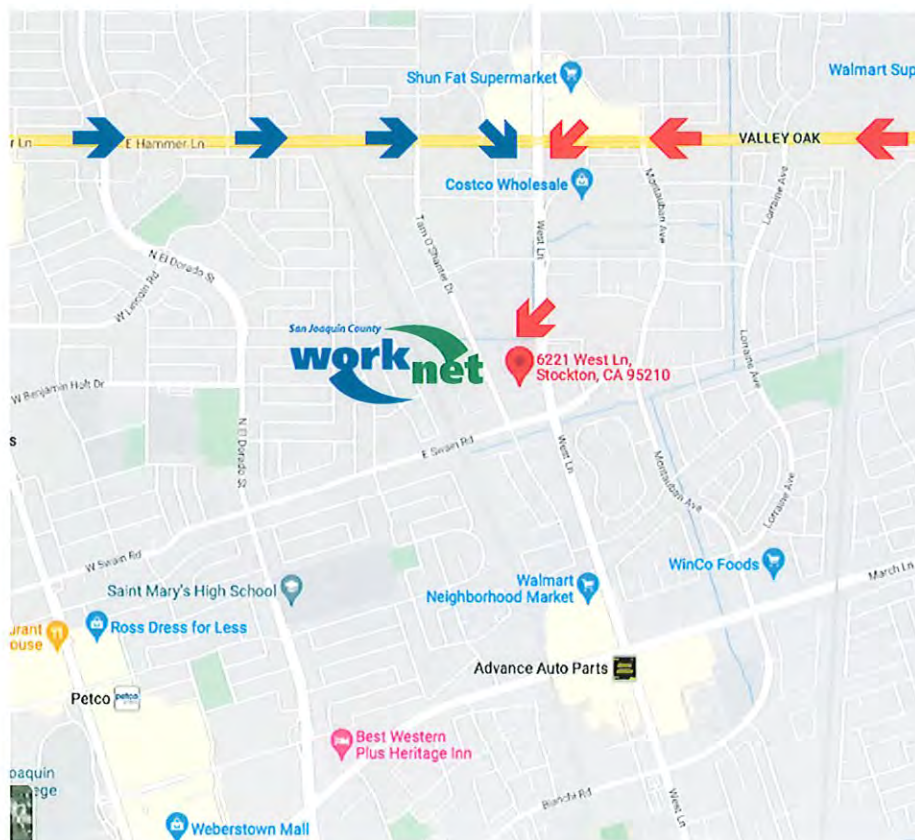
From HWY 99

From **Highway 99**, take the **Hammer Lane West** exit. Head **westbound on Hammer Lane** and prepare to turn **LEFT** on West Ln from Hammer Lane (Next main intersection after Montebau), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5

From **Interstate 5**, take the **Hammer Lane West** exit. Head **eastbound on Hammer Lane** and prepare to turn **RIGHT** on West Ln from Hammer Lane (Next main intersection after Tam O'Shanter), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5



From HWY 99

AGENDA
WORKFORCE DEVELOPMENT BOARD

March 22, 2023 - 7:30 a.m.
Stockton WorkNet Center
6221 West Lane, Suite 105
Stockton, CA 95210

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

- A-1 Approval of the Two-Year Modifications of San Joaquin County's Workforce Innovation and Opportunity Act Four-Year Local Plan and Regional Plan for Program Years 2021-2024
- A-2 Approval of Application for Local Area Subsequent Designation and Local Workforce Development Board Recertification Under the Workforce Innovation and Opportunity Act for Program Years 2023-2025

PRESENTATION

COMMITTEE REPORTS

INFORMATION ITEMS

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories

DIRECTOR'S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS

***** PUBLIC COMMENT *****

Public Comments, limited to 250 words or less, may be submitted by sending an email to wdbcomments@sjcworknet.org. **Please no personal attacks.**

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Marina Juarez at (209) 468-3668 at least 48 hours prior to the start of the meeting.

ADJOURNMENT

The next WDB meeting pending approval is scheduled for Wednesday, May 24, 2023.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Marina Juarez at (209) 468-3668 at least one day in advance of the meeting. California Relay Service 711 or [1-800-735-2922](tel:1-800-735-2922) (English) [1-800-855-3000](tel:1-800-855-3000) (Spanish).

APPROVAL OF MINUTES

**MINUTES
OF THE
WORKFORCE DEVELOPMENT BOARD**

February 22, 2023

WorkNet

6221 West Lane, Suite 105, Stockton, CA 95210

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil, Chair

Gene Acevedo
LaChelle Adams
Troy Brown
Lisa Craig
Jeff Dundas
Les Fong
Mahalia Gotico
Robert Gutierrez

Gorgina Halaufia
Dr. Lisa Aguilera Lawrenson
Foung Ly
Robin Sanborn
Julian Sepulveda
Greg Vincelet
Chris Woods

MEMBERS ABSENT

Mayra Cuevas
Terry Givens
Raul Hernandez
Tony Mannor
Sylvia Sanchez

Jose Dominguez
Jose Hernandez
Michael Mark
Henry Peralta
Linda Wilcox

GUESTS/STAFF PRESENT

Patricia Virgen, Employment & Economic Development Dept.
Alek Francovich, Employment & Economic Development Dept.
John Lutzow, Employment & Economic Development Dept.
Hannah Thurston, Employment & Economic Development Dept.
Megan McSwain, Employment & Economic Development Dept.
Henry Guadalupe, Employment & Economic Development Dept.
Alejandra Mata, Employment & Economic Development Dept.
Katie Poole, Employment & Economic Development Dept.
Christina Kuhn, Eckerd Connects
Sheilah Goulart, San Joaquin County Office of Education
Janet Vargas, California Human Development
Jennifer Kopecki, San Joaquin County Office of Education
Ray Call, Ready to Work
Karen Moua, WorkStartYes
Gustavo Alatorre, Employment Development Department
Tina LaBounty, Employment & Economic Development Dept.
Dawn McLeish, Human Services Agency
Andrea Moccia, Employment & Economic Development Dept.
Francisco Martin, Employment & Economic Development Dept.

Marina Juarez, Employment & Economic Development Dept.
Martha Avila, Eckerd Connects
Priscilla Mikaio, Employment & Economic Development Dept.
Bianett Velez, San Joaquin County Office of Education

Guests who did not identify themselves may not be listed.

ROLL CALL

Chair Vigil called the meeting to order at 7:32 a.m. Roll call was taken, and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Sepulveda moved, and Mr. Fong seconded to approve the August 24, 2022, Workforce Development Board meeting minutes.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

Christina Kuhn of Eckerd Connects spoke to the board regarding WIOA performance measures. Ms. Kuhn wanted to emphasize that the performance measures of employment 4th quarter after exit and credentials would be 0 percent due to when their contract began and the lack of available data in that cohort period.

ACTION ITEMS

A-1 Approval of 2023 Workforce Development Board Meeting Schedule

Ms. Virgen summarized the 2023 schedule for the Workforce Development Board. There are seven meetings scheduled for this year, but the board will only meet when there are action items for which their vote is required.

MOTION

Mr. Acevedo moved, and Mr. Sepulveda seconded to approve the 2023 Workforce Development Board meeting schedule.

M/S/C unanimously.

A-2 Authorization to Accept Grant Funding in the Amount of \$569,145 for a Regional Equity and Recovery Partnerships (RERP) Grant in San Joaquin County

Ms. Virgen asked the board for retroactive approval of the RERP grant running from December 1st, 2022, to September 30th, 2023. This request is retroactive as it was not able to be voted on prior to its start date due to the cancellation of the November WDB meeting. This grant is a collaboration with the Community College Chancellors Office and the Economic Development Division. This grant would provide San Joaquin County WorkNet with \$569,145 to serve 67 participants with skills training and work-based opportunities in transportation distribution logistics (TDL), and advanced manufacturing. The target populations would include English Language Learners (ELL), Immigrants, Veterans, Dislocated Workers (DW), Low-Income Households (LIH), and Justice Involved Individuals. This is a regional grant being administrated by Stanislaus County. WorkNet will work with local community colleges, adult schools, and other community partners.

Mr. Sepulveda questioned why Stanislaus County was administrating this grant rather than San Joaquin County. Ms. Virgen explained that the lead agency shifts between counties in the Regional Planning Unit so that each can get a chance to lead a grant. San Joaquin county is currently the administrator for Prison to Employment (P2E).

MOTION

Mr. Sepulveda moved and Mr. Vincelet seconded to authorize the acceptance of grant funding in the amount of \$569,145 for a Regional Equity and Recovery Partnership (RERP) Grant in San Joaquin County.

M/S/C – unanimously.

PRESENTATION

P-1 2021-2022 Performance

Mr. Lutzow gave a presentation on WIOA 2021-2022 performance. Mr. Lutzow explained the WIOA performance measures and their cohort periods before showing quarterly data for Adult, Dislocated Worker, and Youth for Program Year 2021 (July 1st, 2021-Jun 30th, 2022). This included a breakdown of Youth performance by provider. Performance data was then shared for Program Year 2022 (July 1st, 2022- June 30th, 2023) which is preliminary data due to currently being within the year of performance.

COMMITTEE REPORTS

None.

INFORMATION ITEMS

I-1 Workforce Development Board Subcommittees

Ms. Virgen explained the need for subcommittees. Ms. Virgen encouraged members of the board to review them and apply to subcommittees they are interested in joining.

I-2 WorkNet Center Customer Service Survey

I-3 Success Stories

The success story of Timothy Lewis was highlighted. Mr. Lewis went from making \$18.75 an hour as a driver for FedEx to making \$40.73 an hour as a police officer for the Lodi Police Department

I-4 San Joaquin County Labor Market Information Snapshot

DIRECTOR'S REPORT

Ms. Virgen stated that PY 2021 was a busy year adjusting to the continuing effects of COVID, but staff was doing their best continuing to serve our community as effectively as possible.

Ms. Virgen introduced the new WIOA Regional Advisor Gustavo Alatorre. Mr. Alatorre introduced himself and said he was excited to work with the region.

Ms. Virgen shared that the Local plan Modification is currently on the WorkNet website and open to public comment. Ms. Virgen also informed the board that Veterans Service is now collocated with WorkNet.

BOARD MEMBERS QUESTIONS AND COMMENTS

None

ADJOURNMENT

MOTION

Ms. Sanborn moved, and Dr. Lawrenson seconded to adjourn the meeting at 8:30 a.m.

M/S/C unanimously.

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ITEM #1

**APPROVAL OF THE TWO-YEAR MODIFICATIONS OF SAN JOAQUIN
COUNTY'S WORKFORCE INNOVATION AND OPPORTUNITY ACT FOUR-
YEAR LOCAL PLAN AND REGIONAL PLAN FOR PROGRAM YEARS
2021-2024**

DATE: March 22, 2023

ACTION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: APPROVAL OF THE TWO-YEAR MODIFICATIONS OF SAN JOAQUIN COUNTY'S WORKFORCE INNOVATION AND OPPORTUNITY ACT FOUR-YEAR LOCAL PLAN AND REGIONAL PLAN FOR PROGRAM YEARS 2021-2024

IT IS RECOMMENDED:

That the San Joaquin County Workforce Development Board (WDB):

1. Approve the two-year modifications of San Joaquin County Workforce Innovation and Opportunity Act (WIOA) Four-Year Local Plan and Regional Plan for Program Years 2021-24, herein incorporated by reference (Attachment A and B); and
2. Forward the recommendation of the WDB and final documents to the Board of Supervisors (BOS) for approval; and,
3. Request that the Chair of the BOS sign the Local Plan; and,
4. Request authorization for the Chair of the WDB to sign the Regional Plan.

Background:

WIOA requires that each Local Workforce Development Area (LWDA) develop and submit, in partnership with the Chief Local Elected Official (CLEO), a comprehensive four-year Local Plan to the State. The Local Plan shall support the vision, goals and strategy described in the California Workforce Development Board (State Board) Unified Strategic Workforce Development Plan (State Plan) and shall be consistent with the State Plan. The WIOA Local Plan will be effective July 1, 2021 - June 30, 2024.

The State Board, working with all the LWDAs in the State of California, has established 14 Workforce Development Regions also known as Regional Planning Units (RPU). San Joaquin County is part of the San Joaquin Valley and Associated Counties RPU, also known as the Central California Workforce Collaborative (CCWC), which has been in existence for several decades. This RPU is comprised of eight (8) LWDAs covering 10 counties from Kern County in the south to San Joaquin County in the north including: San Joaquin, Stanislaus, Merced, Madera, Fresno, Tulare, Kings, and Kern-Inyo-Mono Counties.

The WIOA also requires that each LWDA develop and submit, in partnership with the LWDAs in the designated RPU and the CLEOs of each LWDA, a comprehensive four-year Regional Plan to the State. The Regional Plan shall also support the vision, goals and strategy described in the State Plan and shall be consistent with each of the Local Plans in the RPU. The WIOA Regional Plan will also be effective July 1, 2021 - June 30, 2024.

On March 4, 2016, the U.S. Department of Labor's (DOL) Employment Training Administration issued Training and Employment Guidance Letter (TEGL) 14-15, WIOA Requirements for the Development of Unified and Combined State Plans. As a result, each LWDA was required to develop a four-year Local Plan and Regional Plan for Program Years 2021-24 consistent with the State Plan as the controlling state policy document for regional and local plans. It set State's policy direction for the development of these plan and served as a conceptual map for Local Boards and their partners as they jointly developed the local and regional plans required by the WIOA. It also outlines required modifications of the plans:

"Given the multi-year life of the State Plan, States must revisit State Plan strategies regularly, reassess their effectiveness and labor market relevance, and when needed, adjust these strategies to respond to the changing economic conditions and workforce needs of the State. At a minimum, States must submit a modification to the Unified or Combined State Plan at the end of the first two-year period of any four-year plan..."

The California Unified Strategic Workforce Development Plan has four policy objectives and an overarching stretch goal to facilitate the reorientation and realignment of California's workforce development programs and institutions to support a dynamic and globally successful state economy that offers all residents, including the most vulnerable, an opportunity for a higher quality of life. The narrative content of the WIOA local and regional plans should be tailored to address how Local Boards and their planning partners will help California reach its policy objectives and goals. The policy objectives of the State Plan are the following:

- Job Quality - Orienting the workforce development system toward job quality serves job seekers and workers by placing them in employment that allows them to sustain a high quality of life for themselves, their families, and broader community that depends on their earnings. It also levels the industry playing field by rewarding employers that follow the rules (e.g., no wage theft or worker misclassification) and compete based on quality and respect for those who help create value.
- Worker Voice - Workforce development policy and practice must ensure that investments in training and credentialing are connected to meaningful career advancement. In addition to benefitting workers and employers, career advancement is necessary to create opportunities for new, entry-level workers which is the basis for equity and inclusion within the California's high road vision.
- Equity - The high road vision and agenda emphasizes equity in workforce development, with the aim of systematically generating greater opportunity for Californians who have been locked out of the mainstream economy, are under-represented in high-wage occupations and industries, and/or face multiple barriers to quality employment. Equity also means respecting and valuing the work done by immigrants, people of color, and other populations facing marginalization that is often overlooked by workforce development resources. Particularly in industries where low-wage jobs are predominant, equity strategies emphasize upskilling and professionalization that helps to standardize the work and training as well as value and compensate workers for new skills acquired through training and certification.
- Environmental Sustainability – The high road vision for workforce development addresses issues pertaining to environmental sustainability, particularly climate

change. This is based on a recognition that climate change has serious implications for the state's economy, and that the impacts of climate change disproportionately impact low-income communities and communities of color.

State Plan content can be found at the following website:

https://cwdb.ca.gov/plans_policies/2020-2023-state-plan/

On January 29, 2021, the State Employment Development Department's (EDD) Workforce Services Division issued Workforce Services Directive WSD20-05. This Directive included planning guidance for local WDBs to develop their local and regional plans and evaluation criteria to be used for review of local and regional plans. Under the State Plan, the primary purpose of local plans and partnerships is to facilitate access to workforce development services at the local level. While regional plans and partnerships are focused on constructing a regional training and education architecture that aligns with regional labor markets, individuals will access and experience this regional workforce architecture locally. The access will be primarily through local service delivery efforts, principally those of WIOA partners operating in the America's Job Center of California (AJCC) system, formally known as One-Stop Career Centers, but potentially through other partners of the workforce system as well. In this regard, it is typically at the local level where services will be integrated, resources braided, and supportive services provided to individuals being served by the partners.

On March 24, 2021, the WDB approved WIOA Regional and Local Plans for Program Years 2021-2024, and we forwarded them to the San Joaquin County BOS for final approval. The San Joaquin County BOS approved said plans on April 20, 2021, and we forwarded them to the State for final approval.

On October 27, 2022, the State of California EDD issued Directive Number: WSD22-05 establishing guidance and procedures for the two-year modification of Regional and Local Plans as required by the WIOA.

Under the WIOA, a biennial update of Regional and Local Plans is required to ensure plans remain current and account for changes in labor market and economic conditions or in other factors affecting the implementation of the Local Plan and remain consistent with the State Plan's vision and goals.

After two years of COVID-19, California's economy is rebounding and shifting back to pre-pandemic conditions. However, for communities that have historically experienced barriers to employment, the pandemic-induced recession exacerbated and compounded long-standing disparities and economic inequities. Although some workers have benefited from higher wages due to a tightening of the labor market, the ensuing burden of pandemic-related inflation has placed more pressure on already stretched thin, low-income families.

Local Plan modifications address the specific areas of coordinating services and resources identified in WIOA Memorandums of Understanding, efforts towards common case management as a service delivery strategy, facilitating access to services provided through the one-stop delivery system, including in remote areas, through the use of

technology and other means, coordinating workforce and education activities with the provision of appropriate supportive services, and ensuring compliance with WIOA Section 188 and applicable provisions of the Americans with Disabilities Act of 1990 regarding the physical and programmatic accessibility of facilities, programs and services, technology, and materials for individuals with disabilities.

Regional Plan modifications focus on broader efforts to meet statewide goals to foster demand-driven skill attainment, enable upward mobility for all Californians through the establishment of a High Road Workforce System, enhancing equity and economic justice, and aligning, coordinating, and integrating programs and services.

Community Engagement and Public Comment Process

Local Boards are subject to the open meeting requirements of the Ralph M. Brown Act which ensures that meetings are properly noticed, agendas are made available, and the public has an opportunity to provide comments on local policy and operations. Local Boards must provide a 30-day opportunity for public comment prior to submission of the Regional and Local Plans. Any comments that express disagreement with the Regional or Local Plans must be included in the final submission. No comments were received.

WIOA FOUR-YEAR LOCAL PLAN FOR PROGRAM YEARS 2021-2024:

The modification of the WIOA Four-year Local Plan for San Joaquin County was developed based on the on-going direction provided by the State and the requirements promulgated under the WIOA. The San Joaquin County Employment and Economic Development Department secured the services of Workforce Services Consultant, David Shinder to coordinate and assist with the development of the Local Plan.

WIOA FOUR-YEAR REGIONAL PLAN FOR PROGRAM YEARS 2021-2024:

The modification of the WIOA Four-year Regional Plan for the San Joaquin RPU was developed based on the on-going direction provided by the State and the requirements promulgated under the WIOA. The San Joaquin Valley RPU secured the services of Workforce Services Consultant, David Shinder to coordinate and assist with the development of the Modifications to Regional Plan.

The development of the San Joaquin County Local Plan and the San Joaquin Valley RPU Regional Plan consisted of three (3) phases:

I. An Aggressive Public Relations Campaign

An aggressive multi-media outreach effort to inform all possible stakeholders in the community who may deliver services and receive benefit from the One-Stop Service Deliver System. Memorandums and/or letters were sent to key stakeholders to build an awareness of plan development and the solicitation for input.

II. Engagement in Public Forums and Meetings

Forums were conducted to solicit input from stakeholders through:

- Public Workshops
- Presentations
- Meetings with Core Partners
- Targeted Forums
- Individual Meetings with Partner Agencies

Several Stakeholder Forums were held with the public and required partners. The invitations for these forums conveyed the importance of the need to solicit input from the community, labor, businesses, and education to prepare and fulfill the expectation of business needs, now and in the future.

Several of the strategic stakeholder sessions were scheduled immediately following the meetings with community partnership and service providers, thus maximizing public and stakeholder attendance and input.

The local plan process, timelines, and opportunity for public input was shared with members and the public during the WDB meetings held preceding the public comment period.

III. Aggressive Effort to Inform Critical Stakeholders of Public Comment Period

The required 30-day public comment period for the draft local plan was published in *The Record* newspaper on February 10, 2023. The draft plan was also available for public review through the San Joaquin County WorkNet website and at each of the five AJCCs in San Joaquin County. The public review period ended on March 12, 2023. Any comments received during the public review that represent disagreement with the plan are required to be included with the plan when submitted to the State. There were no dissenting comments received.

The WDB 2021-2024 Two-Year WIOA Local Plan and San Joaquin RPU Regional Plan was posted online at the following address: <http://www.sjcworknet.org> for the required public comment period.

Both the Local Plan and the Regional Plan are submitted for the WDB's consideration. Once approved by the WDB, the plan will be forwarded to the San Joaquin County BOS as required under WIOA. The approved Local Plan and Regional Plan must be received by the State Board by March 31, 2023.

Access to the 4-Year WIOA Local Plan for San Joaquin County for PY 2021-2024 and the 4-Year WIOA Regional Plan modification that includes San Joaquin County for Program Year 2021-2024 is available through the link below.

<http://www.sjcworknet.org/WIOAresources.asp>

This process follows direction from the State Board and is in accordance with the WIOA of 2014 (WIOA) Section 106(c).

FISCAL IMPACT:

There is no fiscal impact for the approval of this Action Item by the WDB.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. The recommendation of the WDB to approve the two-year modifications of San Joaquin County's Local Plan and Regional Plan and final documents will be forwarded to the BOS for their consideration and approval.
2. Authorization for the Chair of the WDB to sign the Regional Plan will be requested.
3. Once approved by the BOS, and the Regional Plan is signed by the Chair of the WDB, the Local Plan and Regional Plan will be submitted to the State Board for final approval by the State Board.

ACTION TAKEN: APPROVED:_____ DISAPPROVED:_____ OTHER:_____

BY:_____ DATE:_____

MOTIONED BY:_____ SECONDED BY:_____

YES:_____

NO:_____

ITEM #2

**APPROVAL OF APPLICATION FOR LOCAL AREA SUBSEQUENT
DESIGNATION AND LOCAL WORKFORCE DEVELOPMENT BOARD
RECERTIFICATION UNDER THE WORKFORCE INNOVATION AND
OPPORTUNITY ACT FOR PROGRAM YEARS 2023-2025**

DATE: March 22, 2023

ACTION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: APPROVAL OF APPLICATION FOR LOCAL AREA SUBSEQUENT DESIGNATION AND LOCAL WORKFORCE DEVELOPMENT BOARD RECERTIFICATION UNDER THE WORKFORCE INNOVATION AND OPPORTUNITY ACT FOR PROGRAM YEARS 2023-2025

IT IS RECOMMENDED:

That the Workforce Development Board:

1. Approve the attached Application for Local Area Subsequent Designation and Local Workforce Development Board Recertification under the Workforce Innovation and Opportunity Act; and
2. Authorize the Chair to sign all documents related to the action; and
3. Forward the signed application to the San Joaquin County Board of Supervisors (BOS) for ratification; and
4. Submit to the State.

REASONS FOR RECOMMENDATION:

Background

On July 22, 2014, President Obama signed into law the Workforce Innovation and Opportunity Act (WIOA), reauthorizing the One-Stop Center Service Delivery System for Workforce Development. The WIOA replaces the Workforce Investment Act (WIA) and is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy. The WIOA went into effect on July 1, 2015.

On March 25, 2015, the San Joaquin County Workforce Development Board approved the Initial Certification Application and on May 15, 2015, the BOS ratified the Initial Certification Application.

Under the WIOA, Local Workforce Development Areas (LWDAs) must receive certification of their Local Workforce Development Boards (LWDB) and designation for Program Years (PYs) 2021-23. Subsequent Designation and Recertification of Local Workforce Development Boards will be effective July 1, 2023, for a two-year period, ending June 30, 2025.

On March 13, 2023, EDD's Workforce Services Division (WSD) released **State Draft Directive WSDD-245 – LOCAL AREA SUBSEQUENT DESIGNATION AND LOCAL BOARD RECERTIFICATION PY 23-25**. Although the Directive has not been finalized, the draft provides guidance and establishes the procedures regarding subsequent designation of Local Workforce Development Areas (Local Area) and recertification of Local Workforce Development Boards (Local Board) under the WIOA, and once finalized will be effective on the date of issuance. This policy applies to all current Local Areas interested in receiving subsequent designation as a Local Area and Local Board recertification under the WIOA and is effective immediately.

The WIOA Sections 106 and 107 provide the criteria for the subsequent designation of Local Areas and recertification of Local Boards. Specifically, the WIOA Section 106 requires the Governor to designate Local Areas within the state, while Section 107 requires the Governor to certify one Local Board for each Local Area in the state that has received initial designation status. The California Workforce Development Board (State Board) and the Employment Development Department (EDD), acting under the authority of the Governor, established policies and procedures and completed the initial designation of Local Areas in June 2015, which were effective for PYs 2016-2018. Subsequent Designation and Recertification was approved again most recently by the WDB on February 24, 2021 and ratified by the BOS on March 23, 2021.

WIOA Section 106 required Local Areas to apply for initial designation and required the Governor to approve requests for Local Areas that were designated as a Local Area under WIA, performed successfully, and had sustained fiscal integrity. After the period for which a Local Area was initially designated, WIOA Section 106 calls for a subsequent designation process and requires the Governor to approve a request for subsequent designation from a Local Area if the area performed successfully, sustained fiscal integrity, and engaged in the regional planning process.

WIOA Section 107 provides criteria for the recertification of Local Boards. Specifically, it requires the Governor to certify one Local Board for each Local Area in the state once every two years. To be recertified, the Local Board must meet the WIOA membership requirements, met or exceeded performance accountability measures and achieved sustained fiscal integrity. Subsequent Designation and Recertification of Local Workforce Development Boards will be effective July 1, 2023, for a two-year period, ending June 30, 2025.

Through the approval of this Action Item and ratification by the BOS Chair, as the Chief Elected Official (CEO), this WDB will request subsequent local area designation and local board recertification through the State Board in accordance with State Draft Directive WSDD-245.

Subsequent Local Area Designation & Local Board Recertification – July 1, 2023 through June 30, 2025

San Joaquin County is currently a designated LWDA, and the San Joaquin County Workforce Investment Board (now the WDB) was established in 2000 by action of the BOS. With this action, the BOS designated the WDB to oversee the WIA/WIOA

activities in San Joaquin County. The WDB has maintained this role since designation, as required for the initial designation process.

1) Performed Successfully:

The LWDA has met or exceeded nearly all negotiated measures since the inception of WIA in 2000. Performance for PYs 2020-21 and 2021-22 was as follows:

PY 20-21 Individual Indicator Scores		
Indicators of Performance	Adults	Dislocated Workers
Employment Rate 2 nd Quarter After Exit	<u>71.6%</u>	<u>76.4%</u>
Median Earnings 2 nd Quarter After Exit	<u>\$8,623</u>	<u>\$9,585</u>
PY 20-21 Individual Indicator Scores		
Indicators of Performance	Youth	
Employment or Education Rate 2 nd Quarter after Exit	<u>67.4%</u>	
Median Earnings	BASELINE	

PY 21-22 Individual Indicator Scores		
Indicators of Performance	Adults	Dislocated Workers
Employment Rate 2 nd Quarter After Exit	<u>78.2%</u>	<u>72.4%</u>
Median Earnings 2 nd Quarter After Exit	<u>\$9,008</u>	<u>\$10,327</u>
PY 21-22 Individual Indicator Scores		
Indicators of Performance	Youth	
Employment or Education Rate 2 nd Quarter after Exit	<u>64.4%</u>	
Median Earnings	BASELINE	

2) Sustained Fiscal Integrity:

The LWDA has sustained fiscal integrity in accordance with the criteria established through State Draft Directive WSDD-245, which defines sustained fiscal integrity as, "The *Local Area* was not in violation of one or more of the following during PY 20-21 or PY 21-22:

- *Final determination of significant finding(s)* from audits, evaluations, or other reviews conducted by state or local governmental agencies or the

Department of Labor identifying issues of fiscal integrity or improperly expended funds due to the willful disregard or failure to comply with any WIOA requirement.

- *Gross negligence* – defined as a conscious and voluntary disregard of the need to use reasonable care, which is likely to cause foreseeable grave injury or harm to persons, property, or both.
- *Failure to observe accepted standards of administration* – Local Areas must have adhered to the applicable uniform administrative requirements set forth in Title 2 *Code of Federal Regulations* (CFR) Part 200.

3) **Engaged in Regional Planning:**

WIOA Section 106 (c)(1) requires local workforce areas to engage in regional planning in order to be subsequently designated. “Engaged in regional planning” is defined as participating in and contributing to regional planning, regional plan implementation, and regional performance negotiations. Failure to demonstrate this may result in denial or conditional approval of subsequent designation.

San Joaquin County has engaged in regional planning in the following ways:

Regional Planning

San Joaquin County continuously attends, hosts, and collaborates with the other 7 Local Workforce Development Areas (LWDAs) in the San Joaquin Valley and Associated Counties (SJVAC) Regional Planning Unit (RPU) and with the Middle Sierra RPU. Below are several detailed examples of participation and contributions that San Joaquin has made to regional planning:

1. Regional Plan Forums
 2. Regional Planning for Prison to Employment (P2E)
 3. Regional Peer Review
 4. Regional Performance Negotiations
 5. Regional Discussions of Draft Directives
-
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 - a. San Joaquin County hosted a hybrid regional planning forum for stakeholder and community engagement, conducted by Workforce Services Consultant David Shinder on November 9, 2022, as part of the process of completing Two-Year Modifications to the Regional Plan.
 - b. The topic of the forum was: “Measuring Our Success: Tracking Equity Outcomes for Central Valley Workforce Programs”
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- a. San Joaquin County will be the Administrative and Fiscal Entity for the regional Prison to Employment (P2E). San Joaquin County collaborated in the grant writing process with representatives from other Local Areas and will provide guidance and host monthly progress calls with all Local Areas.
- b. As the Administrative Entity, San Joaquin County reviews all invoices and reimburses the Local Areas for approved activities.

3. Regional Peer Review

- a. In 2017, to secure an independent baseline certification for the Comprehensive AJCC, San Joaquin County took the lead in developing a sub-regional Peer Review approach to evaluate and certify the Comprehensive One-Stop Centers in SJVAC RPU. Three Local Workforce Development Areas (LWDAs) participated in the process. The peer review process was approved and authorized by the State of California's Employment Development Department (EDD), and the California Workforce Development Board Executive staff and was determined to be in accordance with Workforce Services Directive (WSD) 16-20 dated June 9, 2017.

The Peer Review is an excellent model that could be replicated across multiple regions. It has the appropriate firewall and would enable LWDAs to share best practices, provide technical assistance, and promote continuous quality improvement. San Joaquin County developed the Baseline Criteria Review Instrument, provided training to all participating regional partners, coordinated the scheduling of the on-site assessment reviews, and created a sample report format to identify the outcome(s) of the sub-regional peer review. San Joaquin County assessed the Mother Lode Job Training, Mother Lode in turn assessed Stanislaus County, and Stanislaus County assessed San Joaquin County. None of the peer review teams reviewed the organization that reviewed their respective organization or Local Workforce Development Area.

- b. This successful sub-regional peer review approach has continued to be duplicated in subsequent years for the monitoring of Adult and Dislocated Career Services provided through the WorkNet AJCCs. Most recently, on April 6, 2022, Kings County reviewed San Joaquin County Centers. The sub-region partners met and discussed the scope of the monitoring, approved the Monitoring Instrument created by San Joaquin County, and finalized the on-site schedule of the sub-regional Adult and Dislocated Worker Career Services (to include participant file reviews).

4. Regional Performance Negotiations

- a. On July 21, 2022, State EDD Manage Performance staff provided Statistical Adjustment Model performance data in preparation for the meeting so that local areas had information to prepare for the negotiation

between the eight (8) individual Workforce Development Boards and the State of California.

- b. On August 16, 2022, the Regional Organizer/Regional Training Coordinator (RO/RTC) for the SJVAC RPU (Stanislaus County) provided workbooks to all Directors and key individuals regarding the Workforce Innovation and Opportunity Act Negotiated Performance Goals for Adult, Dislocated Worker, and Youth programs for PY 2020 and PY 2021 and requested verification that provided information was accurate and proposed goals for PY 2022 and PY 2023 from all Local Areas. San Joaquin County verified on August 16, 2022, that the information was accurate on August 16, 2022, and provided proposed goals on August 19, 2022.
- c. The State requested local areas to submit their proposed goals individually by August 26, 2022. San Joaquin County proposed performance goals on August 25, 2022, prior to the Negotiation Date.
- d. On September 7, 2022, the Regional Organizer/Regional Training Coordinator (RO/RTC) for the SJVAC RPU (Stanislaus County) provided Directors and key individuals in all local areas with all individual local areas proposed goals for review in advance of the regional performance negotiation meeting with the State on September 15, 2022.
- e. On September 15, 2022, all Directors in the SJVAC RPU successfully negotiated performance goals with the State.

5. Regional Discussions of Draft Directives

- a. The SJVAC RPU meets routinely to discuss all Draft Directives. San Joaquin County hosts these meetings over Microsoft Teams and occur when draft directives are released for comment.
- b. In 2022 these meeting to discuss open draft directives occurred on July 14, August 11, and August 25.

Once approved by the WDB, the attached application will be forwarded to the BOS for ratification and processing in accordance with State Draft Directive WSDD-245. Once ratified and signed by the BOS Chair, the application will be submitted to the State Board.

Once approved, the CWDB will notify the Local Workforce Development Areas, including the BOS Chair of the subsequent local area designation and local board recertification will be effective July 1, 2023, through June 30, 2025.

FISCAL IMPACT:

There is no fiscal impact related to this action.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

1. Submit application to State Board with estimated date of BOS ratification (April 2023)
2. Submit application to the BOS for ratification and signature. (April 2023)
3. Forward ratified application to the State Board (April 2023)

ACTION
TAKEN: APPROVED: _____DISAPPROVED: _____OTHER: _____

BY: _____ DATE: _____
MOTIONED SECONDED
BY: _____ BY: _____

YES: _____

NO: _____

**Local Area Subsequent Designation and
Local Board Recertification Application
For Program Year 2023-25**

Local Workforce Development Area

San Joaquin County

Application for Local Area Subsequent Designation and Local Board Recertification

This application will serve as your request for Local Workforce Development Area (Local Area) subsequent designation and Local Workforce Development Board (Local Board) recertification for Program Year (PY) 2023-25 under the *Workforce Innovation and Opportunity Act* (WIOA).

If the California Workforce Development Board (CWDB) determines the application is incomplete, it will either be returned or held until the necessary documentation is submitted. Please contact your Regional Advisor for technical assistance or questions related to completing and submitting this application.

Completed applications must be submitted by 5 p.m. on Friday, April 14, 2023, to the CWDB at PolicyUnit@cwdb.ca.gov.

San Joaquin County

Name of Local Area

6221 West Lane, Suite 105

Mailing Address

Stockton, CA 95210

City, State, ZIP

April 14, 2023

Date of Submission

Patricia Virgen

Contact Person

209-468-2245

Contact Person's Phone Number

Local Board Membership

The WIOA Section 107(b)(2)(A) through (E) states the requirements for nominating and selecting Local Board members:

1. Provide the names of the individuals appointed for each membership category listed below.
2. Attach a roster for the current Local Board.

Category: Business – WIOA Section 107(b)(2)(A) requires that business members constitute a simple majority of the Local Board, and WIOA Section 107(b)(3) states that the chairperson shall also be a member under this category. Specifically, a majority of the Local Board's business members shall constitute the following representatives under this membership category:

- Owners of businesses, chief executives or operating officers of businesses, or other business executives or employers with optimum policymaking or hiring authority.
- Representatives of businesses, including small businesses or business organizations.
- Individuals appointed by those who have been nominated by local business organizations and business trade associations.

Please list the Local Board's business members and identify the chairperson by typing CHAIR after their name:

LOCAL BOARD BUSINESS MEMBERS				
Name	Title	Entity	Appointment Date	Term End Date
Diane Vigil, Chair	Director of Development	Stockton Symphony Association	9/13/22	9/13/24
Gene Acevedo	Executive Director	Stockton Impact Corps	5/24/22	5/24/24
Lisa Craig	Community Manager	Owner's Representative	7/27/21	7/27/23
Mayra Cuevas	Owner	Tax Express & Cuevas Insurance	1/26/21	In process
Jose Dominguez	Executive Director	Ready to Work	10/4/22	10/4/24
Les Fong	President	Les Fong & Associates	8/23/22	8/23/24
Terry Givens	Owner	In Beverage Corporation/TG Consultant	11/29/22	11/29/24
Jose Hernandez	President	Tierra Luna Engineering	3/9/21	In process
Tony Mannor	Owner	Pacifica Restaurant Group	6/24/22	6/24/24
Henry Peralta	Sales Manager	Safelite Auto Glass	9/1/20	In process
Robin Sanborn	Director HR	Sanborn Chevrolet	10/4/22	10/4/24
Sylvia Sanchez	Director	Holistic Approach	9/14/21	9/14/23
Julian Sepulveda	Owner	Sepulveda Truck Paint & Body Shop	7/12/22	7/12/24
Linda Wilcox	Owner	RE/MAX	4/19/22	4/19/24

Category: Labor – At least 20 percent of the Local Board members shall be labor representatives from the Local Area's workforce. Specifically, the Local Board shall have labor representatives under this membership category from the following entities (WIOA 107[b][2][B]):

- Labor organizations (for a Local Area in which employees are represented by labor organizations) and who have been nominated by local labor federations, or (for a Local Area in which no employees are represented by such organizations) other representatives of employees.
- A member of a labor organization or a training director from a joint labor-management apprenticeship program, or if no such joint program exists in the area, such a representative of an apprenticeship program in the area, if such a program exists.

Members may be representatives from community-based organizations with demonstrated experience and expertise in addressing the employment needs of individuals with barriers to

employment, veterans, or individuals with disabilities; and organizations with demonstrated experience and expertise in addressing the employment, training, or education needs of eligible youth and/or out-of-school youth.

California Unemployment Insurance Code (CUIC) Section 14202(b)(1) further requires and specifies that at least 15 percent of Local Board members shall be representatives of labor organizations unless the local labor federation fails to nominate enough members. For a Local Area in which such organizations represent no employees, other representatives of employees shall be appointed to the Local Board, but any Board that appoints representatives of employees not nominated by local labor federations must demonstrate that no employees are represented by such organizations in the Local Area.

List the Local Board's labor members:

LOCAL BOARD LABOR MEMBERS				
Name	Title	Entity	Appointment Date	Term End Date
Gorgina Halaufia	Business Representative	IBEW Local Union 595	9/13/22	9/13/24
Raul Hernandez	Representative	UA of Plumbers & Pipefitters Local 442	11/29/22	11/29/24
Michael Mark	Business Representative	Sheet Metal Workers Union Local #104	9/13/22	9/13/24
Greg Vincelet	Training Coordinator	Central Valley Pipe Trades Apprentice Program	8/23/22	8/23/24

Category: Education – WIOA Section 107[b][2][C] requires that each Local Board include members who represent entities that administer education and training activities in the Local Area. Specifically, the Local Board shall have education representatives under this membership category from the following entities:

- Eligible Title II adult education and literacy providers; and
- Institutions of higher education providing workforce investment activities.

Members may be representatives from local educational agencies and community-based organizations with demonstrated experience and expertise in addressing the education or training needs of individuals with barriers to employment.

List the Local Board's education members:

LOCAL BOARD EDUCATION MEMBERS				
Name	Title	Entity	Appointment Date	Term End Date
Dr. Troy Brown	Superintendent of Schools	San Joaquin County Office of Education	7/27/21	7/27/23
Jeffery Dundas	Principal School for Adults	Stockton Unified School District	7/12/22	7/12/24
Dr. Lisa Aguilera Lawrenson	Superintendent/President	San Joaquin Delta College	2/1/22	2/1/24

Category: Economic and Community Development – WIOA Sections 107[b][2][D] and [E] require each Local Board to include governmental, economic, and community development representatives under this membership category from the following entities:

- Economic and community development organizations.
- The state's employment service office under the *Wagner-Peyser Act*.
- Programs carried out under Title I of the federal *Rehabilitation Act*.

A Local Board may have representatives from transportation, housing, and/or public assistance agencies; philanthropic organizations; and/or an individual or representatives of entities determined to be appropriate by the local CEO.

List the Local Board's economic and community development members:

LOCAL BOARD ECONOMIC AND COMMUNITY DEVELOPMENT MEMBERS				
Name	Title	Entity	Appointment Date	Term End Date
LaChelle Adams	Employment Program Manager II	California Employment Development Department	1/11/22	1/11/24
Mahalia Gotico	District Administrator	California Department of Rehabilitation	9/13/22	9/13/24
Robert Gutierrez	President/CEO	San Joaquin Partnership	5/18/21	5/18/23
Foung Ly	Assistant Deputy Chief	San Joaquin County Probation	11/7/22	11/7/24
Chris Woods	Director	Human Services Agency	9/13/22	9/13/24

Performed Successfully

The Local Area hereby certifies that it has performed successfully, defined as having an Individual Indicator Score of 50% or higher in PY 20-21 OR PY 21-22, as described in Workforce Services Directive *Calculating Local Area Performance and Nonperformance* (WSD20-02) dated September 18, 2020, for the following primary indicators of performance:

- Employment Rate 2nd Quarter After Exit
- Median Earnings

PY 20-21 Individual Indicator Scores		
Indicators of Performance	Adults	Dislocated Workers
Employment Rate 2 nd Quarter After Exit	<u>71.6%</u>	<u>76.4%</u>
Median Earnings 2 nd Quarter After Exit	<u>\$8,623</u>	<u>\$9,585</u>
PY 20-21 Individual Indicator Scores		
Indicators of Performance	Youth	
Employment or Education Rate 2 nd Quarter after Exit	<u>67.4%</u>	
Median Earnings	BASELINE	

PY 21-22 Individual Indicator Scores		
Indicators of Performance	Adults	Dislocated Workers
Employment Rate 2 nd Quarter After Exit	<u>78.2%</u>	<u>72.4%</u>
Median Earnings 2 nd Quarter After Exit	<u>\$9,008</u>	<u>\$10,327</u>
PY 21-22 Individual Indicator Scores		
Indicators of Performance	Youth	
Employment or Education Rate 2 nd Quarter after Exit	<u>64.4%</u>	

Median Earnings	BASELINE

Sustained Fiscal Integrity

The Local Area hereby certifies that it has not been found in violation of one or more of the following during PY 20-21 or PY 21-22:

- *Final determination of significant finding(s)* from audits, evaluations, or other reviews conducted by state or local governmental agencies or the Department of Labor identifying issues of fiscal integrity or improperly expended funds due to the willful disregard or failure to comply with any WIOA requirement.
- *Gross negligence* – defined as a conscious and voluntary disregard of the need to use reasonable care, which is likely to cause foreseeable grave injury or harm to persons, property, or both.
- *Failure to observe accepted standards of administration* – Local Areas must have adhered to the applicable uniform administrative requirements set forth in Title 2 *Code of Federal Regulations* (CFR) Part 200.

Certify No Violation: ☒

Engaged in Regional Planning

Engaged in regional planning is defined as participating in and contributing to regional planning, regional plan implementation, and regional performance negotiations. The Local Area hereby certifies that it has participated in and contributed to regional planning and negotiating regional performance measures in the following ways:

Regional Planning

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Local Area Assurances

Through PY 23-25, the Local Area assures the following:

- A. It will comply with the applicable uniform administrative requirements, cost principles, and audit requirements (WIOA Section 184[a][2] and [3]).

Highlights of this assurance include the following:

- The Local Area's procurement procedures will avoid acquisition of unnecessary or duplicative items, software, and subscriptions (in alignment with Title 2 CFR Section 200.318).
- The Local Area will maintain and provide accounting and program records, including supporting source documentation, to auditors at all levels, as permitted by law (Title 2 CFR Section 200.508).

Note that failure to comply with the audit requirements specified in Title 2 CFR Part 200 Subpart F will subject the Local Area to potential cash hold (Title 2 CFR Section 200.338).

- B. All financial reporting will be done in compliance with federal and state regulations and guidance.

Highlights of this assurance include the following:

- Reporting will be done in compliance with Workforce Services Directive *Monthly and Quarterly Financial Reporting Requirements* (WSD19-05), dated December 4, 2019.
- All close out reports will comply with the policies and procedures listed in *WIOA Closeout Requirements* (WSD16-05), dated July 29, 2016.

Note that failure to comply with financial reporting requirements will subject the Local Area to potential cash hold (Title 2 CFR Section 200.338).

- C. Funds will be spent in accordance with federal and state laws, regulations, and guidance.

Highlights of this assurance include the following:

- The Local Area will meet the requirements of the *CUIC Section 14211*, to spend a minimum of 30 percent of combined total of WIOA Title I adult and dislocated worker formula fund allocations on training services.
- The Local Area will not use funds to assist, promote, or deter union organizing (WIOA Section 181[b][7]).

- D. The Local Area will select the America's Job Center of CaliforniaSM operator(s) through a competitive procurement process, such as a Request for Proposals, unless designated or certified as an operator with the agreement of the local CEO and the Governor (WIOA Section 121[d][2][A] and 107[g][2]).

- E. The Local Area will collect, enter, and maintain data related to participant enrollment, activities, and performance necessary to meet all CalJOBSSM reporting requirements and deadlines.

- F. The Local Area will comply with the nondiscrimination provisions of WIOA Section 188 and 29 CFR Part 38, including the collection of necessary data.

- G. The Local Area will engage in and contribute to, regional planning and regional plan implementation (for example, the Local Area has participated in regional planning meetings and regional plan implementation efforts, and the Local Board and local CEO have reviewed and approved the regional plan and two-year modifications).

- H. The Local Area will participate in regional performance negotiations.

- I. The Local Area will comply with CWDB policies and guidelines, legislative mandates and/or other special provisions as may be required under federal law or policy, including the WIOA or state legislation.

- J. Priority shall be given to veterans, recipients of public assistance, other low-income individuals, and individuals who are basic skills deficient for receipt of career and training services funded by WIOA Adult funding (WIOA Section 134[c][3][E] and *Training and Employment Guidance Letter* [TEGL] 10-09, and TEGL 19-16).

Application Signature Page

Instructions – The local CEO and Local Board Chair must sign and date this form. Electronic signatures are permitted for the PY 23-25 application.

By signing the application below, the local CEO and Local Board Chair request subsequent designation of the Local Area and recertification of the Local Board. Additionally, they agree to abide by the Local Area assurances included in this application.

Local Workforce Development Board Chair

Local Chief Elected Official

Signature

Signature

Diane Vigil

Robert Rickman

Name

Name

Chairperson

Chair

Title

Title

March 22, 2023

April 11, 2023

Date

Date

COMMITTEE REPORTS

**Executive Committee
Youth Council
Apprenticeship Committee**

INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY

DATE: March 22, 2023

INFORMATION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

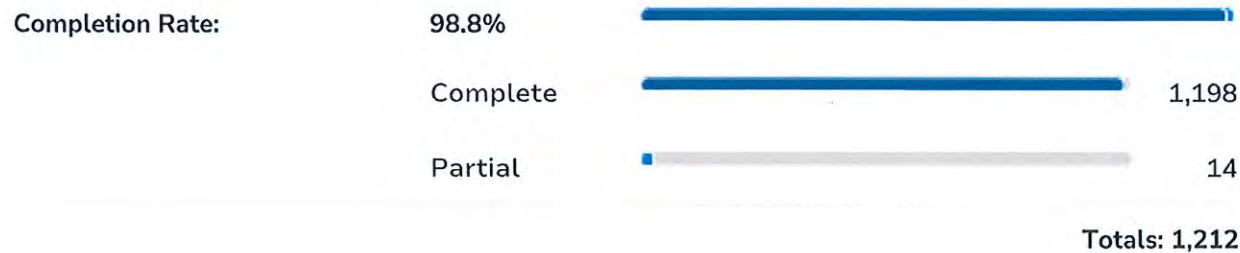
I. SUMMARY: The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

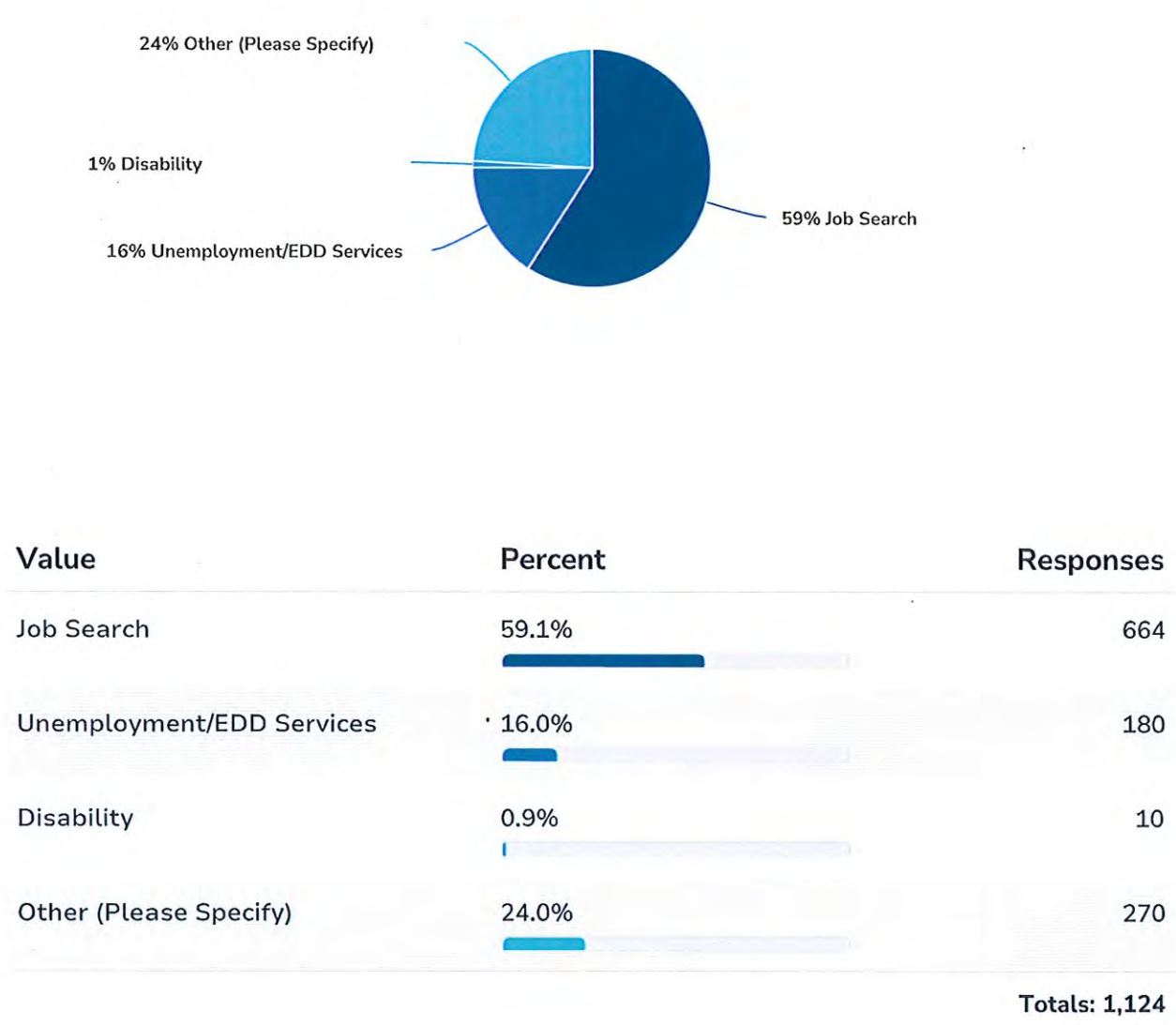
The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

Report for AJCC Customer Satisfaction Survey

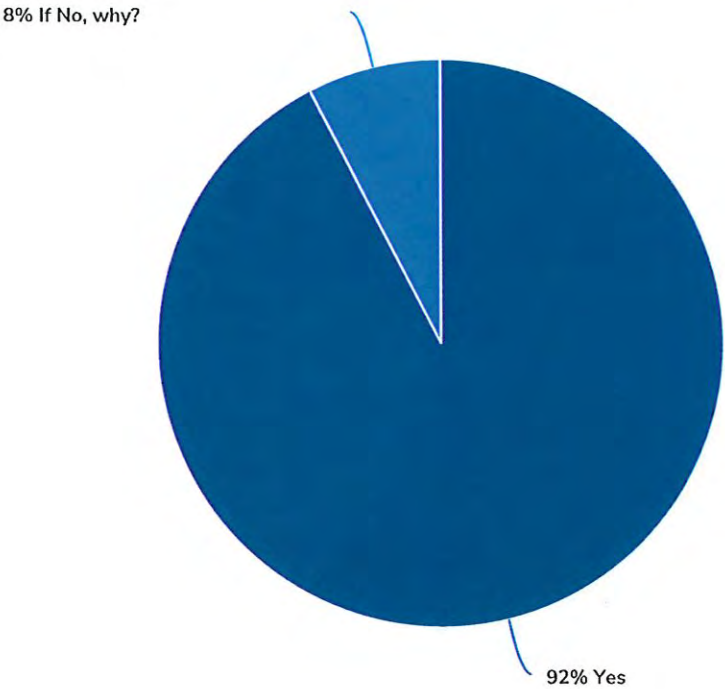
Response Counts



1. What is the purpose of your visit to San Joaquin County WorkNet today?



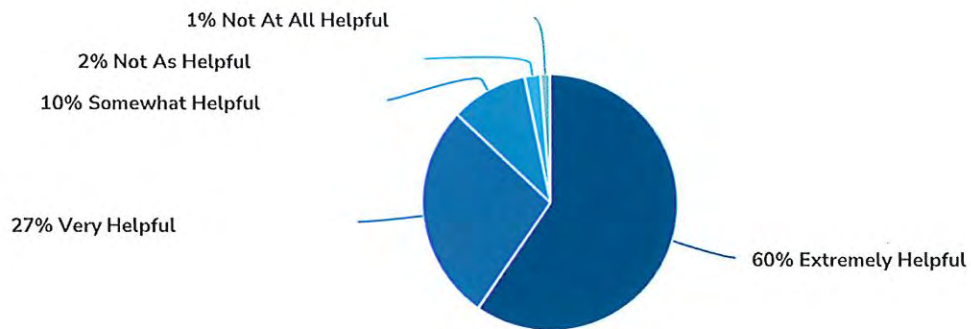
2. Did you receive the service(s) to meet your needs?



Value	Percent	Responses
Yes	92.4%	993
If No, why?	7.6%	82

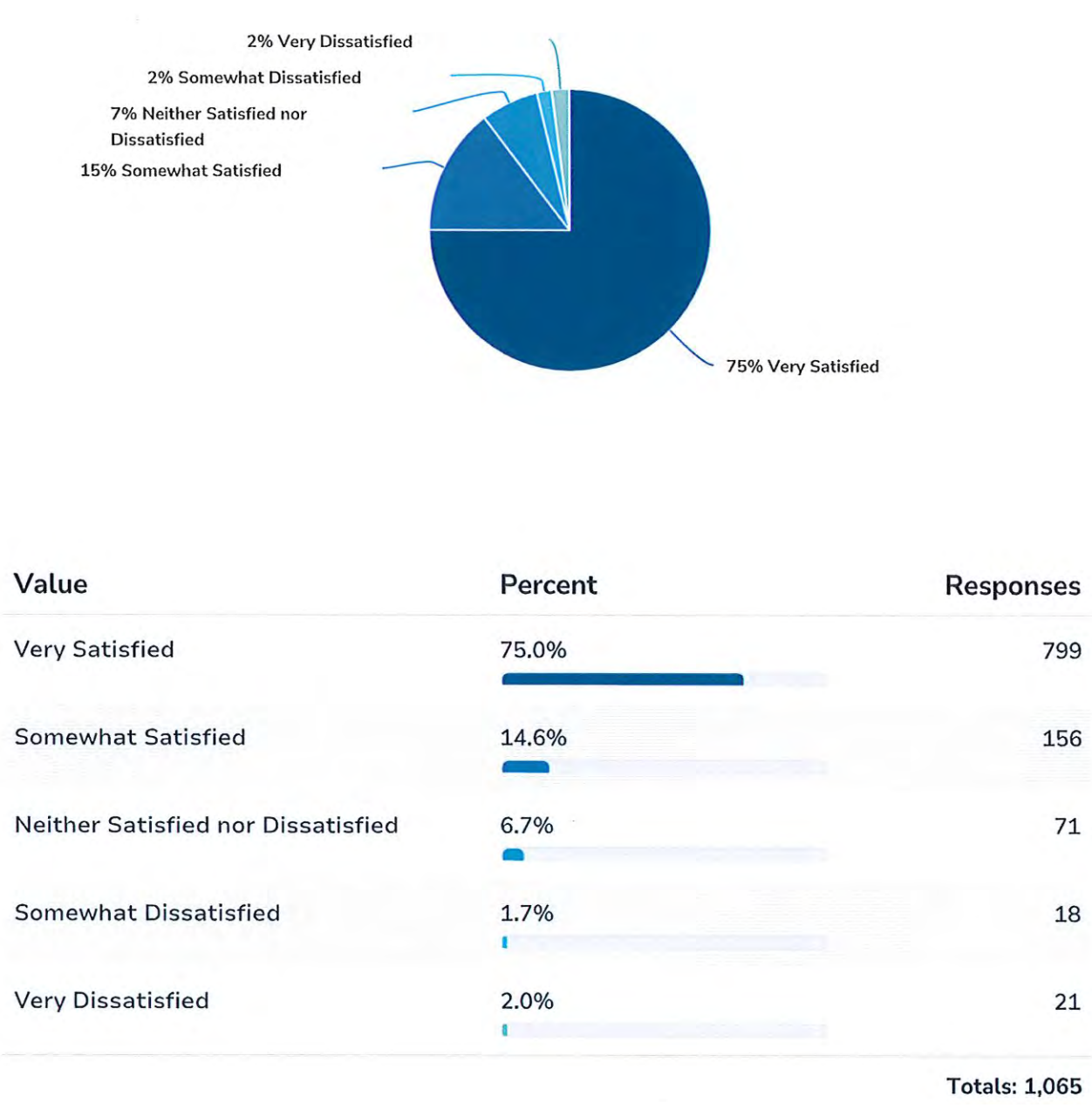
Totals: 1,075

3. How helpful was the America's Job Center/WorkNet Center staff?



Value	Percent	Responses
Extremely Helpful	59.6% 	640
Very Helpful	27.4% 	294
Somewhat Helpful	9.8% 	105
Not As Helpful	2.0% 	22
Not At All Helpful	1.2% 	13
		Totals: 1,074

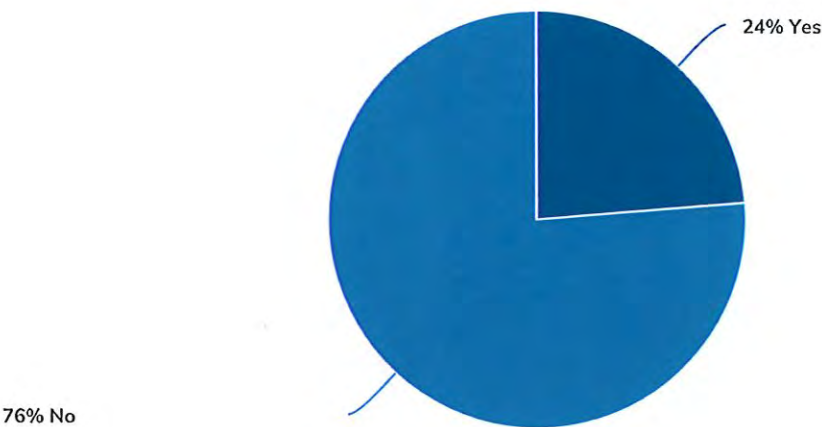
4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?



5. Do you have any other comments, questions, or recommendations on how we can improve our services?



6. Would you like to be contacted about your answers?



Value	Percent	Responses
Yes	23.7%	250
No	76.3%	804
		Totals: 1,054

INFORMATION ITEM #2

SUCCESS STORIES

DATE: March 22, 2023

INFORMATION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SUCCESS STORIES

I. SUMMARY: The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Miyuki Gallup

Participant's City: Ripon, CA

	Before Participation	After Participation
Industry/Sector	55 - Management of Companies and Enterprises	55 - Management of Companies and Enterprises
Job Category	Executive Assistant / Interpreter	Executive Assistant
Hourly Wage or Salary	\$30.00	\$86,000 per year ~\$41.35

1. What were the goals of the participant when entering the program?

Miyuki Gallup became a client after participating at a rapid response event held by WorkNet at AISIN Electronics. Miyuki had worked at AISIN Electronics as an Executive Assistant for 9 years and was laid off due to a plant closure. She needed immediate assistance with job search and was requesting help finding a job in her field.

2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?

Miyuki was promptly assisted by Case Manager, Brian Williams, her with WIOA enrollment, and in completing the program's process. Brian, and Miyuki worked together in developing her employment plan. Brian also went over the current labor market with her to see what type of jobs are out there, and how she can compete in the workforce based on her experience, and skills. Brian also assisted Miyuki with her job search, and provided her with job referrals. Miyuki's case was then transferred to the new Manteca WorkNet Center Case Manager Yecenia Razo Jara. Yecenia kept in contact with Miyuki regarding her job search and provided her with job search assistance, and referrals as well. Yecenia called Miyuki for an employment update, and she informed her that she has started a job with Hitachi Digital as an Executive Assistant with a \$86,000 yearly salary and with full benefits. Yecenia kept in contact with the participant until she was fully onboarded with her new employer. This new role provided a significantly higher starting wage than what she was making at her previous job. Her employer also offered a flexible work schedule, working 3 days on-site and 2 days remotely, which allowed the participant to spend more time at home with her family.

3. Please include a quote from the Participant about his/her experience.

"Thank you for contacting me and continuous support for my future employment". I was scared about being laid off, and I didn't know what to expect, but WorkNet provided me with the assistance that I need, and helped me where I am now.

I am happy to have constant communication with WorkNet and I am appreciative of my case manager reaching out for follow up.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: LJ Miller

Participant's City, State: Stockton, CA

Military Service: ___Veteran ___National Guard ___Spouse ___x___None

Program: ☒ WIOA Title I: ___Dislocated Worker ___x___Adult

☐ AB109

☐ Additional Assistance Grant

	Before Participating	After Participating
Industry/Sector	None	Logistics
Job Category	None	Fulfillment Associate
Hourly Wage or Salary	None	\$20.00

1. What were the goals of the participant when entering the program?

LJ Miller was referred to WorkNet from Five Keys Schools and Programs. Mr. Miller had just been released from Prison after serving a 40 year sentence. Mr. Miller was looking to gain stability and independence in his life and was looking for employment that would help him lead a self-sufficient life.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Stockton WorkNet Center staff provided WIOA program services to Mr. Miller beginning in May of 2022. Mr. Miller met with his case manager Nancy Perez, and she assisted, and guided him in completing the WIOA enrollment process. At that time, Mr. Miller was afraid that his age, 69 years old, and lack of work experience outside of the prison, would be too much of a barrier to overcome. After completing assessments and receiving counseling, coaching and encouragement from his case manager, Mr. Miller met with Job Developer Sara Ortega, who had referred him to Goodwill Industries for an interview. Goodwill really liked him, but didn't have an open position that would suit him, so they created one. Mr. Miller was hired as a Material Handler I at Goodwill Industries on August 3, 2022 on an On The Job Training contract that was supposed to run until February 2023. After almost 4 months on the job and after receiving outstanding evaluations, Mr. Miller found a higher paying job with Amazon. He continues to work an unsubsidized position at Amazon making over \$20 per hour.

3. Quote from Participant:

I am extremely grateful to WorkNet for the opportunities provided to me. If it wasn't for you I wouldn't be where I am today, Working, being Independent, and I was able to get living in my own studio apartment.

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Daniel De Dios

Participant's City, State:

Military Service: ___ Veteran ___ National Guard ___ Spouse ___x___ None

Program: ☐ WIOA Title I: _____ Dislocated Worker _____ Adult
☒ AB109
☐ Additional Assistance Grant

	Before Participating	After Participating
Industry/Sector	NONE	Martin Brower
Job Category	NONE	Warehouse/Class A Truck Driver
Hourly Wage or Salary	NONE	\$28.85

- 1. What were the goals of the participant when entering the program?**
 Mr. De Dios was referred to San Joaquin County's Worknet's AB109 program in the Probation Department on 6/16/22 he completed the Assessment on 6/21/22 as his first priority was to obtain housing through HSA in which he did. I referred him to our partnering agency Friends Outside for assistance obtaining a DMV medical released to receive his Class A in which he had prior to is incarceration.
- 2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?**
 After being referred to Worknet Client had a short term employment with Victor Recycling, 8/14/22-9/2/22. He was given a gift card to purchase work clothes, along with the work boots. Client then was hired by Martin Brower 9/19/22 to present, this employment he was on waiting list prior. He started working in the warehouse and now is driving truck for the company. He has received retention gift cards for continued employment.
- 3. Quote from Participant: "I want to thank the AB109 program and Joe for the encouragement to keep moving forward and for the assistance with work clothes, work boots and the gift cards. My wife and I are grateful for the help, we now have our own house with comfortable living wage, thank you I appreciated"**

INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Darren Swygert

Participant's City, State: Stockton, CA

Military Service: ___ Veteran ___ National Guard ___ Spouse ___x___ None

Program: ☐ WIOA Title I: _____ Dislocated Worker _____ Adult

☒ AB109

☐ Additional Assistance Grant

	Before Participating	After Participating
Industry/Sector	None	Maintenance Workers
Job Category	None	Maintenance/Landscaping
Hourly Wage or Salary	None	\$28.85

1. What were the goals of the participant when entering the program?

Darren Swygert was referred to WorkNet's AB109 Program from Five Keys Schools and Programs and San Joaquin County Probation. He was looking for employment which could help him establish his own residence and self-sufficiency and no longer rely on Public Assistance.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's live(s)?

Mr. Swygert was not aware of WorkNet's opportunities when he was released from prison but learned of our services through his Five Keys case manager. After being contacted by Five Keys, WorkNet case manager Joseph Tabangcura contacted Mr. Swygert's Probation Officer and received a referral from him shortly thereafter. Mr. Swygert had recently found employment but was looking for assistance with supportive services through the AB109 program. Mr. Swygert was in desperate need of work clothes and the required safety boots but had no money to purchase them on his own. Mr. Swygert stated that he felt stable employment would help him settle down, move out of his sober living housing and become a productive member of society. In September 2022, Darren met with his case manager at Worknet for assessment and to develop an employment plan. After completing assessments and developing a budget, Darren was eligible for supportive services and received safety boots and work clothes. Darren has also received coaching about being prepared for unexpected barriers that may arise in his employment and how to deal with them, he receives encouragement about the great job he is doing and has received incentive gift cards from WorkNet for reaching employment benchmarks.

3. Quote from Participant:

"I want to thank you Joe and WorkNet's AB109 Program, along with Five Keys and HSA for all the support and help I have received to help me transit back into society and for the encouragement, I appreciate it all very much."

DIRECTOR'S REPORT

BOARD MEMBER QUESTIONS AND COMMENTS